(6 Pages) **Reg. No.:**.....

Code No.: 22473 E Sub. Code: SMBA 52

$\begin{array}{c} {\rm B.B.A.\ (CBCS)\ DEGREE\ EXAMINATION,} \\ {\rm NOVEMBER\ 2020.} \end{array}$

Fifth Semester

Business Administration — Main

MARKETING MANAGEMENT

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL the questions.

Choose the correct answer:

- 1. Marketing is a process which aims at
 - (a) Production
 - (b) Profit making
 - (c) Satisfaction of customer needs
 - (d) Selling products

2.	Marketers often use the term ————————————————————————————————————						
	(a)	Buying power					
	(b)	(b) Demographic segment					
	(c)	Market					
	(d)	People					
3.	Mar of	Market segmentation can be resorted to by means of					
	(a)	Segmenting by age					
	(b)	(b) Segmenting by income					
	(c)	c) Segmenting geographically					
	(d)	All of these					
4.	used		_	ss, what is the term suggests buying the			
	(a)	Influencer	(b)	Initiator			
	(c)	Decider	(d)	Buyer			
5.		narketing theory, evoly chain adds———	-	ontribution from the — to the product			
	(a)	Value	(b)	Costs			
	(c)	Convenience	(d)	Ingredients			

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6.	The	———identifi	es th	ne product or brand
	(a)	Container	(b)	Label
	(c)	Advertisement	(d)	Warranty
7.	Fixi	ng high initial price f	or th	e product is called
	(a)	Skimming pricing		
	(b)	Penetrating pricing		
	(c)	Psychological pricing	g	
	(d)	Customary pricing		
8.			to at	approach of setting a stract a large number arge market share
	(a)	Market-skimming	(b)	Value-based
	(c)	Market-penetration	(d)	Leader
9.		andamental part of the the the product	ne di	stribution function is
	(a)	To the right place at	the	right time
	(b)	Launched into new i	mark	cets
	(c)	To intermediaries		
	(d)	To market to avoid o	hanı	nel conflict
		Page	3 (Code No. : 22473 E

- 10. Which of the following is not considered a type of reseller?
 - (a) Wholesaler
- (b) Retailer
- (c) Manufacturer
- (d) Distributor

PART B —
$$(5 \times 5 = 25 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) What are the factors influencing the marketing concept?

Or

- (b) Write down the importance of marketing.
- 12. (a) What are the steps in the segmentation process?

Or

- (b) Describe the characteristics of buyer behavior.
- 13. (a) What are the important features of a product?

Or

(b) Write down the different form of product diversification.

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[P.T.O]

14. (a) What are the new product pricing strategies?

Or

- (b) Describe the main objectives of pricing.
- 15. (a) Write down the importance of distribution channels.

Or

(b) What are the key functions of physical distribution?

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the different types of markets.

Or

- (b) Discuss the various function of marketing information system.
- 17. (a) Explain the bases for segmentation of consumer markets.

Or

(b) Explain in detail the importance of buying motives.

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18. (a) Discuss the indicators of product elimination.

Or

- (b) Explain the different stages of product life cycle.
- 19. (a) Discuss the steps in price determination of a product.

Or

- (b) Describe the different types of pricing strategies adopted by firms.
- 20. (a) Explain the different types of channels of distribution.

Or

(b) Discuss the essential requisites for success in retailing.

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B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

Third Semester

Business Administration - Main

BUSINESS LAW

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL questions.

Choose the correct answer:

- 1. Contract in which only one has to fulfill the obligation is called _____.
 - (a) Legal contract
 - (b) Executed contract
 - (c) Unilateral contract
 - (d) Contract of record

2.		Contracts made out of natural love and affection without consideration is					
	(a)	Valid	(b)	Void			
	(c)	Unlawful	(d)	Voidable			
3.	Conc	ealment of a mater	ial fac	et is called			
	(a)) Misrepresentation					
	(b)	Mistake					
	(c)	Fraud					
	(d)	Rescission					
4.	Mist	ake as to the ident	tity of	f subject matter is a			
	(a)	Mistake of law					
	(b)	Mistake of fact					
	(c)	Unilateral mistake)				
	(d)	Bilateral Mistake					
5.		ideration for each		deration as part of er is called			
	(a)	Mutual	(b)	Reciprocal			
	(c)	Simultaneous	(d)	Adjoint			
		T)	o (

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6.	Discharge by operation of law occurs			occurs		
	(a)	By insolvency				
	(b)	Change of law				
	(c)	Commercial impos	sibilit	ties		
	(d)	Strakes				
7.	Cont	tract of guarantee ir	ıvolve	es parties.		
	(a)	One	(b)	Two		
	(c)	Three	(d)	Any number		
8.		_ is essential for exe	ercisir	ng right of lien.		
	(a)	Delivery	(b)	Possession		
	(c)	Title to goods	(d)	Claim		
9.	with	-		n behalf of another en agency could be		
	(a)	Holding out				
	(b)	Ratification				
	(c)	Implied agreemen	t			
	(d)	Express agreemen	.t			

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- 10. Sellers privilege to retain possession of goods is available due to _____.
 - (a) Right of lien
 - (b) Right of possession
 - (c) Right for price
 - (d) Right for damages

PART B —
$$(5 \times 5 = 25 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) How would you classify contacts on the basis of validity?

Or

- (b) Spell out when contract without consideration is valid.
- 12. (a) Distinguish between 'Coersion' and 'Undue influence.'

Or

(b) Illustrate the basics of 'Fraud.'

Page 4 Code No.: 22465 E

[P.T.O.]

13. (a) When consideration becomes unlawful?

Or

- (b) Brief the requisites of valid tender in performance of contract.
- 14. (a) Specify the features of a contract of guarantee.

Or

- (b) Spell out the rights of a bailee.
- 15. (a) Distinguish 'Right of lien' and 'Right of Stoppage' in transit.

Or

(b) Spell out the classification of agents.

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Illustrate the rules regarding 'Acceptance.'

Or

(b) Spell out the essential of a valid contract.

Page 5 Code No.: 22465 E

17. (a) Discuss the requirements of misrepresentation and its consequences.

Or

- (b) Specify the types of mistake of fact.
- 18. (a) Illustrate agreements opposed to public policy.

Or

- (b) How could be a contract be discharged by breach of contract?
- 19. (a) How could a bail on end be terminated?

Or

- (b) Illustrate the rights of a surety.
- 20. (a) Distinguish between 'Sale' and 'Agreement to Sell.'

Or

(b) Spell out the rights of a partner.

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Code No.: SS22206 E Sub.Code:JMBA21/ SMBA 21

B.B.A. (CBCS) DEGREE (special supplementary) EXAMINATION, APRIL 2020.

Second Semester

Business Administration — Main

BUSINESS ORGANISATION

(For those who joined in July 2016 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL questions.

Choose the correct answer

- 1. A company or association of persons can be created at _____ as legal person
 - (a) Law
- (b) Duty
- (c) Resources (d) None of these above

 froi	involves the t		er of goods or services
(a)	Business	(b)	Trade
(c)	Earning	(d)	Wholesale
— fori	is a specific		d of legal relationship carry on a business
(a)	Investment	(b)	Liability
(c)	Corporation	(d)	Partnership
 as յ	is an arrange partners.	emen	t where parties known
(a)	Organisation	(b)	Business
(c)	Contract	(d)	Partnership
Joi	nt-stock companies	are	commonly known as
		<i>a</i> >	TT 1: 1/4 1
(a)	Corporation	(a)	Unlimited company
(c)	Shareholders	(d)	None of these above

Page 2 Code No. : SS 22206 E

6.	Subscribed share capicapital.	tal is the part of
	(a) Preference share	(b) Equity share
	(c) Issued	(d) None of these above
7.	Minutes is also known	as
	(a) Attendees	(b) Statement
	(c) Issues	(d) Protocols
8.	Agenda is a list of	activities
	(a) Meeting	(b) Production
	(c) Business	(d) Sales
9.	A is an a persons united to meet	autonomous association of their needs.
	(a) Organisation	(b) Cooperation
	(c) Workers	(d) Volunteer
10.	Multinational corporate by liberalism	ions are strongly supported .
	(a) Social	(b) Cultural
	(c) Economic	(d) None of the above
	Pag	e 3 Code No. : SS 22206 E

PART B —
$$(5 \times 5 = 25 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Answer should not exceed 250 words each.

11. (a) State the functions of business.

Or

- (b) Write a short note on Industry.
- 12. (a) Briefly state the types of partnership.

Or

- (b) What are the advantages of Joint Family Business.
- 13. (a) State the content of prospectus.

Or

- (b) What is mean by promotion of company?
- 14. (a) When is a special resolution required?

Or

(b) State the importance of article of associations.

Page 4 Code No. : SS 22206 E

[P.T.O]

15. (a) Explain the features of multinational companies.

Or

(b) What are the objective of a cooperative society?

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b)

Answer should not exceed 600 words.

16. (a) Explain the features and characteristics of Business.

Or

- (b) Explain the importance of trade.
- 17. (a) What are the advantages and disadvantages of sole proprietorship?

Or

- (b) Highlight the characteristics of partnership.
- 18. (a) What are various types of prospectus? Explain them.

Or

(b) Describe the steps in promotion of a company.

Page 5 Code No. : SS 22206 E

19. (a) Explain the content of articles of association.

Or

- (b) What are different types of meetings? Explain them.
- 20. (a) Discuss the characteristics of multinational companies.

Or

(b) What are the functions of co-operative society? Explain them.

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Code No.: SS 22486 E Sub. Code: SABA 41

B.B.A. (CBCS) DEGREE (Special Supplementary) EXAMINATION, APRIL 2020.

Fourth Semester

Business Administration - Allied

SECRETARIAL PRACTICE

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL questions.

Choose the correct answer.

1. Secretary

- (a) is the promoter of a company
- (b) is the administrative officer
- (c) is the director of a company
- (d) has no link with outsiders

- 2. A Secretary may be
 - (a) Ministerial Secretary
 - (b) Secretary of an Embassy
 - (c) Secretary of a local body
 - (d) All of the above
- 3. Removal of a Secretary
 - (a) is done by Board of Directors
 - (b) can be done by workers
 - (c) is not at all possible
 - (d) is carried out by shareholders
- 4. Statutory duties of a Secretary include
 - (a) issue of share certificate
 - (b) keeping of minutes of general meetings
 - (c) both (a) and (b)
 - (d) appointment of Managers
- 5. Before making allotment of shares
 - (a) they have to be listed in stock exchange
 - (b) dividend has to be paid
 - (c) letter of allotment is sent
 - (d) share certificate need to be issued

Page 2 Code No.: SS 22486 E

- are the owners of a company (b) can attend general meetings have the right to vote (c) all of the above (d) 7. Acknowledgement of debt of a company is dividend (b) (a) debenture (c) profit (d) prospectus Dividend payment made in between two ordinary 8. general meetings is (a) interest (b) interim dividend (c) charges (d) salary
- (a) declaration of dividend

Ordinary resolution is required for

- (b) election of directors
- (c) both (a) and (b)

Equity shareholders

6.

9.

(d) change of name of the company

Page 3 Code No.: SS 22486 E

10.		imum number of deral meetings is	ays re	equired for notice for
	(a)	21	(b)	10
	(c)	20	(d)	15
PART B — $(5 \times 5 = 25 \text{ marks})$				

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) State the qualification of a Company Secretary.

Or

- (b) Discuss the functions of a Private Secretary.
- 12. (a) Why is a Secretary terminated?

Or

- (b) Bring out the liabilities of Company Secretary.
- 13. (a) How does forfeiture of shares take effect?

Or

(b) Discuss briefly contents of prospectus.

Page 4 Code No. : SS 22486 E [P.T.O.]

14. (a) What are convertible debentures?

Or

- (b) What is Dividend? State its importance.
- 15. (a) Discuss Secretary's duties regarding notice for the meeting of Shareholders.

Or

(b) What is Quorum?

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Describe the importance of Secretary.

Or

- (b) Explain the legal position of Company Secretary.
- 17. (a) How is a Company Secretary appointed?

Or

(b) What are the general duties of a Company Secretary?

Page 5 Code No.: SS 22486 E

18. (a) Explain different kinds of shares.

Or

- (b) Discuss the duties of a Secretary related to allotment of shares in a company.
- 19. (a) How does a Secretary facilitate payment of dividend?

Or

- (b) Explain the importance of debentures in a company.
- 20. (a) What is a Special resolution? When it is required?

Or

(b) Explain the duties of a Secretary relating to resolutions at the general meetings of a company.

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(6 pag	ges)	Reg. No	• :
Cod	e N	o. : 24013 E	Sub. Code : AEVS 11
	U.	G. (CBCS) DEGREE NOVEMBE	
		First Sem	ester
P	art Γ	V – ENVIRONMEN'	TAL STUDIES – Core
	(For	those who joined in	July 2020 onwards)
Time	: Thr	ree hours	Maximum: 75 marks
		PART A — (10 × 1	1 = 10 marks)
		Answer ALL o	questions.
	Choo	se the correct answe	er:
1.	Envi	ronment consists of	types.
	(a)	2	
	(b)	3	
	(c)	4	
	(d)	5	

2.	The year		policy w	vas introduced in the
	(a)	1978	(b)	1988
	(c)	1998	(d)	2008
3.		nts which are ena	-	roduce their own food
	(a)	Heterotrophs	(b)	Producers
	(c)	Consumers	(d)	Parasites
4.	Mar	ngroves are found	l in ——	
	(a)	Andhra	(b)	Tamilnadu
	(c)	Africa	(d)	America.
5.	The	most fundament	al level o	of biodiversity is
	(a)	Species diversit	_{zy}	
	(b)	Population		
	(c)	Genetic diversi	ty	
	(d)	Diversity		
6.		international un stablished in ——		onservation of nature –
	(a)	India	(b)	Switzerland
	(c)	America	(d)	Russia
		D	ngo 9 - 1	Codo No + 24012 F

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7.	Major factor for water pollution is			on is				
	(a)	Refinery						
	(b)	Smoke						
	(c)	Industrial effluents						
	(d)	All of these						
8.	3. Land slides caused due to ———							
	(a)	Rain						
	(b)	Air						
	(c)	Radio active pollut	ion					
	(d)	Drought						
9.		environmental prote	tection -	n act came into force				
	(a)	1986	(b)	1988				
	(c)	1990	(d)	1992				
10.	O. The Forest Conservation Act was enacted in the year ————							
	(a)	1970	(b)	1980				
	(c)	1990	(d)	2000				
		Page	3 (Code No. : 24013 E				

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

11. (a) Justify the need for public awareness about environment.

Or

- (b) Write a short note on modern agriculture.
- 12. (a) Mention about the food chains.

Or

- (b) Write a short note on Energy flow.
- 13. (a) List out the three types of species diversity.

Or

- (b) Examine the threats to biodiversity.
- 14. (a) Explain noise pollution and its effects.

Or

- (b) Mention about the solid waste management.
- 15. (a) Examine the important of wild life protection Act.

Or

(b) Write a short note on population explosion.

Page 4 Code No.: 24013 E

[P.T.O.]

PART C — $(5 \times 8 = 40 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

16. (a) Explain the forest resources and its associated.

Or

- (b) Estimate the land resources and its important.
- 17. (a) Explain Pond Eco system

Or

- (b) Explain forest ecosystem.
- 18. (a) Write the causes and the factors for the loss of biodiversity.

Or

- (b) List out the values of Biodiversity.
- 19. (a) Write an essay on Air pollution and its control measures.

Or

(b) Elucidate the pollution caused by Industries.

Page 5 Code No.: 24013 E

20. (a) Write an essay on ozone depletion and acid rain.

Or

(b) Examine the importance of the Environment Protection Act.

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Code No.: 24005 Sub. Code: A 1 MY 11

U.G. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

First Semester

Part I — Malayalam

MALAYALAKAVITHA

(For those who joined in July 2020 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

ശരിയായ ഉത്തരം തെരഞ്ഞെടുത്തെഴുതുക.

- 1. ബാലകാണ്ഡം ഏതു കൃതിയുടെ ഭാഗമാണ്?
 - (a) ശ്രീകൃഷ്ണചരിതം മണിപ്രവാളം
 - (b) അദ്ധ്യാത്മരാമായണം കിളിപ്പാട്ട്
 - (c) മഹാഭാരതം കിളിപ്പാട്ട്
 - (d) രഘുവംശം

			Page 2	Code No. : 24005
	(c)	വാസവദത്ത	(d)	ഉപഗുപ്തൻ
	(a)	ശ്രീബുദ്ധൻ	(b)	സഖി
5.	'ഓർ	റക്കിലപ്പുമാൻ മ	ാനുഷ്യനാണ	നല്ലോ' – ആര് ?
	(c)	വള്ളത്തോൾ	(d)	കേരളവർമ്മ
	(a)	ത്താൻ	(b)	ഉള്ളൂർ
	കവ			,_
4.	පුගෙ	വ്വദം മലയാളം	ത്തിലേക്ക്	പരിഭാഷപ്പെടുത്തിയ
	(c)	നളിനി	(d)	ലീല
	(a)	കരുണ	(b)	വീണപൂവ്
3.	കുമ	ാരനാശാൻ അഗ	വസാനമായ	യി രചിച്ച കൃതി
	(d)	പുത്തൻപാന		
	(c)	ജ്ഞാനപ്പാന		
	(b)	കുചേലവൃത്ത	ാം വഞ്ചിപ്പ	ාදු
	(a)	ഹരിനാമകീർര	ത്തനം	

പൂന്താനത്തിന്റെ കൃതിയേത്?

