

(6 Pages)

Reg. No. :

Code No. : 12480 E Sub. Code : SEBA 5 A

B.B.A. (CBCS) DEGREE EXAMINATION, APRIL 2021.

Fifth Semester

Business Administration — Main

Major Elective — PRODUCTION MANAGEMENT

(For those who joined in July 2017 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. Which one of the following is the transformation process?
 - (a) technological changes
 - (b) sale of manufactured goods
 - (c) conversion of input in to output
 - (d) none of these

2. What are the intermediate objectives of production management?
 - (a) Machinery and equipments
 - (b) Materials
 - (c) Man power
 - (d) All the above

3. Work study consists of _____.
 - (a) Effective use of plant and machining
 - (b) Effective use of human effort
 - (c) Evaluation of human work
 - (d) All of the above

4. The down time cost consists of
 - (a) Loss of production
 - (b) Wage paid to the worker
 - (c) Reduction on sales
 - (d) All of the above

5. Key to chart is provided in
 - (a) Man-machine chart
 - (b) The load chart
 - (c) The progress chart
 - (d) Gantt chart

6. Centralized and decentralized are the types of
- (a) Routing
 - (b) Dispatching
 - (c) Scheduling
 - (d) Follow up
7. Which are of the following come under production planning?
- (a) Estimating and routing
 - (b) Scheduling
 - (c) Loading
 - (d) All the above
8. Quality control is _____
- (a) Checking the semi manufactured and parts for mass production
 - (b) Checking the finished goods
 - (c) Checking raw materials and parts before mass production
 - (d) Checking the finished and packaged goods
9. What kind of relationship is suggested by JIT manufacturing system to receive materials on time?
- (a) Maintenance of good relationship with the reliable suppliers
 - (b) Maintenance of good relationship with the customers
 - (c) Maintenance of good relationship with the fund suppliers
 - (d) All the above

14. (a) What are the objectives of scheduling?

Or

(b) Mention the benefits of production planning and control.

15. (a) Write about the quality control inspection stages.

Or

(b) Write a note on AGMARK certification.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the functions of production management.

Or

(b) Explain the continuous production system.

17. (a) Discuss the principles of motion study.

Or

(b) Explain about work sampling.

18. (a) What are the procedures involved in ISO 9000 certification?

Or

(b) Explain the types of schedules and scheduling techniques.

19. (a) Discuss the methods of statistical quality control and principles of quality control.

Or

(b) Explain the dispatching procedure and tools used in dispatching department.

20. (a) What are the advantages of store keeping?

Or

(b) Explain the principles of just in time manufacturing. What are its advantages and disadvantages?