2.

6.	ആരാണ് കന്ദർപ്പൻ ?			
	(a)	ശ്രീരാമൻ	(b)	ലക്ഷ്യണൻ
	(c)	കാമദേവൻ	(d)	വിശ്വാമിത്രൻ
7.		ിയുടെ വല്ലീകത്ത് റരന്ത്?	lന്	മറ്റുള്ളവർ നൽകിയ
	(a)	പടവാൾ	(b)	ആത്മാവ്
	(c)	ദന്തഗോപുരം	(d)	ഉറക്കുപാട്ട്
8.	സരസ്വതി സമ്മാൻ നേടിയ കവിയാര്?			
	(a)	ഇടശ്ശേരി	(b)	ചങ്ങമ്പുഴ
	(c)	സുഗതകുമാരി	(d)	കടമ്മനിട്ട
9.		മവൃക്ഷത്തിലെ വ റിയാണ് ?	വ്വാശ	ൽ' ആര് എഴുതിയ
	(a)	റഫീക്ക് അഹമ്മദ്	(b)	വിനയചന്ദ്രൻ
	(c)	കുമാരനാശാൻ	(d)	സാവിത്രിരാജീവൻ
10.	'അഗസ്ത്യഹൃദയം' എന്ന കവിത രചിച്ചതാര് ?			
	(a)	മധുസൂദനൻ നായര്	(b)	പി.പി. രാമചന്ദ്രൻ
	(c)	അക്കിത്താ	(d)	വീരാൻകുട്ടി
		Page	e 3	Code No. : 24005

PART B — $(5 \times 5 = 25 \text{ marks})$

250 വാക്കിൽ കവിയാതെ അഞ്ചു ചോദ്യങ്ങൾക്കുത്തരമെഴുതുക.

11. (a) 'കൗതുകമുണ്ടായ് വന്നു ചേതസി കൗശികനും' -കാരണമെന്ത് ?

അല്ലെങ്കിൽ

- (b) "വിശ്വത്തിൽ കർമ്മങ്ങൾ ഒക്കെയും മൂന്നായിട്ടേ യുള്ളൂ" എന്ന് പൂന്താനം പറയുന്നതെന്തു കൊണ്ട് ?
- 12. (a) 'വിശിഷ്ടഭോജ്യങ്ങൾ കാൺകിൽ കൊതിയാ മാർക്കും' - എന്നു പറയുന്നതെന്തുകൊണ്ട് ?

അല്ലെങ്കിൽ

- (b) വള്ളത്തോളിന്റെ വർണ്ണനാപാടവം യേശുവിന്റെ വർണ്ണനയിൽ എങ്ങനെ പ്രതിഫലിക്കുന്നു?
- 13. (a) സ്വാതന്ത്ര്യത്തിന്റെ നൂറുനൂറൾത്താരകൾ എവിടെയൊക്കെയാണ് രൂപപ്പെടുന്നത്?

അല്ലെങ്കിൽ

(b) വീണയ്ക്ക് എന്തെല്ലാം മാറ്റങ്ങൾ സൃഷ്ടിക്കുവാൻ കഴിയുമെന്നാണ് വയലാർ അഭിപ്രായ പ്പെടുന്നത്?

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[P.T.O.]

14. (a) അത്മശുദ്ധീകരണം തേടുന്നവളാണ് 'അഭിസാരിക'യിലെ നായിക - പരിശോധിക്കുക.

അല്ലെങ്കിൽ

- (b) നദിയിൽ നിന്ന് നെയ്യ് മറയുവാനുള്ള കാരണമെന്ത്?
- 15. (a) 'കീർത്തനങ്ങളിൽ ദാരികശിരസ്സേന്തിയ രക്ത ചാമുണ്ഡി' - എന്നു പറയുന്നതെന്തുകൊണ്ട് ?

അല്ലെങ്കിൽ

(b) 'കണ്ണുകളെന്തേയടയ്ക്കാതെവെച്ചമ്മ നിർദ്ദയം' എന്ന് റഫീക്ക് അഹമ്മദ് പറയുന്നതെന്തു കൊണ്ട് ?

> PART C — (5 × 8 = 40 marks) 600 വാക്കിൽ കവിയാതെ അഞ്ചു ചോദ്യങ്ങൾക്കുത്തരമെഴുതുക.

16. (a) കീർത്തന സാഹിത്യത്തിലെ പ്രമുഖ കവിയാണ് പൂന്താനം - വിലയിരുത്തുക.

അല്ലെങ്കിൽ

(b) ലളിതമായ ശൈലിയിൽ ജീവിതചിന്ത ആവിഷ്കരിച്ചിരിക്കുന്ന കൃതിയാണ് ജ്ഞാനപ്പാന - ചർച്ച ചെയ്യുക.

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17. (a) മലയാള കവിതയിൽ കുമാരനാശാൻ സൃഷ്ടിച്ച പരിവർത്തനമെന്ത്? ഉപന്യസിക്കുക.

അല്ലെങ്കിൽ

- (b) സ്നേഹത്തിന്റെ മഹത്ത്വഘോഷണമാണ് കരുണ - വിലയിരുത്തുക.
- 18. (a) വയലാർ കവിതയിലെ കാല്പനിക ഘടകങ്ങൾ പരിശോധിക്കുക.

അല്ലെങ്കിൽ

- (b) മാനവികതയുടെ കവിയാണ് വയലാർ -പാഠഭാഗത്തെ ആധാരമാക്കി വിശദീകരിക്കുക.
- 19. (a) മനുഷ്യനും പ്രകൃതിയും തമ്മിലുള്ള ബന്ധമാണ് നെയ്യാർ എന്ന കവിതയുടെ അന്തർധാര -പരിശോധിക്കുക.

അല്ലെങ്കിൽ

(b) ആർത്തിക്കുനേരെയുള്ള ഓർമ്മപ്പെടുത്തലാണ് നെയ്യാർ - ഉപന്യസിക്കുക.

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20. (a) പുതിയ ജീവിതാനുഭവത്തെ അമ്മത്തൊട്ടിലിൽ ഫറീക്ക് അഹമ്മദ് ചിത്രീകരിച്ചിരിക്കുന്ന തെങ്ങനെ?

അല്ലെങ്കിൽ

(b) പൊള്ളുന്ന അനുഭവത്തെ നൽകുന്ന കവിതയാണ് അമ്മത്തൊട്ടിൽ - പരിശോധി ക്കുക.

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U.G. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

First Semester

Part I — Malayalam

MALAYALAKAVITHA

(For those who joined in July 2020 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

ശരിയായ ഉത്തരം തെരഞ്ഞെടുത്തെഴുതുക.

- 1. ബാലകാണ്ഡം ഏതു കൃതിയുടെ ഭാഗമാണ്?
 - (a) ശ്രീകൃഷ്ണചരിതം മണിപ്രവാളം
 - (b) അദ്ധ്യാത്മരാമായണം കിളിപ്പാട്ട്
 - (c) മഹാഭാരതം കിളിപ്പാട്ട്
 - (d) രഘുവംശം

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	(c)	വാസവദത്ത	(d)	ഉപഗുപ്തൻ
	(a)	ശ്രീബുദ്ധൻ	(b)	സഖി
5.	'ഓർ	റക്കിലപ്പുമാൻ മ	ാനുഷ്യനാണ	നല്ലോ' – ആര് ?
	(c)	വള്ളത്തോൾ	(d)	കേരളവർമ്മ
	(a)	ത്താൻ	(b)	ഉള്ളൂർ
	കവ			,_
4.	පුගෙ	വ്വദം മലയാളം	ത്തിലേക്ക്	പരിഭാഷപ്പെടുത്തിയ
	(c)	നളിനി	(d)	ലീല
	(a)	കരുണ	(b)	വീണപൂവ്
3.	കുമ	ാരനാശാൻ അഗ	വസാനമായ	യി രചിച്ച കൃതി
	(d)	പുത്തൻപാന		
	(c)	ജ്ഞാനപ്പാന		
	(b)	കുചേലവൃത്ത	ാം വഞ്ചിപ്പ	ාදු
	(a)	ഹരിനാമകീർര	ത്തനം	

പൂന്താനത്തിന്റെ കൃതിയേത്?

2.

6.	ആര	ാണ് കന്ദർപ്പൻ ?		
	(a)	ശ്രീരാമൻ	(b)	ലക്ഷ്യണൻ
	(c)	കാമദേവൻ	(d)	വിശ്വാമിത്രൻ
7.		ിയുടെ വല്ലീകത്ത് റരന്ത്?	lന്	മറ്റുള്ളവർ നൽകിയ
	(a)	പടവാൾ	(b)	ആത്മാവ്
	(c)	ദന്തഗോപുരം	(d)	ഉറക്കുപാട്ട്
8.	സരാ	സ്വതി സമ്മാൻ നേടിറ	യ ക	വിയാര്?
	(a)	ഇടശ്ശേരി	(b)	ചങ്ങമ്പുഴ
	(c)	സുഗതകുമാരി	(d)	കടമ്മനിട്ട
9.		മവൃക്ഷത്തിലെ വ റിയാണ് ?	വ്വാശ	ൽ' ആര് എഴുതിയ
	(a)	റഫീക്ക് അഹമ്മദ്	(b)	വിനയചന്ദ്രൻ
	(c)	കുമാരനാശാൻ	(d)	സാവിത്രിരാജീവൻ
10.	'അഗ	ാസ്ത്യഹൃദയം' എന്ന ര	കവി	ത രചിച്ചതാര് ?
	(a)	മധുസൂദനൻ നായര്	(b)	പി.പി. രാമചന്ദ്രൻ
	(c)	അക്കിത്തം	(d)	വീരാൻകുട്ടി
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PART B — $(5 \times 5 = 25 \text{ marks})$

250 വാക്കിൽ കവിയാതെ അഞ്ചു ചോദ്യങ്ങൾക്കുത്തരമെഴുതുക.

11. (a) 'കൗതുകമുണ്ടായ് വന്നു ചേതസി കൗശികനും' -കാരണമെന്ത് ?

അല്ലെങ്കിൽ

- (b) "വിശ്വത്തിൽ കർമ്മങ്ങൾ ഒക്കെയും മൂന്നായിട്ടേ യുള്ളൂ" എന്ന് പൂന്താനം പറയുന്നതെന്തു കൊണ്ട് ?
- 12. (a) 'വിശിഷ്ടഭോജ്യങ്ങൾ കാൺകിൽ കൊതിയാ മാർക്കും' - എന്നു പറയുന്നതെന്തുകൊണ്ട് ?

അല്ലെങ്കിൽ

- (b) വള്ളത്തോളിന്റെ വർണ്ണനാപാടവം യേശുവിന്റെ വർണ്ണനയിൽ എങ്ങനെ പ്രതിഫലിക്കുന്നു?
- 13. (a) സ്വാതന്ത്ര്യത്തിന്റെ നൂറുനൂറൾത്താരകൾ എവിടെയൊക്കെയാണ് രൂപപ്പെടുന്നത്?

അല്ലെങ്കിൽ

(b) വീണയ്ക്ക് എന്തെല്ലാം മാറ്റങ്ങൾ സൃഷ്ടിക്കുവാൻ കഴിയുമെന്നാണ് വയലാർ അഭിപ്രായ പ്പെടുന്നത്?

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[P.T.O.]

14. (a) അത്മശുദ്ധീകരണം തേടുന്നവളാണ് 'അഭിസാരിക'യിലെ നായിക - പരിശോധിക്കുക.

അല്ലെങ്കിൽ

- (b) നദിയിൽ നിന്ന് നെയ്യ് മറയുവാനുള്ള കാരണമെന്ത്?
- 15. (a) 'കീർത്തനങ്ങളിൽ ദാരികശിരസ്സേന്തിയ രക്ത ചാമുണ്ഡി' - എന്നു പറയുന്നതെന്തുകൊണ്ട് ?

അല്ലെങ്കിൽ

(b) 'കണ്ണുകളെന്തേയടയ്ക്കാതെവെച്ചമ്മ നിർദ്ദയം' എന്ന് റഫീക്ക് അഹമ്മദ് പറയുന്നതെന്തു കൊണ്ട് ?

> PART C — (5 × 8 = 40 marks) 600 വാക്കിൽ കവിയാതെ അഞ്ചു ചോദ്യങ്ങൾക്കുത്തരമെഴുതുക.

16. (a) കീർത്തന സാഹിത്യത്തിലെ പ്രമുഖ കവിയാണ് പൂന്താനം - വിലയിരുത്തുക.

അല്ലെങ്കിൽ

(b) ലളിതമായ ശൈലിയിൽ ജീവിതചിന്ത ആവിഷ്കരിച്ചിരിക്കുന്ന കൃതിയാണ് ജ്ഞാനപ്പാന - ചർച്ച ചെയ്യുക.

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17. (a) മലയാള കവിതയിൽ കുമാരനാശാൻ സൃഷ്ടിച്ച പരിവർത്തനമെന്ത്? ഉപന്യസിക്കുക.

അല്ലെങ്കിൽ

- (b) സ്നേഹത്തിന്റെ മഹത്ത്വഘോഷണമാണ് കരുണ - വിലയിരുത്തുക.
- 18. (a) വയലാർ കവിതയിലെ കാല്പനിക ഘടകങ്ങൾ പരിശോധിക്കുക.

അല്ലെങ്കിൽ

- (b) മാനവികതയുടെ കവിയാണ് വയലാർ -പാഠഭാഗത്തെ ആധാരമാക്കി വിശദീകരിക്കുക.
- 19. (a) മനുഷ്യനും പ്രകൃതിയും തമ്മിലുള്ള ബന്ധമാണ് നെയ്യാർ എന്ന കവിതയുടെ അന്തർധാര -പരിശോധിക്കുക.

അല്ലെങ്കിൽ

(b) ആർത്തിക്കുനേരെയുള്ള ഓർമ്മപ്പെടുത്തലാണ് നെയ്യാർ - ഉപന്യസിക്കുക.

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20. (a) പുതിയ ജീവിതാനുഭവത്തെ അമ്മത്തൊട്ടിലിൽ ഫറീക്ക് അഹമ്മദ് ചിത്രീകരിച്ചിരിക്കുന്ന തെങ്ങനെ?

അല്ലെങ്കിൽ

(b) പൊള്ളുന്ന അനുഭവത്തെ നൽകുന്ന കവിതയാണ് അമ്മത്തൊട്ടിൽ - പരിശോധി ക്കുക.

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Code No.: 22466 E Sub. Code: SMBA 33

B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

Third Semester

Business Administration – Main FINANCIAL ACCOUNTING

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL questions.

Choose the correct answer:

- 1. This system is universally followed in accounting:
 - (a) Single Entry System
 - (b) Double Entry System
 - (c) Cash Accounting
 - (d) Cost Accounting
- 2. The basic function of financial accounting is to:
 - (a) Assist the management in performing managerial functions
 - (b) Record all business transactions
 - (c) Controlling business
 - (d) Analysis and interpretation of financial data

- 3. A trial balance prepared after taking into account the effect of adjusting entries is known as
 - (a) financial trial balance
 - (b) Adjusted trial balance
 - (c) Unadjusted trial balance
 - (d) Normal trial balance
- 4. On debit side of trading Account we record
 - (a) Direct Expense
 - (b) Indirect Expense
 - (c) Miscellaneous Expense
 - (d) None of these
- 5. Depreciation is a process of:
 - (a) Allocation
 - (b) Valuation
 - (c) Both valuation and allocation
 - (d) Determination
- 6. Under the straight line method of providing depreciation it:
 - (a) Increase every year
 - (b) Decreases every year
 - (c) Remain constant every year
 - (d) First increases then decreases

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- 7. The receipts and payments account of a non-profit organization is a
 - (a) Nominal account
 - (b) Income statement account
 - (c) Real account
 - (d) Financial statement
- 8. Which of the following is generally considered as a non-profit oriented organization?
 - (a) Charitable organization
 - (b) Corporation
 - (c) Audit firms
 - (d) Insurance companies
- 9. Single entry system has effect:
 - (a) One effect
- (b) Double effect
- (c) Triple effect
- (d) Multi effect
- 10. In single entry system, it is not possible to prepare:
 - (a) Receipts and payments A/c
 - (b) Trial balance
 - (c) Balance sheet
 - (d) Account sales

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PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Explain the advantages of Accounting.

Or

- (b) What are Books of Accounts?
- 12. (a) Write short notes on:
 - (i) Compensating Error
 - (ii) Error of Commission

Or

(b) Mr. Hari has prepared the following Trial balance. You are required to correct it and prepare a corrected Trial Balance.

S.	Name of Account	Debit	Credit
No	Name of Account	(Rs)	(Rs)
1	Capital	-	15,560
2	Sales	-	27,560
3	Sales returns	-	980
4	Drawings	5,640	-
5	Debtors	-	5,300
6	Premises	7,410	-
7	Purchases	12,680	-
8	Return outwards	2,640	-
9	Loan from Vijay	-	2,500
10	Creditors	5,280	-
11	Admin Expenses	7,840	-
12	Cash in hand	1,420	-
13	Bills Payable	1,000	-
14	Wages	5,980	-
15	Opening stock	-	2,640
16	Factory Expenses	4,650	-
	Total	54,540	54,540

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13. (a) Explain the objects of making provision for depreciation.

Or

- (b) A Machine was purchased for Rs.30,000 on 1.1.18. It is expected to last for 5 years. Estimated scrap at the end of five years is Rs.5,000. Find out the rate of depreciation under the straight line method.
- 14. (a) Detail the steps in converting Receipt and Payment Account into Income and Expenditure Account.

Or

(b) On 31.12.2000, subscriptions outstanding were Rs.10,000 and received in advance for 2001 Rs.8,000.

During 2001, subscriptions received were Rs.80,000 including Rs.7,000 towards the dues of the year 2000. On 31.12.2001, total subscriptions outstanding were Rs.12,000 and received in advance for 2002 Rs.6,000. You are required to show;

- (i) Subscriptions to be credited to Income & Expenditure A/c and
- (ii) Extract from Balance Sheet of 2001 showing the items relating to subscriptions.

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15. (a) Discuss the Advantages of Single Entry System.

Or

(b) From the following ascertain Opening stock on 1.1.2016.

	Rs
Purchases made during 2016	2,50,000
Sales made during 2016	3,25,000
Stock on 31.12.2016	60,000
Wages	3,000
Rate of gross profit on cost	25%

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Detail the Generally Accepted Accounting Principles.

Or

- (b) Explain the Nature and Objectives of Accounting.
- 17. (a) Discuss the Clerical Errors in detail.

Or

(b) Prepare Trading and Profit & Loss A/c for the year 2017 and a Balance Sheet as on that date:

Page 6 Code No.: 22466 E

	Rs.		Rs.
Salaries	5,500	Creditors	9,500
Rent	1,300	Sales	32,000
Cash	1,000	Capital	30,000
Debtors	40,000	Loans	10,000
Trade	600		
Expenses	600		
Purchases	25,000		
Advances	2,500		
Bank Balance	5,600		
	81,500		81,500

Adjustments:

- (i) The closing stock amounted to Rs.9,000
- (ii) One month's salary is outstanding
- (iii) One month's rent has been paid in advance
- (iv) Provide 5% for doubtful debts
- 18. (a) Differentiate Straight Line Method from Written Down Value Method of Depreciation

Or

(b) A company acquired a machine on 1.1.18 at a cost of Rs. 40,000 and spent Rs.1,000 on its installation. The firm writes off depreciation at 10% on the diminishing balance. The books are closed on 31st December of each year. Show the machinery A/c for 3 years.

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19. (a) What is Income & Expenditure Account? Explain the steps in its preparation.

Or

(b) The following is the Receipts and Payments A/C of Delhi football Association for the first year ending 31st Dec 1987.

Receipts	Rs	Payments	Rs
To Donation	50,000	By Pavilion (Constructed)	40,000
To Reserve Fund (Life membership and Entrance fees received)	4,000	By Expenses in Connection with matches	900
To Receipts from football matches	8,000	By Furniture	2,100
Revenue Receipts:		By Investments at cost	16,000
To Subscriptions	5,200	Revenue Payments:	
To Locker rents	50	By Salaries	1,800
To Interest on securities	240	By Wages	600
To sundries	350	By Insurance	350
		By Telephone	250
		By Electricity	110
		By Sundry expenses	210
		By Balance on hand	5,520
	67,840		67,840

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Additional Information:

- (i) Subscriptions outstanding for 1987 are Rs.250
- (ii) Salaries unpaid for 1987 are Rs.170
- (iii) Wages unpaid for 1987 Rs. 90
- (iv) Outstanding bill for sundry expenses Rs.40
- (v) Donations received have to be capitalized

Prepare from the details given above an Income and Expenditure A/C for the year ended 31.12.1987 and the Balance Sheet of the Association as on that data.

20. (a) How will you ascertain profit under Single Entry System?

Or

(b) Mr. Siddhu keeps his books of accounts under single entry system. His financial position on 31.12.15 and 31.12.16 was as follows:

	2015 (Rs)	2016 (Rs)
Cash	9,860	800
Stock in trade	38,520	57,020
Plant & Machinery	54,420	61,000
Bills Receivable	-	16,480

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Debtors	24,840	43,940
Creditors	72,040	80,000
Furniture	4,960	5,220
Drawings	-	5,000

During the year he introduced additional capital of Rs. 20,000.

From the above particulars prepare a statement of profit and loss of Mr. Siddhu for the year ended 31.12.16.

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Code No.: SS 22463 E Sub. Code: SMBA 22

B.B.A. (CBCS) DEGREE (Special Supplementary) EXAMINATION, APRIL 2020.

Second Semester

Business Administration - Main

BUSINESS MATHEMATICS

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A —
$$(10 \times 1 = 10 \text{ marks})$$

Answer ALL questions.

Choose the correct answer.

1. If A(-3,3) and B(5,9) then the distance between

A and B is

(a) 0

(b) 1

(c) 10

- (d) None of the above
- 2. The equation of the line which passes through (2, 4) and (3, 4)
 - (a) x + y = 0
- (b) y = 4
- (c) 5x + 8y = 0
- (d) None of the above

- The differential coefficient of e^{2x} with respect 3. to x is
 - $2e^{2x}$ (a)
- (b) e^x

- (d) None of the above
- 4. Let $y = 5x + 2 \log x$, then $\frac{dy}{dx} = \underline{\hspace{1cm}}$
 - (a) $5 + \frac{2}{x}$ (b) $5x^2 + 2$
 - (c) $5x + \frac{2}{x}$ (d) $\frac{2}{x}$
- The maximum and minimum values of a function 5. are called the _____ values of the function.
 - (a) Extreme
 - Middle (b)
 - (c) Absolute
 - (d) None of the above
- 6. If $y = 6x^4$, then $\frac{d^2y}{dx^2} =$ _____
 - (a) $20x^3$ (c) $6x^3$
- (b) $24x^3$
- $72x^{2}$ (d)

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7.	Under this method interest earns interest					
	(a)	Simple interest				
	(b)	Compound interest				
	(c)	True discount				
	(d)	None of the above				
8.	Whe	en the payments fall due at the beginning of				
	each	interval, the annuity is called				
	(a)	Annuity due				
	(b)	Perpetual Annuity				
	(c)	Immediate Annuity				
	(d)	None of the above				
9.	If a matrix has only one row, then that matrix is					
	calle	ed				
	(a)	Diagonal matrix				
	(b)	Row matrix				
	(c)	Column matrix				
	(d)	None of the above				
10.	Two	matrices can be added if and only if they are				
	of th	of the				
	(a)	Inverse order				
	(b)	Same order				
	(c)	Different order				

(d) None of the above

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PART B —
$$(5 \times 5 = 25 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b) in 250 words.

11. (a) Find the equation of the line passing through the point (2, -3) having the slope -5/7.

Or

- (b) The fixed cost is Rs.60,000 and cost increases by Rs.2.50 for each Rs.4 increase in sales. Find the Break Even Point.
- 12. (a) Find the differential coefficient of z with respect to x; when $z = y^2 + 1$ and $y = x^3 + 3x$.

Or

(b) The total cost C of making x units of product is $C = 0.00003x^3 - 0.045x^2 + 8x + 25{,}000 \,.$ Find the marginal cost at 1000 units of output.

Page 4 Code No. : SS 22463 E [P.T.O]

13. (a) Examine the function $y = 22x^3 - x^2 + 5$ for maximum and minimum.

Or

- (b) Find the point of inflexion, in any, of the function $y = x^4 4x + 1$.
- 14. (a) In how many years will Rs.2,800 amount to Rs.5,234.50 at 9% simple interest?

Or

- (b) Find the amount of an annuity of Rs.2,000 per annum for 10 years reckoning compound interest at 10% p.a.
- 15. (a) If $A = \begin{bmatrix} 4 & 6 & 9 \\ 3 & 5 & 10 \end{bmatrix}$ and $B = \begin{bmatrix} 5 & 0 & 1 \\ 4 & -7 & -3 \end{bmatrix}$ Show that A + B = B + A.

Or

(b) Solve the following system of equations using matrix inversion.

$$x + y + z = -3$$

$$3x + y - 2z = -2$$

$$2x + 4y + 7z = 7$$

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PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b) in 600 words.

16. (a) A line passes through (-3, 10) and sum of its intercepts on axes is 8. Find the equation.

Or

- (b) A company expects fixed costs to be Rs.30,000 and variable cost to be Rs.42,000 when the sales will be Rs.60,000.
 - (i) Write down the equation relating sales and expenses.
 - (ii) Find the Break Even Point.
 - (iii) What will be the profit when the sales is Rs.1,20,000?
- 17. (a) Find the differential coefficient of y with respect to x; when (i) y = 1/(2x+3) and (ii) $y = x^2 \log_a x$.

Or

Page 6 Code No.: SS 22463 E

- (b) The total cost of making x units is C, where $C = 150 + 5x + 0.01x^{2}.$
 - (i) Find the total cost of making
 - (1) 100 units (2) 101 units.
 - (ii) Find the Marginal cost at
 - (1) 100 units (2) 101 units.
- 18. (a) A manufacturer can sell x items per month at a price of p = 300 2x rupees. Producing x items costs the manufacturer y rupees where y = 20x + 1000. How much production will yield maximum profits?

Or

(b) An organization charges its subscribers Rs.75 per period less Re.0.25 for every subscriber when the number of subscribers exceeds 20; what number of subscribers would lead to a maximum revenue for the organization and what this maximum revenue be?

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19. (a) A sum of money become Rs.9,195.79 in 14 months and Rs.10,259.46 in 25 months when interest is compounded monthly. Find the rate of interest per annum and the principal.

Or

- (b) If an investor plans investing Rs.100 per year in a savings plan that earns 5% interest per annum compounded annually. What is the sum of annuity payments at the end of 10 years?
- 20. (a) Find the inverse of the matrix

$$A = \left(\begin{array}{ccc} 1 & 1 & 1 \\ 1 & 2 & 3 \\ 1 & 4 & 9 \end{array}\right).$$

Or

(b) Solve by inverse matrix method.

$$2x - y + 3z = 1$$

$$x + y + z = 2$$

$$x - y + z = 4$$

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(6 pages)			eg. No	o.:
Code No. : 22467 E			Su	b. Code : SMBA 34
	В.І	B.A. (CBCS) DEGI NOVEMI		•
		Third S	emeste	er
		Business Admin	istratio	on — Main
		ORGANISATION	IAL BE	CHAVIOUR
	(For	r those who joined	in July	2017 onwards)
Tim	e:Th	ree hours		Maximum: 75 marks
		PART A — (10	× 1 = 1	0 marks)
		Answer AL	L ques	tions.
	Cho	ose the correct ans	wer:	
1.		tries to solve huma is science.	an beha	avioural problems and
	(a)	Nounative	(b)	Inter disciplinary
	(c)	Pure	(d)	Applied
2.	Polit OB.	tical science has	contrik	outed about to
	(a)	Authority	(b)	Power

(d) Federalism

(c) Democracy

3.		values are eration it is _		from	genera	tion to
	(a)	Transferre	d			
	(b)	Inculcated				
	(c)	Adaptive				
	(d)	Learat				
4.	_	th rate of laborale.	our turnover	is a syr	nptom	of
	(a)	Low				
	(b)	High				
	(c)	Stable				
	(d)	Consistent				
5.		individuals sfies ne		to wo	rk in	groups
	(a)	Inner	(b)	Estee	m	
	(c)	Group	(d)	Social	[

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6.		tter the degree of siveness.		Mou will be the
	(a)	Dominance	(b)	Independence
	(c)	Dependence	(d)	Freedom
7.		Ianagerial Grid, Te	am]	Management refers to
	(a)	1,1	(b)	9, 1
	(c)	1, 9	(d)	9, 9
8.		ing a key person gning the change is		a desirable note in d
	(a)	Coersion	(b)	Change agent
	(c)	Collaborating	(d)	Cooption
9.	Cult	ures are a barrier to)	·
	(a)	Identity	(b)	Stability
	(c)	Commitment	(d)	Change
10.	_	n job redesign, add	resp	onsibilities to existing
	(a)	Job enrichment		
	(b)	Job enlargement		
	(c)	Job simplification		
	(d)	Job specification		
		Page	3	Code No. : 22467 E

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Brief the findings of Hawthorne studies.

Or

- (b) How other sciences have contributed to the study of OB.
- 12. (a) Spell out the nature of values.

Or

- (b) Illustrate the models of man.
- 13. (a) How do conflicts emerge?

Or

- (b) Brief Herzberg's Two Factor Theory.
- 14. (a) How do workers react to change?

Or

(b) Illustrate two styles of leadership.

Page 4 Code No.: 22467 E

[P.T.O.]

15. (a) Specify the functions of culture.

Or

(b) Brief the objectives of OD.

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Illustrate the nature of organizational behaviour.

Or

- (b) Discuss the elements of systems approach to Management.
- 17. (a) Spell out methods for change of attitudes.

Or

(b) Discuss the steps to improve morale in organization.

Page 5 Code No.: 22467 E

18. (a) Detail the strategies to handle organizational conflict.

Or

- (b) Explain the perception process and factors affecting perceptual selectivity.
- 19. (a) Why do workers resist a change?

Or

- (b) Illustrate the various types of counselling.
- 20. (a) Spell out the different types of culture and its qualities.

Or

(b) Discuss the steps in organizational development.

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(6 pages)		R	Reg. No.:					
Co	de N	Io. : 22467 E	Su	b. Code : SMBA 34				
	В.І	B.A. (CBCS) DEGI NOVEMI		•				
	Third Semester							
	Business Administration — Main							
ORGANISATIONAL BEHAVIOUR								
	(For	r those who joined	in July	2017 onwards)				
Tim	e:Th	ree hours		Maximum: 75 marks				
		PART A — (10	× 1 = 1	0 marks)				
		Answer AL	L ques	tions.				
	Cho	ose the correct ans	wer:					
1.	OB tries to solve human behavioural problems and so it is science.							
	(a)	Nounative	(b)	Inter disciplinary				
	(c)	Pure	(d)	Applied				
2.	Polit OB.	Political science has contributed about to OB.						
	(a)	Authority	(b)	Power				

(d) Federalism

(c) Democracy

3.		values are eration it is _		from	genera	tion to
	(a)	Transferre	d			
	(b)	Inculcated				
	(c)	Adaptive				
	(d)	Learat				
4.	4. High rate of labour turnover is a symptom of _ Morale.					of
	(a)	Low				
	(b)	High				
	(c)	Stable				
	(d)	Consistent				
5.		individuals sfies ne		to wo	rk in	groups
	(a)	Inner	(b)	Estee	m	
	(c)	Group	(d)	Social		

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6.	Greater the degree of Mou will be the cohesiveness.						
	(a)	Dominance	(b)	Independence			
	(c)	Dependence	(d)	Freedom			
7.	In Managerial Grid, Team Management refers to the point						
	(a)	1,1	(b)	9, 1			
	(c)	1, 9	(d)	9, 9			
8.	Having a key person in a desirable note in designing the change is called						
	(a)	Coersion	(b)	Change agent			
	(c)	Collaborating	(d)	Cooption			
9.	Cultures are a barrier to						
	(a)	Identity	(b)	Stability			
	(c)	Commitment	(d)	Change			
10.	When job redesign, add responsibilities to existing job it is						
	(a)	Job enrichment					
	(b)	Job enlargement					
	(c)	Job simplification					
	(d)	Job specification					
		Page	3	Code No. : 22467 E			

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Brief the findings of Hawthorne studies.

Or

- (b) How other sciences have contributed to the study of OB.
- 12. (a) Spell out the nature of values.

Or

- (b) Illustrate the models of man.
- 13. (a) How do conflicts emerge?

Or

- (b) Brief Herzberg's Two Factor Theory.
- 14. (a) How do workers react to change?

Or

(b) Illustrate two styles of leadership.

Page 4 Code No.: 22467 E

[P.T.O.]

15. (a) Specify the functions of culture.

Or

(b) Brief the objectives of OD.

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Illustrate the nature of organizational behaviour.

Or

- (b) Discuss the elements of systems approach to Management.
- 17. (a) Spell out methods for change of attitudes.

Or

(b) Discuss the steps to improve morale in organization.

Page 5 Code No.: 22467 E

18. (a) Detail the strategies to handle organizational conflict.

Or

- (b) Explain the perception process and factors affecting perceptual selectivity.
- 19. (a) Why do workers resist a change?

Or

- (b) Illustrate the various types of counselling.
- 20. (a) Spell out the different types of culture and its qualities.

Or

(b) Discuss the steps in organizational development.

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SUBJECT CODE : SMBA43

Page No.

Reg. No	
Code No: SS22470E Sub. Code: SMBA43	
B.B.A.(CBCS) DEGREE SPECIAL SUPPLEMENTARY EXAMINATION, APRIL 2020	
FOURTH SEMESTER	
BUSINESS ADMINISTRATION - Main	
FINANCIAL SERVICES	
(For those who joined in July 2017 onwards)	
Time: Three hours Maximum: 75 marks	
Part – A (10 X 1 = 10 marks) Answer all questions, choose the correct answer	
1. Banks implement the RBI's policies.	
a) Monetary b) Credit c) Commercial d) Both (a) and (b)	
2 is regarded as the fourth element of the financial system.	
a) Financial services b) Financial markets	
c) Financial instruments d) Financial institutions	
3. Non fund based activities are also called as	
a) Fund capital based b) Interest based	
c) Fee based d) Managing the capital issue.	
4. In hire purchase system, each installment is treated as till the last installment is paid.	
a) Interest b) Hire charge c) Payment d) Credit	
5. Which of the following document must be read carefully in order to get details on risk factor before investing in Mutual Fund Units?	rs
a) KIM b) SAI c) SID d) None of the above	
6. The company which sets up mutual fund is called	
a) sponsor b) trustee c) agent d) asset manager	
7is a financial intermediary who helps to mobilize and transfer capital from those	e
who possess it to those who need it.	
a) Lease finance b) Venture capital c) Merchant banker d) hire purchaser	G
3. Functions of a factor exclude	
a) Credit rating b) Credit recording	
c) Credit administration d) Credit financing.	
9. Merchant bank is an organization that	
a) Underwrites securities for corporations b) Advice clients on mergers	
c) Involved in ownership of commercial ventures d) All of the above	

Continuation Sheet

10. Credit rating is only aa	nd not recommendation to a debt instrument.
------------------------------	---

- a) license
- b) guidance
- c) acceptance
- d) remittance

$$PART - B - (5 \times 5 = 25 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

11. a) List out the salient features of financial services.

(or

- b) Write a note on the growth of financial services in India.
- 12. a) Describe any five fund based financial services.

(or)

- b) Explain the contents of a lease agreement.
- 13. a) Give the classification of Mutual funds.

(or)

- b) What are the risks associated with mutual funds?
- 14. a) What is Factoring? Explain its modus operandi.

(or)

- b) State the benefits of forfeiting.
- 15. a) Discuss the qualities required for a Merchant banker.

(or)

b) What are the advantages of credit rating?

$$PART - C - (5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

16. a) Explain the financial services available in India.

(or)

- b) Describe the problems faced by the financial services sector.
- 17. a) Discuss the differences between Hire purchase and Leasing.

(or)

- b) List out the advantages and disadvantages of Hire purchase.
- 18. a) State the benefits of Mutual funds.

(or)

- b) Explain the SEBI regulation on the Mutual funds.
- 19. a) Briefly explain the various services rendered by factoring intermediaries.

(or)

- b) Explain the characteristics of venture capital.
- 20. a) Discuss the role of Merchant Bankers in the Capital Market.

(or)

b) Explain briefly the credit rating process.

Reg. No.:....

Code No.: 22464 E Sub. Code: SMBA 31

B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

Third Semester

Business Administration — Main

PRINCIPLES OF MANAGEMENT

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL the questions.

Choose the correct answer:

- 1. It is the process of influencing for the purpose of achieving shared goals.
 - (a) Management
- (b) Friendship
- (c) Leadership
- (d) Authority
- 2. ——— is the 'Father of Scientific Management'.
 - (a) Henry L. Gantt
- (b) Henri Fayol
- (c) Elton Mayo
- (d) F.W. Taylor

3.	The first and foremost function of management is					
	(a) Planning	(b)	Organising			
	(c) Controlling	(d)	Co-ordinating			
4.	These are general state that guide managers' th		_			
	(a) Strategies	(b)	Policies			
	(c) Instructions	(d)	Norms			
5.	Under this organisation experts for advice are planning and execution.	nd g				
	(a) Line	(b)	Functional			
	(c) Line and Staff	(d)	Committee			
6.	The term span of man	agem	ent is also known as			
	(a) Span of business	(b)	Span of control			
	(c) Span of activity	(d)	Span of planning			
	Page	2	Code No. : 22464 E			

7.		munication ordinates is —		flow	from	superior	to	
	(a)	Downward communication						
	(b)	(b) Upward communication						
	(c)	Horizontal co	mmui	nicatio	on			
	(d) Informal communication							
8.	_	manager nizational mo					Ü	
	(a)	Controlling		(b)	Comm	anding		
	(c)	Directing		(d)	Leadin	ıg		
9.		extent to w		_		-	are	
	(a)	Centralizatio	n	(b)	Decent	ralization		
	(c)	Responsibilit	У	(d)	Accour	ntability		
10.	The	delegation of	autho	rity flo	ows			
	(a)	Downward		(b)	Upwar	·d		
	(c)	Horizontal		(d)	No flow	v at all		
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PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Write down the important functions of management.

Or

- (b) "Managing Practice is an Art". Discuss.
- 12. (a) What are the important characteristics of planning?

Or

- (b) Write down the process of decision making.
- 13. (a) Write down the principles of organizing.

Or

- (b) What are the factors that decide the span of management?
- 14. (a) Write down the importance of effective direction.

Or

(b) What are the requirements for the effective Control?

Page 4 Code No. : 22464 E [P.T.O.]

15. (a) What are the various steps in controlling?

Or

(b) Write down the advantages of delegation.

PART C — $(5 \times 8 = 40 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Discuss management as a system bringing out its basic features as such.

Or

- (b) Explain the main elements of Taylor's Scientific Management.
- 17. (a) Explain the major steps in the planning process.

Or

- (b) Explain the various techniques of forecasting.
- 18. (a) Discuss the different forms of organizational structure.

Or

(b) Explain the factors to be considered while designing a suitable departmentation.

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19. (a) Discuss the principles and techniques of directing.

Or

- (b) Explain the guidelines for ensuring effective communication.
- 20. (a) Discuss the characteristics of an ideal control system.

Or

(b) Explain the merits and demerits of decentralization.

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(6 pages) **Reg. No.:**

Code No.: SS 32054 Sub. Code: JNTL 4 A/ SNTL 4 A

U.G. (CBCS) DEGREE (Special Supplementary) EXAMINATION, APRIL 2020.

Fourth Semester

Tamil

Non Major Elective – அறிமுகத்தமிழ் – தாள் : 2

(For those who joined in July 2016 onwards)

Time: Three hours Maximum: 75 marks

பகுதி அ — $(10 \times 1 = 10 \text{ மதிப்பெண்கள்})$

அனைத்து வினாக்களுக்கும் விடை தருக.

சரியான விடையைத் தேர்வு செய்க.

- 1. 'ஓடி விளையாடு பாப்பா' என்ற பாடலைப் பாடியவர் யார்?
 - (அ) திருவள்ளுவர்
 - (ஆ) பாரதிதாசன்
 - (இ) பாரதியார்
 - (ஈ) கவிமணி

2.	நன்றி	யை		
	(அ)	போற்றேல்	(ஆ)	மறவேல்
	(இ)	பேணேல்	(FF)	நினையேல்
3.	அறி	வால் புலியை வெ	ນ່ີຝືລ່	ா என்று கூறியது எது?
	(의)	மாடு	(ஆ)	நாய்
	(இ)	ஆடு	(正)	<u>പ്</u> ൃതെ
4.	ஆுர் ம	வாழ வழி என்ன?		
	(அ)	வேற்றுமை		
	(ஆ)	ஒற்றுமை		
	(இ)	பிரிவு		
	(正)	துணிவு		
5.	'உள்	ளம்' எதனின் உறை	விடம	ாய் இருத்தல் வேண்டும்
	(அ)	வீரம்	(ஆ)	பகைமை
	(இ)	ஆசை	(正)	உண்மை
6.	இவை	ணயான பொருள் த	ஞக –	'ஆறு'
	(அ)	வழி		
	(ஆ)	<u>உள</u> ர்		
	(இ)	இடம்		
	(正)	மரம்		
		Pa	age 2	Code No. : SS 3205

- 7. அணில் எப்படி ஒலி எழுப்பும்? (அ) கீச்கீச் (ஆ) காகா (இ) மாமா (FF) ഉം ഉം 8. சிலப்பதிகாரத்தை எழுதியவர் யார்? (அ) நக்கீரர் (ஆ) இளங்கோவடிகள் (இ) சேக்கிழார் வீரமாமுனிவர் (FF) "கோதை மதிநிறைந்தவள்" என்னும் தொடரில் 'மதி' 9. என்பது எதனைக் குறிக்கிறது? (அ) அன்பு (ஆ) அறிவு (ஈ) பொருள் (இ) அழகு 10. 'உவகை' என்பதன் பொருள் யாது? (அ) கடல் (ஆ) தேர் (இ) கப்பல் (FF) மகிழ்ச்சி பகுதி ஆ — $(3 \times 5 = 15 \text{ bplication})$ அனைத்து வினாக்களுக்கும் விடை தருக. மனப்பாடப்பகுதி 11. 'உலகு' என முடியும் திருக்குறளை எழுதுக.
- 12. 'தக' என முடியும் குறளை எழுதுக.
- 13. ஏதேனும் ஐந்து ஆத்திசூடி வரிகளைத் தருக.

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				$(5 \times 2 = 10)$
14.	(அ)	ஆறுவது –	(சினம்,	அன்பு)
	(괯)	உளமறிய (பொய், ெ	ஒருவர் ———— மய்)	– கூறக்கூடாது
	(இ)	திருமந்திரம திருமூலர்)	ம் நூலாசிரியர் ————	——— (கம்பர்
	(正)	உண்மை (தவறு, அ	பேசுவதை உயர்ந்த றம்)	
	(ഉ)		ட்டிக்குத் தப்பிச்செல்ல லலை (வழி, வள)	
15.	கீ ழ்க்	காணும் சொ	ரற்களுக்குப் பொருள் த	நக. (10 × 1 = 10)
	(의)	அரிது	_	
	(ஆ)	இதழ்	_	
	(இ)	அன்னை	-	
	(正)	அழி	-	
	(ഉ)	கலம்	-	
	(ഉണ്ട)	திங்கள்	_	

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[P.T.O.]

பகுதி இ — (50 மதிப்பெண்கள்)

அனைத்து வினாக்களுக்கும் விடை தருக. இணையான பொருள் தரும் சொல்லை எழுதுக.

- (a) தோழன் –(ஏ) ඉබ –
- (ஒ) இரக்கம் –
- 16. தமிழில் மொழி பெயர்க்க : (15 மதிப்பெண்கள்)
 - 1. Vaigai is one of the rivers in Tamil Nadu.
 - 2. There is no birds on this tree.
 - 3. The boys are playing kabadi.
 - 4. Who gave you these sweets?
 - 5. My garden is full of flowers.
 - 6. Kindly lend me your book.
 - 7. I am the elder boy in our family.
 - 8. My favorate flower is rose.
 - 9. She is not going to college today.
 - 10. Our school is located near the temple.
 - 11. Do not write anything on desks.
 - 12. We must do our duties properly.
 - 13. The girls are walking near the bridge.
 - 14. We celebrated Deewali with crackers.
 - 15. Mala is the best student in this class.

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17. கட்டுரை/கடிதம் வரைதல் : $(1 \times 15 = 15)$

(அ) தட்டச்சர் வேலைகேட்டு மாவட்ட ஆட்சியருக்கு ஒரு விண்ணப்பம் வரைக.

(அல்லது)

(ஆ) கிரிக்கெட் விளையாட்டினை வர்ணனை செய்க.

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				Reg	. No. :	
Code N	No.: S	S32049			Sub. Code: J1	ITL21/S1TL21
UG	(CBCS)	DEGREE SPE	CIAL SUPPLE	MENTARY E	EXAMINATION, A	April - 2020
			Second	Semester		
			PART -	I – Tamil		
			Pothu T	amil – Pape	r II	
		(For thos	se who joined	in July 201	6 onwards)	
Time:	Three h	ours			Maximum: 75 n	narks
•	அனைத்து		— அ (10 X ம் விடை தருக.		பெண்கள்) நடயைத் தேர்ந்தெடு <u>ச</u> ்	ந்தெழுதுக.
	(ച) വി	ர் அருவரை எடுத் ரம்மன் வன்	ந்தவன் அலறிட (ஆ) திருமாஎ (ஈ) இந்திரன்		யார்?	
2.	_	திருமொழியைப் ரர் (ஆ) குல	-		ரழ்வார் (ஈ) திருப்ப	பாணாழ்வார்
3.		ம் சொற்களில் த ணாக்கயிறு (க			நடுக்க. ணைக்கயிறு (ஈ) .	அரைஞாண்கயிறு
4.	கீழ்வருவன (அ) வந்த	ாவற்றில் பெயர்ச் நான் (ஆ)	_	இ) குடம்	(ஈ) செல்க	
	`இலக்கிய (அ) அபர்	விமர்சனத்தின் ரக்ரோம்பி (அ				பார்க்கர்
6. `	•	த பாவலன்' என் தியார் (ஆ) பார	0 . 0	் யார்?) கவிமணி	(ஈ) ந.பிச்சமூர்த்தி	
7.		ன் தாய் பெயர் லட்சுமி அம்மாள் தாம்பாள்	т (ஆ) 6	லஷ்மி அம்மாஎ் திலட்சுமி அம்		
		ண மீட்டல்	போன்று கவிமன (ஆ) சாசன (ஈ) பாடல் புல	ஆராய்ச்சி	oதத் தருவது எது ?	
9.		ணத்தை இயற்றிய ணிக்கவாசகர் ிழார்	பவர் யார்? (ஆ) திருந	ாவுக்கரசர்	(இ) திருஞானசம்பந்	ந்தர்
10.	. ஆசாரக் (அ)	கோவையில் எத் 60 (ஆ) 80	த்தனை பாடல்கள் (இ) 100	ர் உள்ளன? (ஈ) 120		

பகுதி — ஆ (5 X 5 = 25 மதிப்பெண்கள்)

வினா (அ) அல்லது (ஆ) தேர்வு செய்து எழுதுக. அனைத்து வினாக்களுக்கும் 250 சொற்களுக்கு மிகாமல் விடை தருக.

- 11. (அ) திருஞானசம்பந்தர் இறைவனைப் பற்றி கூறும் கருத்துக்களைக் கூறுக. (அல்லது)
 - (ஆ) நும் பாடப்பகுதியிலுள்ள திருநாவுக்கரசரின் பாடற்கருத்துக்களை விளக்குக
- 12.(அ) வினைச்சொல்லின் பொது இலக்கணத்தை வரையறை செய்க. (அல்லது)
 - (ஆ) உரிச்சொல் பற்றி விளக்குக.
- 13.(அ) 'மனிதனைப் பண்படுத்துவது கலை' என்னும் கூற்றை நிறுவுக. (அல்லது)
 - (ஆ) நம் வருங்காலப் பணிகள் பற்றி தனிநாயகம் அடிகள் கூறுவது யாது?
- 14.(அ) கவிமணியின் பிறப்பும் இளமையும் பற்றி எடுத்துரைக்க. (அல்லது)
 - (ஆ) கவிமணியின் பெருமைகளுக்குரிய காரணங்களுள் ஒன்றாகக் கருதப்படும் அன்புடைமையை ஆராய்க.
- 15. (அ) இன்னா நாற்பது, இனியவை நாற்பது பற்றி விளக்குக. (அல்லது)
 - (ஆ) முதலாழ்வார் மூவர் பற்றி எடுத்துரைக்க.

வினா (அ) அல்லது (ஆ) தேர்வு செய்து எழுதுக. அனைத்து வினாக்களுக்கும் 600 சொற்களுக்கு மிகாமல் விடை தருக.

- 16.(அ) கள்ளுண்ணாமை பற்றி திருக்குறள் வலியுறுத்தும் கருத்துக்களைத் தொகுத்துரைக்க. (அல்லது)
 - (ஆ) நட்பாராய்தல் பற்றி நாலடியார் கூறும் செய்திகளைத் தருக.
- 17.(அ) பெயர்ச்சொல் என்றால் என்ன? அதன் வகைகளைச் சான்றுடன் விளக்குக. (அல்லது)
 - (ஆ) வினையெச்சம், வினைமுற்று பற்றி ஆராய்க.
- 18.(அ) நாயன்மார்களின் பக்திச் சிறப்பினைப் புலப்படுத்துக. (அல்லது)
 - (ஆ) பழந்தமிழரின் பண்பாட்டுச் சிறப்புகளை ஆராய்க.
- 19. (அ) கவிமணியின் கல்வியும் தொழிலும் பற்றி விளக்குக. (அல்லது)
 - (ஆ) கவிமணியின் பொதுநலத் தொண்டினை விளக்குக.
- 20. (அ) திருக்குறளின் பெருமைகளை எடுத்துரைக்க.

(அல்லது)

(ஆ) சைவசமயக்குரவர் நால்வர் பற்றி விளக்கியுரைக்க.

Set-3

	Reg. No
Code No: SS22471E	Sub. Code: SMBA44
B.B.A.(CBCS) DEGREE SPECIAL SUPPLEMENTARY EXAM	INATION, APRIL 2020
FOURTH SEMESTER BUSINESS ADMINISTRATION -	
SALESMANSHIP	Main
(For those who joined in July 2017 onw	ards)
rime : Inree hours	Maximum: 75 marks
Part - A (10 X 1 = 10 marks) Answer all questions, choose the correct	305Wor
in the i	answei
1. Salesmanship needs a lot of	
a) creativity b) initiative c) empathy d) all the ab	pove
2. Which one of the following is not the quality of successful salesm	ian?
a) Confidence b) Enthusiasm c) Resiliency	d) Pessimism
3. Mostly sales is a function.	
a) line and staff b) staff c) line d)	none of these
4. The sequence of a sales process is	
a) Lead generation, call, presentation & sale b) Sale, presenta	ntion, Lead generation & call
c) Presentation, Lead generation, Sale & Call d) Lead generation	
	or, our, our corresponding
5. A sales pitch is otherwise known as	
a) sales pit b) sales ditch c) sales pot d) s	ales presentation
6. An investigation into the state of the market for a particular produc	ct or service, including an
analysis of consumers' needs and preferences refers to	
a) market segmentation b) market potential	
c) market survey d) market grading	
7. Delphi method is used for	
a) Judgemental forecast b) Time series forecast	
c) Associative model d) All of the above	
8. The target set for a fixed period for any sales executive is called as	
a) Sales territory b) Activity quota c) Sales margin	d) Sales quota
9. In sales force structure, a sales representative is assigne	ed to sell product line in a
specific geographical area.	pro unio mio mio
a) customer b) product c) indirect d) territorial	
10. Telemarketing involves	
a) high level motivation b) event management	
c) good communication skills d) door to door compaigns	

$$PART - B - (5 \times 5 = 25 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

11. a) Discuss the different types of salesman.

(or)

- b) Write a short note on salesmanship.
- 12. a) Explain the significance of sales skills.

(or)

- b) How do you get product knowledge?
- 13. a) What are the different types of sales aids?

(or)

- b) Explain the purpose of market survey.
- 14. a) What are the benefits of sales forecasting?

(or)

- b) Discuss the challenges in setting sales quotas.
- 15. a) Briefly explain the sales management process.

(or)

b) Why is sales territory important?

$$PART - C - (5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

16. a) Explain the responsibilities of a salesman.

(or)

- b) What are the essential qualities of an effective salesman?
- 17. a) Discuss the essentials of sales.

(or)

- b) Explain the buying motives.
- 18. a) What are the objectives of demonstration in a sales presentation?

(or)

- b) How can technology be used in sales?
- 19. a) State the advantages and disadvantages of Sales forecasting.

(or)

- b) Describe the different types of sales quota.
- 20. a) Explain the sales decision making process.

(or

b) Enumerate the skills needed to be an effective telemarketer.

(6 Pages) **Reg. No.:**

Code No.: 22472 E Sub. Code: SMBA 51

B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

Fifth Semester

Business Administration — Main

CASE ANALYSIS

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

CASE ANALYSIS

Read the following case and answer the questions given below:

NOT DELIVERED AS PROMISED : DON'S PAY FOR IT

Sunny and his wife Rekha both had degrees in Hotel management with specialisation in catering and hospitality respectively. Both were working at Host, a restaurant located in the midst of the busy business locality. Just hundred meters away was the stock-exchange where hundreds of people gathered everyday to exchange business transactions. The one kilometer of market had

offices of many prestigious companies of India, reputed business houses, consultants, multinational companies and industrial houses. The area was known as the financial district of the city.

Because of the educational and work experience, sunny worked in the restaurant kitchen and Rekha supervised the dining area and handled the billing and cash register. The restaurant having space limitations had no scope of expanding its operations. So, for the past ten years they were doing same routine work.

Sunny and Rekha were keen on starting a enterprise of their own and were looking for the right of business and opportunity. Rekha being in the dining area was always observing the guests coming to the Host. She observed that most of the guests coming for lunch were people belonging to the financial trade like investors, stock brokers, bankers and their business operations were concentrated at the stock exchange. Since the lunch break was only for half an hour, half of the break time went in the to and fro movement to the eating place. They were always found to be intent on finishing their lunch rather than enjoying it. Many of the guests were seen talking on their cellular phones even while eating.

Sunny and Rekha once visited the stock exchange to know the work place of their guests and realized how hard pressed for time they were.

Page 2 Code No.: 22472 E

They were convinced that if they could offer these customers an appealing lunch at their workplace, they can certainly develop a clientele. Moreover, the customers will be able to relish the lunch as they will be able to utilize the to and fro movement to the restaurant profitably.

They started talking to a select list of potential customers about the service they wanted to introduce. They found that their concept was acceptable to most of them. A demand for onsite food service was established. Sunny and Rekha worked on the economies of this service and established that they could build a very profitable business.

They decided to quit their jobs and open a small kitchen at their home exclusively to cater to customers requiring onsite food delivered as per their requirement. The focus of the service 'quality food delivered on time'.

The operational strategy was very simple. They had met the potential clients and asked them to giving their requirements by 10 a.m. and also the time at which they would like the food to be delivered in their office. Normally 1.00 to 1.30 p.m. being lunch time gave them enough time to prepare food and deliver the packets.

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The procedure followed by Sunny and Rekha was this.

- (i) The service delivery start time fixed at 11.00 a.m. so all food must be filled, packed, labeled and sorted by this time.
- (ii) The delivery boys must report at 11.00 a.m. to pick up their packs. The delivery boys were selected on the basis of their location in the customer area, their knowledge about topography and distribution skills.
- (iii) The client base of 70 people located at seven different places was served by seven delivery boys such handling 10 customers whose offices were located either in the same building or in the immediate vicinity. The distribution strategy and mode was designed on the basis of client dispersion in the segment. On average, one delivery boy was supposed to handle 8 to 10 clients.
- (iv) The work study has indicated that each delivery boy can deliver the food and drop back the empty cases within one and half hour from the start of service. The kitchen as located five kilometers from the business offices.

In the same area there are four more organisations providing similar food delivery service and Sunny and Rekha has to compete with them in the same area. To have a proactive approach they started providing a service guarantee stating "Not delivered as promised - don't pay for it". Their main focus was speed of service.

Page 4 Code No. : 22472 E [P.T.O.]

As a consequence of this service their service started getting recognition and gained the reputation of reliability, accessibility and responsiveness. More and more customers were willing to enroll themselves as regular members for this service. The other suppliers in the same area not willing to match service and guarantee offers of sunny and Rekha. Their customers started defecting thereby causing economic strain on their business. "How long can they offer this guarantee", commented one supplier as he felt it would as she was incharge of customer management and sunny was looking after the kitchen management.

The increased flow of customers was alluring them to expand the business but the type of guarantee was forcing them not to expand. But the experience of both convinced them to go ahead for expansion and cater to the segments they has identified and they are sure of winning without problems.

Questions:

- 1. How could sunny and Rekha create a market niche for their service offerings?
- 2. What are the characteristics of the niche? What is the customer base?

Page 5 Code No.: 22472 E

- 3. What value-added services did they start offering the clients? Explain at least three of them
- 4. What distribution strategies were adopted by them to deliver the food within the promised schedule? Did this build up customer satisfaction?
- 5. Explain how customers and service providers benefited?
- 6. How could Sunny and Rekha tackle the competitors?

Page 6 Code No. : 22472 E

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Code No: SS22190

Sub. Code: J1MY21/S1MY21

UG (CBCS) DEGREE SPECIAL SUPPLEMENTARY EXAMINATION, APRIL 2020

SECOND SEMESTER PART- I - MALAYALAM GADYA SAHITHIYAM

(For those who joined in July 2016 onwards)

Time: Three hours

Maximum: 75 marks

Part - A (10 X 1 = 10 marks) Answer all questions, choose the correct answer

- 1 ചന്തുമേനോൻ രചിച്ച നോവലേത്?
- a) ഇന്ദുലേഖ b) ധർമ്മരാജാ c)അക്ബർ d) ഓടയിൽ നിന്ന്
- 2.`ചെമ്മീൻ'ആരുടെ കൃതിയാണ്?
 - a) കേശവദേവ് b) തകഴി c) വൈക്കം മുഹമ്മദ് ബഷീർ d) എം.ടി
- 3.പൊൻകുന്നം വർക്കിയുടെ കൃതിയേത്?
- c) അഗ്നിസാക്ഷി d)ശബ്ദിക്കുന്ന കലപ്പ a) ഞാനെന്ന ഭാവം b) അശോക
- 4 സഞ്ചാരസാഹിതൃം മലയാളത്തിൽ രചിച്ചതാര് ?
- 02/2018028 a) എസ് .കെ .പൊറ്റെക്കാട്ട് b)വത്സല c) രമേഷ് ചന്ദ്രൻ d) സക്കറിയ
- 5. "ബേപ്പൂർ സുൽത്താൻ " ആരാണ് ?
- a)വൈക്കം മുഹൃമ്മദ് ബൃഷ്ടീർ b) എൻ പി മുഹമ്മദ് c) സ്തിവി രാമൻപിള്ള d) ഉറൂബ് 6. കളങ്കം പറ്റട്ട് എന്റെ ആത്മാവിനു കൂടി കളങ്കം പറ്റട്ട്ട് 'എന്നത് ആരുടെ വാക്കുകൾ? a) മജീദ് b) ബാപ്പ c) സൂഹ്റ d) ഉമ്മ
- 7.കണ്ണീരും കിനാവും എഴുതിയതാര് ? a)വൈക്കുത്തു പാച്ചുമൂത്തത് b)വി .ടി ഭട്ടതിരിപ്പാട് c) കെ സുരേന്ദ്രൻ d) മാധവിക്കുട്ടി
- 8.'പോടാ പോ നീ രാജ്യോക്കെ ചുറ്റി ഒന്നു പടിച്ചിട്ടു വാ' ആരുടെ വാക്കുകൾ ?
 - a) ഉമ്മ b) മജീദ് c) ബാപ്പ d) സൂഹ്റ
- 9.'കല്പനയാണ് നിറവേറ്റാൻ മനസ്സുണ്ടാകണം' ആരുടെ വാക്കുകൾ ? a)സീതയുടെ b) രാവണന്റെ c) വിഭീഷണന്റെ d) മണ്ഡോദരിയുടെ
- 10.ടാഗോറിന് നോബൽ സമ്മാനം ലഭിച്ച വർഷമേത് ?
- a) 1910 b) 1915 c) 1913 d) 1923

Continuation Sheet

PART B $-(5 \times 5 = 25 \text{ marks})$

രണ്ടു പുറത്തിൽ കവിയാതെ അഞ്ച് ചോദൃങ്ങൾക്കുത്തരമെഴുതുക .

- 11.(a) നവോത്ഥാനകാല നോവലുകളുടെ സവിശേഷതകൾ എന്തൊക്കെയെന്ന് വൃക്തമാക്കുക ? അല്ലെങ്കിൽ
- (b) സാമൂഹിക ജീവിതത്തിന്റെ ചിത്രീകരണം ബഷീർ ബാല്യകാലസഖിയിൽ നടത്തിയിരിക്കുന്നതെങ്ങനെ ?
- 12.(a)' യാഗവേദിയിലേക്ക് കാരുണൃത്തോടെ ബലിമൃഗത്തെയെന്നോണം അവരവളെ കൂട്ടിക്കൊണ്ടുപോയി' ആര്?ആരെ? സന്ദർഭം വൃക്തമാക്കുക ? അല്ലെങ്കിൽ

(b)പൊൻകുന്നം വർക്കിയുടെ കഥകളുടെ പ്രത്യേകതകൾ വൃക്തമാക്കുക ?

- 13.(a) വി .ടി യുടെ ആത്മകഥയുടെ സവിശേഷതകൾ വിലയിരുത്തുക 🥇 നല്
- ്രാത് ക്രൂത്തിയ ഉൾ ചെട്ടു ചെട്ടു കളി പ്രത്യാക്കിൽ പ്രത്യാക്കരുന്നു പ്രത്യാക്കിൽ പ്രത്യാക്കിൽ പ്രത്യാക്കിൽ പ്രത്യാക്കിൽ പ്രത്യാക്കിൽ പ്രത്യാകരിച്ചിരിക്കുന്നു ?
- 14. .(a) ഞാവൽ പാർക്കിലെ വീട്ടിലേക്കുള്ള യാത്ര വത്സല അവതരിപ്പിച്ചിരിക്കുന്നത് വിവരിക്കുക ී

അല്ലെങ്കിൽ

- (b)സെന്റ് അഗസ്റ്റിൻ പട്ടണത്തെ വത്സല എങ്ങനെ ചിത്രീകരിച്ചിരിക്കുന്നു ?
- 15. .(a ബംഗാളി സംഗീതം ഒരു പുതിയ യുഗത്തിലേക്ക് പ്രവേശിക്കുവാൻ ഇടയായ സാഹചര്യം ഗുപ്ലൻ നായർ വിവരിക്കുന്നതെങ്ങനെ ?

അല്ലെങ്കിൽ

(b)വിശ്വസാഹോദരൃത്തിനു വേണ്ടി നിലനിന്ന ഒരു മനുഷൃസ്നേഹിയാണ് ടാഗുർ -സമർത്ഥിക്കുക ?

(P.T.0)

Continuation Sheet

PART C $-(5 \times 8 = 40 \text{ marks})$

ഓരോ ചോദ്യത്തിനും നാലു പുറത്തിൽ കവിയാതെ ഉത്തരമെഴുതുക.

- 16. (a) മലയാള നോവലിലെ പാരിജാത കസുമങ്ങളാണ് ബഷീറിന്റെ നോവലുകൾ. ബാലൃകാലസഖിയെ മുൻനിർത്തി വിലയിരുത്തുക ? അല്ലെങ്കിൽ
- (b) ബാലൃകാലസഖിയെ ആകർഷകമാക്കുന്നതിൽ ബഷീറിന്റെ നർമ്മമധുരമായ ശൈലിക്ക് വലിയ പങ്കുണ്ട് എന്ന അഭിപ്രായം ചർച്ചചെയ്യുക ?
- 17. .(a) സാറാജോസഫിന്റെ കഥകളുടെ സവിശേഷതകൾ അശോകയിൽ പ്രകടമാണോയെന്ന് പരിശോധിക്കുക ? അല്ലെങ്കിൽ
- (b) കർഷക ജീവിതത്തിന്റെ സൂക്ഷ്മമായ ചിത്രീകരണമാണ് പൊൻകന്നം വർക്കി നടത്തുന്നത് വിലയിരുത്തുക ?
- 18. .(a) ഹൃദയ സ്പർശിയായ ആത്മകഥയാണ് കണ്ണീരും കിനാവും സമർത്ഥിക്കുക ? അല്ലെങ്കിൽ
- (b) ആത്മാവിനെ പൊള്ളിക്കുന്ന ഒരു കാലഘട്ടത്തെ വാക്കുകളിലൂടെ വരച്ചിടുകയാണ് വി.ടി എന്ന അഭിപ്രായം പരിശോധിക്കുക
- 19. .(a) ശാന്തിയുടെ സന്ദേശവാഹകനാണ് ടാഗൂർ എന്ന് ഗുപ്ലൻ നായർ സ്ഥാപിക്കുന്നതെങ്ങനെ? അല്ലെങ്കിൽ
- (b)ആദ്ധ്യാത്മികവും ഭൗതികവുമായ വീക്ഷണങ്ങളുടെ സമരസമായ സങ്കലനമാണ് ടാഗൂറിൽ കാണാനാവുക - ചർച്ച ചെയ്യുക ?
- 20. .(a)ചരിത്രവും സംസ്കാരവും ഇഴ ചേരുന്നൊരു യാത്രാനുഭവകൃതിയാണ് 'വേറിട്ടാരു അമേരിക്ക'എന്ന അഭിപ്രായം വിലയിരുത്തുക ? അല്ലെങ്കിൽ
- ുട്ട് 7 (b) ഭാഷയുടെ സൗന്ദര്യം കൊണ്ട് തിളങ്ങുന്ന കൃതിയാണ് 'വേറിട്ട്ടാരു അമേരിക്ക' -ചർച്ചചെയ്യുക ?

Reg. No..... Sub. Code: JVBE21/SVBE21 Code No: SS22199B UG (CBCS) DEGREE SPECIAL SUPPLEMENTARY EXAMINATION, APRIL 2020 SECOND SEMESTER PART IV VALUE BASED EDUCATION (For those who joined in July 2016 onwards) Maximum: 75 marks Time: Three hours Part - A (10 X 1 = 10 marks) Answer all questions, choose the correct answer Plant -A ((0x (=10)) - dissole while displayed aloogy -2) 1843 36) (845 FI) 1846 'slavar system' abolished in the year -D 1844 0 1845 0) 1846 Q1843 2. Enubrumons Quès suit doin exombiantés OF) TUBBUTURE CHUROSIUM गंदिल किता गार्डिए A) A. Bar. BUREUR 3. Suga Mariyakhar Frakkam introduced by Whom? DRajovan Mohanzog a) E. V. Ranasance d) Gardhiji 3. 9/5 508 0 BONE OF US DESE ED ON DUB)-(म) शिकाक) भवाकार्डिशि a) Patriotism DGood education Notesana WAII Handle Down Experto MONTHING CENTER MONTH TOWN ON THE BOND ON AD/18-8P018 of BULLINGLES. Women's is sues were saised for the first time 90 19 - 840 DB B) 17-36218 0 17th d/20h. S. BLIDES 150 2100 LAS BOTTE DEMENDE OTORINGIO. ELENN BOOD

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Page No.2 Of Communation Sheet Communal sick and Laboration Sheet Communal sick and None 6. 48 Lyes Bli Chair & @ Oluncoin -Dros ac Bring Spros Eming Bluris energy DE GULLIOS OUNDOI COSMUDANO (7.) Choises Du Horangillo Alcoholism is a broad tom generally weeds to mean a compulsive drinking of alcohol 6) Alcohol de pendance a) Compulsive drinking of alcohol 6) Syndrome Chrancolled Consumption et d) All of these alcoholic bevorages.
7. BIBH8 21/17 LINESBNIHE BULLO SYSTEBBILLOSON - DICK Stoops 5 1985 M986 FT) 1987 D1984 Sto 1985 and introduced in Consumor Protection Act was introduced in the year - 1985 01987 0119 RH 8. BONOGIEGOSE O BONESSONO ON BEST DON HOLD ON HOS 30 Har Jungonnemie Obenonome 20) Bergin Louranis Obenonome 200 Ber Me emal sparants & li Tato only the ultimate objective of De purantanton e & & Prévate enterprise dominated grounts. b) Nationalisation as All of the above DNew economic policies OLiberali Sakia PRINKBOU ELEN) 9. Dia Rice Date Date Bille 26) & BBBB From the Following which is Social values?

Sacrifice 80 Blungh Le viscolpaigne (18) d) Customs Booksur doslish to relationship between History How He Hilad insulated Groverment and Adividuals?

(2) Family Values (5) Politicals D Politics values c) Personal Values d) Social Values P.7.07

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Continuation Sheet

Parl—B (5x5 = 25)

Parl—B (5x5 = 25)

a. What is the need for Social Sustice? BBB BBOWS LASIN SHIBLE BASIN Misseloper Elysopines EGS. d. Write a short note on role of Ambedhar 12. 9). Write a note on "Universal Declaration" . of Human Rights. 3. 1 foods or year Bares someon DIB LOOPED LIGHT OF BIB. Brewalen man Donnogenal Eulasingen what are the causes of childhood deaths? 13.91) Lossonsissis Spoonalemani Misonolism.

a. Listout the Consequences of Communalism. BOIS OTOBIE? How does alcoholism affect the Camily life? L.a) Daties siss downto doison?

A. What is Media Power? 3 b) Brooms i an Engente of Market economy? [5.9) ABB MBILLBORDON MONORODONE BOUNE BOLLED. a Mention the benefits of Social Values. J. D. B. Bennissed Lioison and Bomes arlow

b. Lines of others in

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(hearing either (a) or (b) in about been word,) Continuation Sheet

Page No. 4

Continuation Sheet

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Page No. 4

Pag 9. Analyse any Ewo Factors that promote Social Justice. 35. De Olymbrandoir Brupalunous Duis Bisonsi Nijos b. Explain Self respect movement of perigon. 17.9) Lossies 2 Mooreson Pois Linguishing Bris.
17.9) Lossies 2 Mooreson Bonoardsonard Obing Obin.
9. Examine Ehopuch for the protection of Human Rights. Displanding Chodination of Bolosophia b. Analyse the women reights in India. (8.9) Consologion malor Bull and poron or Enumerate the causes of Unemployment. 31. DE EL-L DIBETHENORD ELMONE HOUSE BONDE BLUESES BONDE BLUESES BONDE p. Discuss the Amaraness beogrammes to Provert Alcoholism and Drova Abuse. [9.00) Deventor over espoient proposed as media.

Explain the functions of Mars Media. 2. De 2 avestou son se solvion Estimate son este emengence of Globalization. 50. 01) ROUN POSITIBOURDER 2 1. ROS CARBONAL STOTURER. o Discuss the elements of family values. [o-7.9]

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Code No.34003 Sub. Code: A1TL11

U.G. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020 FIRST SEMESTER

Part I – தமிழ்

	பொதுத்	தமிழ் - தாள் I	
	(For those who join	ed in July 2020 onw	vards)
Time:	Three hours		Maximum: 75 marks
	பகுதி – அ (10)	X 1 = 10 மதிப்பெண்கள்	п)
	அனைத்து வினாக்களுக்கும் விடை தரு	க. சரியான விடையைத்	தேர்ந்தெடுத்தெழுதுக.
1.	மோனத்திருக்கும் முழுவெண்மேனியான் அ) திருமால் ஆ) சிவபெருமான்	யார்? இ) இயேசுபெருமான்	ஈ)முகம்மது நபி
2.	மயிலுக்குப் போர்வை தந்தவன் யார்? அ) அதியமான் ஆ) பாரி	இ) காரி	ஈ) பேகன்
3.	கடல் என்பதைக் குறிக்கும் சொல் எது? அ) ஆலி) இ)ஆளி	ஈ) ஊழி
4.	எழுத்துக்கள் எத்தனை வகைப்படும்? அ) 2 ஆ) 3	(2) 4	FF) 5
5.	கலித்தொகை ஓதலிற் சிறந்ததாக எதன அ) அன்புடைமை ஆ) அறிவுடைமை		ஈ) ஆள்வினையுடைமை
6.	பெண்கல்விக்காக சமூக இயக்கம் எந்த அ) 17 ஆ) 18	நூற்றாண்டில் எழுந்தது? இ) 19 ஈ) 20	
7.	பொன்னகரம் என்ற சிறுகதையின் ஆசிரி அ)புதுமைப்பித்தன் ஆ) கு.அழகிரிச		ன் ஈ) பாவண்ணன்
8.	'ஐஸ் பிரியாணி' என்ற சிறுகதையில் "எ குருசாமிக்கு நம்பிக்கையூட்டியவன் யார்? அ) தனராஜ் ஆ) பால்ராஜ்	· · · - ·	
9.	தமிழ்ச் சிறுகதையின் தந்தை என்று பே அ) உ.வே.சாமிநாத அய்யர் ஆ)வ.ே	ாற்றப்படுபவர் யார்? வ.சு.அய்யர் இ)பாரத	நியார் ஈ) கல்க <u>ி</u>
10.	சிவகாமியின் சபதம் என்ற வரலாற்றுப் ப அ) சாண்டியல்யன் ஆ) பொன்னீல்		ர்? ஈ) ஜெகசிற்பியன்

பகுதி – ஆ (5 X 5 = 25 மதிப்பெண்கள்)

வினா (அ) அல்லது (ஆ) தேர்வு செய்து எழுதுக. அனைத்து வினாக்களுக்கும் 250 சொற்களுக்கு மிகாமல் விடை தருக.

11. (அ) பாரதியாரின் ஆத்திசூடி உணர்த்தும் கருத்துக்கள் யாவை?

(அல்லது)

- (ஆ) கண்ணதாசனின் பாடலில் காணப்படும் சமத்துவம் பற்றி விளக்குக.
- 12. (அ) சுட்டெழுத்துக்கள் பற்றி விளக்குக.

(அல்லது)

- (ஆ) குற்றியலுகரம், குற்றியலிகரம் விளக்குக.
- 13. (அ) கல்வியின் இன்றியமையாமை குறித்து திருக்குறள் கூறும் கருத்துக்கள் யாவை?

(அல்லது)

- (ஆ) இராமாயணத்தில் பரதனின் பாத்திரப்படைப்பு பற்றி விளக்குக.
- 14. (அ). 'ஒரே நண்பன்' என்ற சிறுகதையில் வரும் சந்திரன், வேணு ஆகியோரது நட்பின் தன்மையைச் சித்திரிக்க. (அல்லது)
 - (ஆ) 'வசக்குதல்' என்ற சிறுகதையின் தலைப்புப் பொருத்தத்தினை ஆராய்க.
- 15. (அ) நாடகத்தின் தோற்றத்தினை விளக்குக.

(அல்லது)

(ஆ) சிறுகதையின் வளர்ச்சியினைப் புலப்படுத்துக.

வினா (அ) அல்லது (ஆ) தேர்வு செய்து எழுதுக. அனைத்து வினாக்களுக்கும் 600 சொற்களுக்கு மிகாமல் விடை தருக.

16. (அ) 'நாட்டியல் நாட்டுவோம்' என்ற தலைப்பில் பாரதிதாசன் கூறும் கருத்துக்களைத் தொகுத்துரைக்க.

(அல்லது)

- (ஆ) கவிஞர் வைரமுத்துவின், 'ஒரு காலத்தில் ஒரு குளம் இருந்தது' என்னும் கவிதை உணர்த்தும் செய்திகளை ஆராய்க.
- 17. (அ) மொழிமுதல் எழுத்துக்கள் யாவை? (அல்லது)
 - (ஆ) அளபெடைகள் பற்றி விவரிக்க.
- 18. (அ) திருக்குறள் வாழ்விற்கு வழிகாட்டும் விதத்தைப் புலப்படுத்துக.

(அல்லது)

- (ஆ) இலக்குவனிடம் காணப்படும் சகோதர அன்பினை விவரிக்க.
- 19. (அ) 'சேதாரம்' என்ற சிறுகதையில் வரும் ராமுத்தாயின் பாத்திரப்படைப்பினை ஆராய்க. (அல்லது)
 - (ஆ) 'ஆறு' என்ற சிறுகதையினைத் தருக.
- 20. (அ) புதினத்தின் தோற்றம், வளர்ச்சி பற்றி ஆய்க. (அல்லது)
 - (ஆ) புதுக்கவிதையின் வளர்ச்சியினை விளக்குக.

		Reg. No.:
Coc	le No. : 24008	Sub. Code: A 2 EN 11
	` ,	GREE EXAMINATION, MBER 2020.
	First	t Semester
	Part 1	II – English
	COMMUNICA	ATIVE ENGLISH – I
	(For those who join	ed in July 2020 onwards)
Time	: Three hours	Maximum : 75 marks
	PART A — ($10 \times 1 = 10 \text{ marks})$
	Answer A	ALL questions.
	Choose the correct a	answer:
1.	The feminine form of	of deer is ————
	(a) ewe	
	(b) bitch	
	(c) doe	
	(d) buck	

2. "Anith is a lovely child". Anith an				th and lovely are		
	(a)	abstract noun, adjective				
	(b)	common noun, adve	rb			
	(c)	proper noun, adject	ive			
	(d)	collective noun, adje	ectiv	e		
3.	Wh	ich one is not a stran	nd of	Oracy?		
	(a)	Physical	(b)	Cognitive		
	(c)	Linguistic	(d)	Fictional		
4.	Fir	First sentence of a paragraph is said to be the sentence.				
	(a)	legacy	(b)	topic		
	(c)	unity	(d)	coherent		
5.	Wo	uld you mind ———		— me the sauce?		
	(a)	pass	(b)	passing		
	(c)	passed	(d)	to passing		
6.			jectiv	noun that functions ve, or adverb and is erb.		
	(a)	gerund	(b)	infinitive		
	(c)	participles	(d)	none of the above		

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	(a)	rises	(b)	roses	
	(c)	rose	(d)	risen	
8.	Wh	ich of these is a meth	od o	of note making?	
	(a)	the archive method			
	(b)	reading method			
	(c)	mapping method			
	(d)	historical method			
9.		———is a group	act	ivity.	
	(a)	note making	(b)	comprehension	
	(c)	group discussion	(d)	elocution	
10.	Wh	ich one is not a word	used	d for comparison?	
	(a)	similarly	(b)	likewise	
	(c)	neither nor	(d)	difference	
		PART B — (5 × 8	5 = 2	5 marks)	
Answer ALL questions, choosing either (a) or (b). Each answer should not exceed 250 words.					
11.	(a)	How would you interview?	ntro	duce yourself in an	
		Or			

The sun ——— (rise) in the east.

7.

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(b) Identify the adjectives in the following sentences

I regarded my Grandma's room as a dark den of primitive rites and passages. She had two woobly old candlesticks. Grandma lit the white candies and waved her hands over the flames. She kept her room clean and tidy. There was a plain rocking chair under a lamp so she could read her books. Beside the chair was a flat box packed with a medicinal leaf. The smell of the box was pungent.

- 12. (a) Find out whether the following sentences are true or false.
 - (i) People feel the need to be respected.
 - (ii) Feeling loved weakness a person.
 - (iii) Meaning and purpose in life are heightened by helping others
 - (iv) Swayam is one of the e-learning. resources of Government of India.
 - (v) Happiness is a consistent state of being.

Or

(b) Write a paragraph on the topic "My dream home".

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13.	(a)	Fill in the blanks using the wordlist given below.
		Otherwise, likewise, nonetheless, inspite of, though, whereas
		(i) I'll phone you if I receive any more information and you can do—
		(ii) We enjoyed ourselves, ————— of the bad weather.

- (iii) Please call your grandmother on her birthday, ————————— she'll get upset.
- (iv) I'm no athlete: I'm terrible at sports.

Or

- (b) Write a descriptive piece on the appearance of your school/college.
- 14. (a) Read the passage and make notes from it.

Lectures, assignments, seminars and evaluation are mandatory in colleges. A good student always prepares ahead for the lecture. The internet is a definite resource you can

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turn on to. It is a global computer network which not only offers excellent communication facilities but also serves as a source of a vast range of information. One can interact and share information. There are plenty of websites which one can view and access. Search Engines make it easier for the user to find the relevant websites. The popular Search Engines are Google, Bing, Yahoo, DuckDuckGo, Baidu and Internet Explorer.

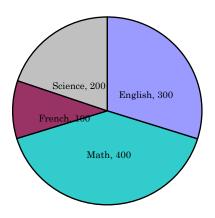
Or

- (b) Rewrite the sentences using filling the gaps with appropriate answers given in the bracket.
 - (i) Honesty the best policy. (is/ was)
 - (ii) Everyone to be acknowledged. (love / loves)
 - (iii) Measles dreadful. (is/ was)
 - (iv) The rich also ———— (cry / cries)
 - (v) Either the boys or the girl to school. (go / goes)

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15. (a) Observe the pie diagram given below and answer the following questions.

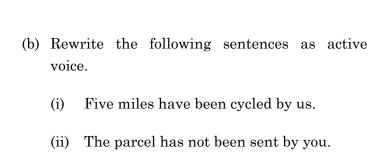
Library books



- (i) How many books are there in the library?
- (ii) Which book is found in abundance?
- (iii) Which language book is found least in the library?
- (iv) How many books of language are found in the library?
- (v) What are the subjects that are counted to be equal the number of maths books?

Or

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- (iii) A special food has been eaten by me.
- (iv) The book has not been sent by you.
- (v) Have we been noticed by them?

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b) Each answer should not exceed 600 words.

- 16. (a) Fill in the blanks with suitable pronouns.

 Change the pronoun given in the bracket to match the sentence.
 - (i) The little girl rocked (1) to sleep.(she)
 - (ii) We saw _____ (2) off at the entrance of the airport. (they)
 - (iii) She carried the bag ——(3)——(she)

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- (iv) The climate in Chennai is humid. $\frac{(4)}{\text{pleasant.(It)}}$ is surely not very
- (v) These books are (5). (I)
- (vi) God helps those who help (6) (they)
- (vii) Will _____(7) keep our secret? Can we trust _____. (he, he)

Or

- (b) Answer the following question in 2 or 3 sentence each.
 - (i) Write a short note about yourself to add to your profile in Facebook.
 - (ii) Compose a message to your English teacher seeking clarification regarding a lesson taught in class.
 - (iii) Write a text message that you will send to your friend on her birthday.
 - (iv) How will you talk at a ticket booking counter to book a ticket in Rajdhani Express.
 - (v) How would you introduce yourself to a classmate for the first time?

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quiz program. (vii) How will you respond at a competition registration desk? (viii) How will you express about the stomach ache you undergo to a doctor? (a) Fill in the blanks with the correct form of the verb given in the bracket. I — (lose) my wallet in the (i) train compartment (ii) Shiva ————(not injure) his ankle. (iii) Aswini ——— (cut) her wrist. (iv) We ——— (sell) our brand new car. (v) Our dog ———(run) onto the road. (vi) Derron -——— (not write) his exam. (vii) Neha ———— (give) Abhay a chocolate. (viii) The children ———— (go) to

17.

(vi) Draft a text message inviting a guest to a

Or

school.

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- (b) Write dialogues of minimum 8 response for a person.
 - (i) Write a dialogue between you and the office clerk asking for information about the payment of the examination fee.
 - (ii) Write a dialogue between Nithin and Vikas on the merits and demerits of online education.
- 18. (a) Fill in the blanks with may, might, can, could, must, should, ought to, have to
 - (i) You get this book from any book shop.
 - (ii) The child have been frightened by something.
 - (iii) She said that she go to Delhi on Sunday.
 - (iv) Even as a child I swim across the river.
 - (v) You take your children out at least once a week.
 - (vi) You have helped your brother.
 - (vii) You work hard if you want a job here.

Or

(b) Write a feature article on "Projections for future (2021)" in the context of students.

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19. (a) Write a narrative essay on "The incident that taught me a valuable lesson."

Or

(b) Describe your daily routine in simple present tense.
20. (a) Compare and contrast online teaching and real-time classroom teaching.

Or

(b) Complete the following using active or passive forms of the verbs in the parentheses. Use the correct tense.

This is a journal entry of a Bulgarian girl. She is explaining her concerns about Chicken flu. A couple of weeks ago in Romania Chicken

is explaining her concerns about Chicken flu. A couple of weeks ago, in Romania, Chicken flu — (discover). I — (think) that it — (come) from Turkey, which (locate) only a couple hundred miles south of Romania. Now, people — (five) injections, and a lot of chickens — (kill) for the purpose of keeping the virus from spreading. No reports of human victims — (report) until now. A case like that definitely presents a big problem for everybody. In a society such an event may even cause mass picnic. The reason I'm concerned is because my homeland of Bulgaria is a country that — (separate) Romania and Turkey.

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Code No.: SS 22469 E Sub. Code: SMBA 42

B.B.A. (CBCS) DEGREE (Special Supplementary) EXAMINATION, APRIL 2020.

Fourth Semester

Business Administration - Main

INDUSTRIAL LAW

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL questions.

Choosing the right answer:

- 1. Adolescent is a person who has completed _____ years of age, but not completed 20 years.
 - (a) 16

(b) 17

(c) 18

(d) 19

2.	The Workmen's Compensation Act was enacted in			
	(a) 194	43	(b)	1923
	(c) 193	33	(d)	1953
3.	The ma	aternity benefit A	ct wa	as enacted in
	(a) 19	16	(b)	1996
	(c) 196	31	(d)	1991
4.	Deduct	ion from wages s	houl	d not exceed
	(a) 60°	%	(b)	75%
	(c) 90°	%	(d)	80%
5.	Amoun	t of funeral expe	nses	from 1991 is
	(a) Rs.	. 2,500	(b)	Rs. 1,000
	(c) Rs.	. 5,000	(d)	Rs. 4,000
6.	punish		oid —	PF contribution is year
	(a) 5 y	ears	(b)	2 years
	(c) 1 y	ear	(d)	4 years
7.	Individ	ual dispute may	arise	e due to
	(a) Ho	urs of work	(b)	Leave with wages
	(c) Re	trenchment	(d)	Holidays

Page 2 Code No. : SS 22469 E

8.	The amount of maximum gratuity payable under Amendment Act 1998 is			ratuity payable under	
	(a)	Rs. 50,000	(b)	Rs. 1,00,000	
	(c)	Rs. 2,50,000	(d)	Rs. 3,50,000	
9.	Trade union can change its name after getting of total member				
	(a)	1/2	(b)	3/4	
	(c)	2/3	(d)	1/4	
10.	of	Subsistence Allowance is paid at ———————————————————————————————————			
	(a)	60%	(b)	50%	
	(c)	75%	(d)	65%	
	PART B — $(5 \times 5 = 25 \text{ marks})$				
	Answer ALL questions, choosing either (a) or (b).				

11. (a) What 'Welfare' facilities be provided to workers in a factory?

Answer should not exceed 250 words.

Or

(b) Illustrate the types of disablement.

Page 3 Code No. : SS 22469 E

12. (a) From what type of work the pregnant women are prohibited?

Or

- (b) What components are included in wages?
- 13. (a) Specify the powers and duties of the ESI corporation

Or

- (b) Whom do the EPF Act doesn't apply?
- 14. (a) Distinguish between 'lockout' and retrenchment.

Or

- (b) When can gratuity be forfeited?
- 15. (a) Spell out the rights and privileges of registered trade union.

Or

(b) List the powers of the officers in enforcement of 'Industrial Employment Act.'

Page 4 Code No. : SS 22469 E [P.T.O.]

PART C — $(5 \times 8 = 40 \text{ marks})$

- Answer ALL questions, choosing either (a) or (b) Answer should not exceed 600 words.
- 16. (a) Spell out any six 'safety' provisions that must be done in a factory.

Or

- (b) Specify employers liability for compensation under Compensation Act.
- 17. (a) Discuss the conditions for payment of maternity benefits.

Or

- (b) What deductions could be made from wages?
- 18. (a) List the rules regarding contribution to ESI.

Or

- (b) Detail the provision regarding employees pension scheme.
- 19. (a) Brief the procedure for settlement of industrial disputes.

Or

(b) Detail how gratuity is determined and recovered?

Page 5 Code No. : SS 22469 E

20. (a) Explain the provisions regarding 'Regulation' and 'Penalties' for a registered trade union.

Or

(b) Spell out the procedure for submission and certification of standing orders.

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(6 pages)	Reg. No.:
(o pages)	105.110

Code No.: 30704 E Sub. Code: SNCA 3 B

B.C.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

Third Semester

Computer Application

 $\begin{array}{c} {\rm Non\text{-}Major\ Elective-INTRODUCTION\ TO} \\ {\rm COMPUTERS} \end{array}$

(For those who joined in July 2017 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL questions.

Choose the correct answer:

- 1. The number of instructions a computer can process in a given time is called its ————.
 - (a) versatility
 - (b) speed
 - (c) efficiency
 - (d) accuracy

2.	The combination of Analog and Digital computare called as ————.			and Digital computer
	(a)	Hybrid compu	ter (b)	Mini computer
	(c)	Super compute	er (d)	Micro computer
3.		ch one of the fo omputer?	llowing is	s consider to be brain
	(a)	Processor	(b)	RAM
	(c)	ROM	(d)	Hard drive
4.		ch component essor to the oth		mputer connects the are?
	(a)	Motherboard	(b)	CPU
	(c)	Punch card	(d)	Chip
5.	Defa	ault pointing	device	of a Laptop is
	(a)	optical mouse	(b)	sensitive screen
	(c)	touch pad	(d)	tapped
6.	Key	board is ———	 .	
	(a)	Input device	(b)	Output device
	(c)	CPU	(d)	Storage
]	Page 2	Code No. : 30704 E

	(c)	1 GB = 1024 Bytes (d) 1 KB = 100 Bytes				
8.	The	The two kinds of main memory are ————.				
	(a)	Primary and Secondary				
	(b)	Random and Sequential				
	(c)	RAM and ROM				
	(d)	All of these				
9.		ch one of the following error will be handled he operating system?				
	(a)	Lack of paper in Printer				
	(b)	Connection failure in Network				
	(c)	Power failure				
	(d)	All of the mentional				
10.		ess control in operating system is just another ne for ————.				
	(a)	Data Manipulation				
	(b)	File Access				
	(c)	Compartmentalization of resources				
	(d)	Data and Resources access				
		Page 3 Code No. : 30704 E				

(a) 1 KB = 1024 Bytes (b) 1 MB = 2048 GB

7.

Which of these is correct?

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Write the characteristics of computer.

Or

- (b) Describe about fourth generation computer.
- 12. (a) Discuss about connection ports.

Or

- (b) Convert 104_{10} and 147_{10} to binary.
- 13. (a) Write short notes on Voice Recognition System.

Or

- (b) Clarify about Plotter.
- 14. (a) Explain about Magnetic Tape.

Or

(b) Write short notes on computer memory.

Page 4 Code No.: 30704 E

[P.T.O]

15. (a) Determine about multiprogramming operating system.

Or

(b) Explain about operating system.

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Write about advantages and disadvantages of Computer.

Or

- (b) Denote the similarities and difference between human and computer.
- 17. (a) Elaborate the concept of CPU.

Or

- (b) Clarify about ASCII.
- 18. (a) Explain any four computer input devices.

Or

(b) Write a note on Computer Output Devices.

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19. (a) Explain the interaction between RAM, ROM and CPU.

Or

- (b) Describe about Magnetic disk.
- 20. (a) Write and explain the types of operating system.

Or

(b) Discuss about Software Privacy.

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Reg. No.	•
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Code No.: 22202 B Sub. Code: SYOG 3 A

U.G.(CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

Third Semester

Part IV

YOGA

(For those who joined in July 2017 onwards)

Time: One and half hours Maximum: 50 marks

 $(50 \times 1 = 50 \text{ marks})$

Answer ALL questions.

Choose the correct answer:

- 1. பிராணயமம் என்ற சொல் எதை குறிக்கிறது
 - (அ) தியானம்
- (ஆ) தளர்வு
- (இ) சுவாசக் கட்டுப்பாடு (ஈ) எதுவுமில்லை

The word "pranayama" refers to

- (a) meditation
- (b) relaxation
- (c) breathing control (d) none

2.	யோகா ——— கூறுகளைக் கொண்டுள்ளது.			ாண்டுள்ளது.
	(அ)	ஆ று	(ஆ)	நான்கு
	(இ)	எட்டு	(FF)	ஒன்பது
	Yoga	consist of —	— co	emponents.
	(a)	Six	(b)	Four
	(c)	Eight	(d)	Nine
3.	நம் உ	_டலில் இரத்தம் என்ப	து ஒரு	j)
	(அ)	இணைப்பு திசு	(ஆ)	திரவ இணைப்பு திசு
	(இ)	எபிடெலியல் திசு	(FF)	தசை திசு
	Blood	d in our body is a		
	(a)	Connective tissue		
	(b)	Fluid connective tis	ssue	
	(c)	Epithelial tissue		
	(d)	Muscular tissue		
4.		lவாரு யோகா ஆசி எடிய பயிற்சி எது?	ரியரு	ம் முதலில் தொடங்க
	(அ)	பிராணயாமா	(ஆ)	ஆசனா
	(இ)	கிரியா	(FF)	அமைதி
	Ever with	y yoga teacher mus	t star	t the practice session
	(a)	Pranayama	(b)	Asana
	(c)	Kriya	(d)	Silence

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5.	எந்த பெற	மொழியிலிருந்து ப்பட்டது.	"யே	ாகா" என்ற சொல்
	(괵)	லத்தீன்	(ஆ)	உருது
	(இ)	சமஸ்கிருதம்	(正)	தமிழ்
	The	word "Yoga" is deriv	ed fro	om
	(a)	Latin	(b)	Urdu
	(c)	Sanskrit	(d)	Tamil
6.		்டா அதிர்வெண் அல சி ஏற்படுகிறது.	லைகள்	் வினாடிக்கு ————
	(அ)	8 முதல் 12	(ஆ)	30 முதல் 100
	(இ)	4 முதல் 7		(ஈ) 1 முதல் 4 வரை
		a waves occur fre es per second.	quenc	ey from —
	(a)	8 to 12	(b)	30 to 100
	(c)	4 to 7	(d)	1 to 4
7.	\sim	னமாஸ்கர் எத் எங்களைக் கொண்டுள்		வித்தியாசமான
	(괵)	12	(ஆ)	7
	(இ)	10	(正)	8
		many different Asprise of?	anas	does Suryanamaskar
	(a)	12	(b)	7
	(c)	10	(d)	8
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	(의)	7	(ஆ)	3			
	(இ)	4	(正)	8			
	Asar	na are classified into	—		— types.		
	(a)	7	(b)	3			
	(c)	4	(d)	8			
9.	Сшпа	கா வகுப்பு பொதுவாக	ടെ ഒഖ്	வாறு ெ]தாடங்குக்)றது	
	(அ)	பிரார்த்தனை					
	(ஆ)	சூரியநாமஸ்கர்					
	((யோக சுக்ஷ்மா வய்ய	пшп				
	(正)	யோகாசனா					
	The yoga class usually begin with a						
	(a)	Prayer					
	(b)	Suryanamaskar					
	(c)	Yogic Sukshma Vvayama					
	(d)	Yogasana					
10.	கபா என்	νபதி நடைமுறையின் π?	ர மு	க்கிய	சிகிச்சை	பயன்	
	(அ)	கபா கோளாறுகளை	அகற்ற)			
	(ஆ)	பித்த கோளாறுகளை அகற்ற					
	(இ)	வாத கோளாறுகளை அகற்ற					
	(FF)	வாத-பித்த கோளாறு	களை	அகற்ற)		

ஆசனங்கள் எத்தனை வகைப்படும்

8.

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		t is the main alabhati practice?	ther	apeutic benefit of				
	(a)	to remove kapha disorders						
	(b)	to remove pitta disorders						
	(c)	to remove vata disorders						
	(d)	to remove vata-pitta disorders						
	தலைமை சுரப்பி எனப்படும் நாளமில்லா சுரப்பி எது							
	(அ)	கணையம்	(ஆ)	அட்ரீனல்				
	(இ)	பிட்யூட்டரி	(FF)	பினியல்				
	Which body		is n	naster gland in our				
	(a)	Pancreas	(b)	Adrenal				
	(c)	Pituitary	(d)	Pineal				
கோப்ரா போஸ் என்று அழைக்கப்படுவது								
	(அ)	பத்மசனா	(ஆ)	சலபாசனா				
	(இ)	புஜங்காசனா	(正)	எதுவுமில்லை				
Cobra pose is also called as								
	(a)	Padmasana	(b)	Salabhasana				
	(c)	Bhujangasana	(d)	None				
	மாற்று நாசி சுவாசம் என அழைக்கப்படுவது							
	(곽)	சிதாலி பிராணயாமா	(ஆ)	பிரமாரி பிராணயாமா				

11.

12.

13.

(**@**)

நாடிசோதனா

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(FF)

எதுவுமில்லை

Alternate nostril breathing also called as

- (a) Sitali pranayama
- (b) Bhramari pranayama
- (c) Nadisodhana
- (d) None
- 14. முன்னோர்களால் யோகா கற்பிக்கப்பட்டதன் நோக்கம் ——— அடைய வேண்டும்.
 - (அ) சரியான ஆரோக்கியம்
 - (ஆ) மன அமைதி
 - (இ) மன அழுத்த நிவாரணம்
 - (ஈ) அறிவாளி அல்லது சுய-உணர்தல்

The purpose of yoga as taught by the ancients is to attain

- (a) Perfect health
- (b) Peace of mind
- (c) Stress relief
- (d) Enlightenment or self-realization
- 15. சமாதி என்பது
 - (அ) ஓய்வெடுக்கும் நிலை
 - (ஆ) தூக்கத்தின் நிலை
 - (இ) ஆனந்த நிலை
 - (ஈ) உட்கார்ந்திருக்கும் நிலை

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Sam	adhi is		
(a)	A state of resting	(b)	A state of sleep
(c)	A state of bliss	(d)	A state of sitting
மனித இதயத்தில் எத்தனை அறைகள் உள்ளது			
(அ)	இரண்டு	(ஆ)	முன்று
(இ)	நான்கு	(正)	ஆறு
Hum	an heart has ——		- champers.
(a)	Two	(b)	Three
(c)	Four	(d)	Six
யோ	கா சூத்திரம் யாரால் வ	பரையு	றுக்கப்பட்டது
(அ)	பதஞ்சலி		
(ஆ)	கெராண்டா		
(இ)	ஸ்வத்மராம		
(正)	மேற்கூறிய எதுவும் (இல்னை	ນ
Who	compiled 'Yoga Sut	ra'?	
(a)	patanjali	(b)	gheranda
(c)	svatmarama	(d)	none of the above
	•	மான	சுகாதார விளைவுகளில்
			•
(ஆ)	மன அழுத்தத்தைக் கு	தறைத்	தல்
(இ)	புற்றுநோய் குணப்ப(<u>ந</u> த்துத	ର୍
(正)	விரைவான நடவடிக்	கை	
	(a) (c) (如) (例) (知) (a) (如) (即) (即) (即) (即) (如) (如) (中) (如) (如) (如) (如) (如) (如) (如) (如) (如) (如	(c) A state of bliss மனித இதயத்தில் எத்தனை (அ) இரண்டு (இ) நான்கு Human heart has (a) Two (c) Four யோகா சூத்திரம் யாரால் வ (அ) பதஞ்சலி (ஆ) கெராண்டா (இ) ஸ்வத்மராம (ஈ) மேற்கூறிய எதுவும் இ Who compiled Yoga Sut (a) patanjali (c) svatmarama யோகாவின் மிக முக்கியம் ஒன்று (அ) குழந்தைகளில் வேகா (ஆ) மன அழுத்தத்தைக் கு	(a) A state of resting (b) (c) A state of bliss (d) மனித இதயத்தில் எத்தனை அழை (அ) இரண்டு (ஆ) (இ) நான்கு (ஈ) Human heart has (a) Two (b) (c) Four (d) யோகா சூத்திரம் யாரால் வரையு (அ) பதஞ்சலி (ஆ) கெராண்டா (இ) ஸ்வத்மராம (ஈ) மேற்கூறிய எதுவும் இல்லை Who compiled 'Yoga Sutra'? (a) patanjali (b) (c) svatmarama (d) யோகாவின் மிக முக்கியமான

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	One is	of the most promis	nent h	nealth effects of yoga
	(a)	Faster growth in o	childre	en
	(b)	Stress reduction		
	(c)	Cancer cure		
	(d)	Quick action		
19.		—— உறுப்பு வாயு ப	ரிமாற்ற	றத்தில் ஈடுபடுகிறது.
	(அ)	வயிறு	(ஆ)	நுரையீரல்
	(இ)	கல்லீரல்	(正)	சிறுநீரகம்
	Orga	n is involved in ex	change	e of gases
	(a)	Stomach	(b)	Lungs
	(c)	Liver	(d)	Kidney
20.		யாவில் முதல் சரிக்கப்பட்ட நாள்	சர்வதே	தச யோகா தினம்
	(의)	21 ஜூன் 2014		
	(ஆ)	21 ஜூன் 2015		
	(இ)	21 ஜூன் 2016		
	(正)	இவை எதுவும் இல்	തல	
	Whe India		al yog	ra day is observed in
	(a)	21 June 2014	(b)	21 June 2015

(c)

2 June 2016

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none of these

(d)

21.		lயாவில் சர்வதேச மச்சராகத்தினால் கெ		கொண்டாட்டம் எந்த _படுகிறது ?
	(의)	ஆயுஷ் அமைச்சகப்	Ġ	
	(ஆ)	சிவில் விமான பே	ரக்குவர த	த்து அமைச்சகம்
	(இ)	தொடர்பு அமைச்சு	கம்	
	(正)	மனித வள மற்றும்	மேம்பா	ரட்டு அமைச்சகம்
	Celebration of international yoga in India is done by which ministry?			
	(a)	Ministry of Ayusl	h	
	(b)	Ministry of Civil	Aviatio	n
	(c)	Ministry of Comp	nunicat	ion
	(d)	Ministry of	Human	n Resource and
	Deve	elopment		
22.	பின்	வருனவற்றில் எது வீ	ிருத்தி அ	அ ல்ல?
	(괵)	பிரமண	(ஆ)	விகல்பா
	((விவேகா	(正)	நித்ரா
	Whi	ch of the following	is not a	a Vritti?
	(a)	Pramana	(b)	Vikalpa
	(c)	Viveka	(d)	Nidra
23.	ஒரு	செயலின் முடிவு எ	எதிர்பாக்	கப்படுவதில்லை. அது
		—— அழைக்கப்படு	கிறது.	
	(의)	பக்தி யோகா	(ஆ)	கிரியா யோகா
	(இ)	ராஜ யோகா	(正)	
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	Whe		deed	is not expected it is
	(a)	Bhakti yoga	(b)	Kriya yoga
	(c)	Raja yoga	(d)	Karma yoga
24.	வடிக ஒன்ற		முதன்	மை செயல்பாடுகளில்
	(அ)	நுரையீரல்	(ஆ)	இதயம்
	(இ)	சிறுநீரகம்	(FF)	கல்லீரல்
	Filtr	ation is one of the	primar	ry functions of
	(a)	Lung	(b)	Heart
	(c)	Kidney	(d)	Liver
25.	நீண்ட	_காலம் முதுகுவலிக்	த எந்த	ஆசனம் நல்லது?
	(அ)	தனுரசனா		(ஆ) புஜங்கசனா
	(இ)	சக்ராசனா	(FF)	ஹலசனா
	Whic	ch asana is good for	r chron	ic low back pain?
	(a)	D1	a .	
	(a)	Dhanurasana	(b)	Bhujangasana
	` /	Dhanurasana Chakrasana	, ,	Bhujangasana Halasana
26.	(c)	Chakrasana நா பயிற்சிக்கான	(d)	Halasana
26.	(c) யோ வேன்	Chakrasana நா பயிற்சிக்கான	(d)	Halasana
26.	(c) யோ வேன் (அ)	Chakrasana கா பயிற்சிக்கான எடும்	(d) உடை	Halasana _ எவ்வாறு இருக்க
26.	(c) யோ வேன் (அ) (ஆ)	Chakrasana கா பயிற்சிக்கான ஏடும் இறுக்கமான ஜீன்ஸ்	(d) உடை	Halasana _ எவ்வாறு இருக்க நிநவீன ஆடைகள்
26.	(c) யோ வேன் (அ) (ஆ)	Chakrasana கா பயிற்சிக்கான எடும் இறுக்கமான ஜீன்ஸ் விலை உயர்ந்த மற்ழ	(d) உடை றும் அத	Halasana _ எவ்வாறு இருக்க திநவீன ஆடைகள் துகாப்பு உறை

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Dress for yoga practice should be

- (a) Tight fitting jeans
- (b) Costly and sophisticated dresses
- (c) Protective covering from head to toe
- (d) Loose fitting and comfortable
- 27. 'சர்வதேச யோகா தினமாக' கொண்டாடப்படும் நாள் எது?
 - (அ) ജൂൽ 20
- (ചൂ) ജൗങ് 21
- (இ) ജൗങ് 22
- (ஈ) ஜூன் 23

Which day is celebrated as 'International day of yoga'?

- (a) June 20
- (b) June 21
- (c) June 22
- (d) June 23
- 28. "நவீன யோகாவின் தந்தை" என்று அழைக்கப்படுபவர் யார்?
 - (அ) மகரிஷி மகேஷ் யோகி
 - (ஆ) திருமலை கிருஷ்ணமாச்சார்யா
 - (இ) சிதானந்த சரஸ்வதி
 - (ஈ) ஜாகி வாசுதேவ்

Who is known as the "Father of modern yoga"?

- (a) Maharishi Mahesh Yogi
- (b) Tirumalai Krishnamacharya
- (c) Chidananda Saraswati
- (d) Jaggi Vasudev

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- 29. அமெரிக்காவின் சிகாகோவில் நடந்த ஒரு மத மாநாட்டில் மேற்கத்திய உலகிற்கு யோகாவை முதன்முதலில் அறிமுகப்படுத்தியவர் யார்?
 - (அ) சுவாமி விவேகானந்தர்
 - (ஆ) நரேந்திர மோடி
 - (இ) மகர்ஷி பதஞ்சலி
 - (ஈ) பாபா ராமதேவா

Who had introduced yoga first time to the western world in a religion conference Chicago, America?

- (a) Swami Vivekananda
- (b) Narendra Modi
- (c) Maharshi Patanjali
- (d) Baba Ramadeva
- 30. யோகாவின் கூறுகளைப் பற்றி எந்த வேதம் குறிப்பிடுகிறது ?
 - (அ) அதர் வேதம் (ஆ) ரிக் வேதா
 - (இ) சாம் வேதம் (ஈ) யஜூர் வேதம்

Which veda mentions about the elements of yoga?

- (a) Athar veda (b) Rig veda
- (c) Sam veda (d) Yajur veda

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31.	ஞான	ரத்தின் பாதை		
	(괵)	ராஜ யோகா	(ஆ)	ஞான யோகா
	(இ)	பக்தி யோகா	(正)	கர்ம யோகா
		is the path	of wis	dom.
	(a)	Raja yoga	(b)	Jnana yoga
	(c)	Bhakti yoga	(d)	Karma yoga
32.	அன்	னமய கோசத்திற்கான	யோக	ா பயிற்சி எது?
	(괵)	ஆசனா	(ஆ)	பிராணயாமா
	(இ)	தாரணா	(正)	தியானா
		is a yoga pr	actice	for Annamaya kosa.
	(a)	Asana	(b)	Pranayama
	(c)	Dharana	(d)	Dhyana
33.	ஹத(போகாவின் படி பின்வ	பரும் ج	ஆசனம் எது சிறந்தது?
	(괵)	சித்தசனா	(ஆ)	சிம்ஹாசனா
	(இ)	பத்மசனா	(正)	பத்ராசனா
	Whi	ch of the following	Asana	is the best according
	to H	athayoga?		
	(a)	Siddhasana	(b)	Simhasana
	(c)	Padmasana	(d)	Bhadrasana

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34.		உணர்ச்சிகரமான பொருட்களிலிருந்து உணர்வுகளை வெளியேறுவது				
	(அ)	தரனா	(ஆ)	தியானா		
	(இ)	பிரத்யஹாரா	(FF)	சமாதி		
	With	drawal of senses fro	om th	e sensory objects is		
	(a)	Dharana	(b)	Dhyana		
	(c)	Pratyahara	(d)	Samadhi		
35.	இயச்	கத்தில் ஈடுபடும் தகை	சகள்			
	(அ)	எலும்பு தசை				
	(ஆ)	மென்மையான தசை				
	(இ)	இதய தசை				
	(正)	மேற்கூறிய எதுவும் (இல்னை	พ		
	Muscles involved in movement is					
	(a)	Skeletal muscle	(b)	Smooth muscle		
	(c)	Cardiac muscle	(d)	None of the above		
36.	தைரா ஆசவ		ள்வரு	வனவற்றில் எது நல்ல		
		தனுரசனா		(ஆ)பாசிமோட்டனாசனா		
		சக்ராசனா	(正)			

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	Whie glan	ich of the following asana is good for thyroid nd?		
	(a)	Dhanurasana		
	(b)	Paschimottanasan	a	
	(c)	Chakrasana		
	(d)	Sarvangasana		
37.	இவர	ற்றுள் எவை எதிர்மறை) உண	ர்ச்சி அல்ல?
	(의)	வெறுப்பு	(ஆ)	பொறாமை
	(இ)	கோபம்	(FF)	அனுதாபம்
		is not a neg	ative	emotion?
	(a)	Hatred	(b)	Jealousy
	(c)	Anger	(d)	Sympathy
38.		ர்ச்சிகளை பயன்படுத் க, அல்லது அறிந்து ெ		——— மூலம் பார்க்க, r முடியும்.
	(의)	கவனம்	(ஆ)	கற்றல்
	(இ)	கருத்து	(FF)	நினைவு
		——— is the abili	ty to	see, hear, or become
	awa	re of something thro	ough t	he senses.
	(2)	Attention	(b)	Learning
	(a)	710001101011	(2)	Bearining
		Perception		Memory

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39.	39. பின்வருவனவற்றில் வெப்பமூட்டும் பிராணயாமா			டும் பிராணயாமா எது?
	(அ)	நதிசோதனா	(ஆ)	உற்றய்
	(இ)	சந்திரபேதன	(正)	சிதாலி
	Whic	ch of the following is	s a he	ating pranayama?
	(a)	Nadishodhana	(b)	Ujjayi
	(c)	Chandrabhedana	(d)	Sitali
40.		—— மற்றும் சுவா		5 வடிவமைக்கப்பட்ட பிற்சியின் கலவையாக
	உள்ள			
	(அ)	பிராணயாமா	(ஆ)	தியானா
	(இ)	பந்தா	(正)	ஆசனா
	-	anamaskar is a w		vised combination of
	(a)	Pranayama	(b)	Dhyana
	(c)	Bandha	(d)	Asana
41.		கசனா மற்றும் தமான கலவை எது ?	சலபா	சனா ஆகியவற்றின்
	(அ)	சர்பசனா	(ஆ)	தனுரசனா
	(இ)	ைலசனா	(正)	சக்ராசனா
		ch posture makes a angasana and Sala		derful combination of na?
	(a)	Sarpasana	(b)	Dhanurasana
	(c)	Halasana	(d)	Chakrasana
		Paga	16 (ode No · 99909 R

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12 .	' '	ாஜெஸ்ட்டிரோன் 5ப்படுகிறது ?	ஹார்மோ	ான் எந்த	சுரப்பியால்
	(의)	கருப்பை மூலம்	(ஆ)	அட்ரீனல்	சுரப்பியால்
	(இ)	சிறுநீரகங்களால்	(吓)	பாராதைர	ாய்டு சுரப்பி
	Prog glan	resterone hori d?	mone is	secreted	by which
	(a)	By Ovary			
	(b)	By Adrenal gla	and		
	(c)	By Kidneys			
	(d)	By Parathyroi	d gland		
43.	T3 சுரக்க	ஹார்மோன் 5ப்படுகிறது ?	எந்த நா	ாளமில்லா	சுரப்பியால்
	(의)	பிட்யூட்டரி	(ஆ)	பினியல்	
	(இ)	தைராய்டு		(ஈ)	தைமஸ்
	T ₃ h	ormone is secret	ted by wh	ich endocr	ine gland?
	(a)	Pituitary	(b)	Pineal	
	(c)	Thyroid	(d)	Thymus	

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44.	தன்ன	ரிச்சையான உறுப்புக	ளின்	அதிகப்படியான மன
	அழு	த்தம் உருவாக ———	— காடி	ரணமாக உள்ளது.
	(괵)	முதுகெலும்பு நரம்புக	களின்	ட ு
	(ஆ)	மண்டை நரம்புகளின்	т குழு	
	(இ)	சிம்பதேடிக் நரம்புகள்	ίτ	
	(正)	பாராசிம்பதேடிக் நரப	ம்புகள்	
	Stres		vity o	f involuntary organs
	(a)	Group of spinal ne	rves	
	(b)	Group of cranial ne	erves	
	(c)	Sympathetic nerve	es	
	(d)	Parasympathetic n	erves	
45.	மகர் எது ?	ஷி பதஞ்சலி விவரித்த	ыц С	யாகாவின் 6வது பாகப்
	(곽)	шпшп	(ஆ)	நியாமா
	(இ)	தாரணா	(正)	தியானா
		ch is the 6 th limb arshi Patanjali?	of yo	oga, as described by
	(a)	Yama	(b)	Niyama
	(c)	Dharana	(d)	Dhyana

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	(ஆ)	எண்ணங்களும் மற்றும் செயல்களும்		
	(இ)	மனிதனும் மற்றும் இயற்கையும்		
	(正)	எண்ணங்களும் மற்றும் கனவுகளும்		
	Yoga	does not embody unity of		
	(a)	Mind and body		
	(b)	Thoughts and actions		
	(c)	Man and nature		
	(d)	Thoughts and dreams		
47.		மைப்பு ஆதரவு மற்றும் இயக்கத்திற்கு றுப்பான உடல் அமைப்பு ————		
	(அ)	இருதய அமைப்பு (ஆ) நாளமில்லா அமைப்பு		
	(இ)	தசை அமைப்பு (ஈ) எலும்பு அமைப்பு		
	The supp	body system responsible for structural ort and movement is the ———		
	(a)	Cardiovascular system		
	(b)	Endocrine system		
	(c)	Muscular system		
	(d)	Skeletal system		

46. யோகா இதன் ஒற்றுமையைக் கொண்டிருக்காது

(அ) மனமும் மற்றும் உடலும்

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- 48. இரத்தத்தை கொண்டு செல்வதற்கு உடலைச் சுற்றி – பொறுப்பு (அ) சிறுநீர் அமைப்பு (ஆ) சுற்றோட்ட அமைப்பு நிணநீர் அமைப்பு செரிமான அமைப்பு (**Q**) (FF) The system responsible for transporting blood around the body is (a) Urinary system (b) Circulatory system Lymphatic system (c) (d) Digestive system 49. நரம்புகள் எடுத்து செல்வது (அ) சிறுநீர் (ஆ) நிணநீர் திரவம் (இ) ஆக்ஸிஜனேற்றப்பட்ட இரத்தம் ஆக்ஸிஜன் அல்லாத இரத்தம்
 - Veins carry
 - (a) Urine
 - (b) Lymph fluid
 - (c) Oxygenated blood
 - (d) Deoxygenated blood

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50.	பொ	—— றுப்பேற்கி	செரிமான ள்றன	நொதிகள்	இதற்கு
	ال ال		0110 001.		
	(씨)	உணவு நு	கர்வு மெதுவாக		
	(ஆ)	உணவு நு	கர்வு வேகப்படு	<u>த்து</u> தல்	
	(இ)	உணவின்	செரிமானத்தை	மெதுவாக்குவது	
	(FF)	உணவின்	· செரிமானத்தை	விரைவுபடுத்துத	ல்
	Dige	stive enzy	ymes are respo	nsible for	
	(a)	Slowing	the consumption	on of food	
	(b)	Speeding	g up the consur	nption of food	
	(c)	Slowing	the breakdown	of food	
	(d)	Speeding	g up the breakd	lown of food	

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REG.NO: -----

SUBJECT CODE: AABA11/AASL11

B.B.A. (CBCS) DEGREE EXAMINATION NOVEMBER 2020 FIRST SEMESTER

BUSINESS ADMINISTRATION / SHIPPING AND LAGISTICS – ALLIED ENVIRONMENT OF BUSINESS

(For those	who joined in Jul	y 2020 onwards)	
TIME: THREE HOURS	-	MAXIMUM:	75 MARKS
	ART – A (10X1=10 ESTIONS. CHOOSE	MARKS) THE CORRECT ANS	SWER
1. Which of the following are the	dimensions of the I	Business Environmer	nt?
a. Economic and Social	b. Technological	and Economics	
c. Legal and Social	d. All of the a	above	
2. Gross National Product, Per ca	pita income, Price I	evel etc. are the ind	icator of
a. Economic Policies	b. Economic Inc	lices	
c. Economic Structure	d. Economic Inf	rastructure	
3. A social system or an individua	I fits into the social	and cultural environ	ment is known as
a. Cultural Heritage	b. Cultural Trai	nsmission	
c. Cultural Adaptation	d. Cultural conf	ormity	
4. The society's norms which def	ine what is right or	proper in a given siti	uation are called
a. Knowledge b. Belief	c. Preference	d. Norms	
5. "Ethics deals with the right acti	ions of Individuals"	Who said?	
a. Peter. F. Drucker	b. C.S. Rao	c. J.R. Betty	d. C.Zahe
6. Which of the following is capab	ole of doing maximu	ım good to society.	
a. Business success b. L	aws and regulation	S	
c. Ethicsd. Professional m	nanagement		
7. The obligation of the business	towards society is c	alled	
a. Social obligation b. So	ocial responsibility	c. Social response	d. Social belief

- 8. The role of Government to develop infrastructural facilities is
 - a. Regulatory role b. Entrepreneurial role c. Promotional role d. Planning role
- 9. Disinvestment means selling of a public investment to a ----
 - a. Private Enterprises b. Public Enterprises
 - c. Capital Market d. Departmental Enterprises

- 10. A firm in one country allows firm in another country to use its patents, trade mark, etc. are called
 - a. Franchising
- b. Exporting
- c. Contract
- d. Licensing

PART - B (5X5=25MARKS)

Answer all questions. Choosing either (a) or (b), Answer should not exceed 250 words.

11. a. Explain the nature of Business Environment.

(or)

- b. Discuss the impact of Environment on business.
- 12. a. How can we classify culture on the basis of traits?

(or)

- b. Enumerate the ways of cultural transmission.
- 13. a. What are the guidelines for social responsibility laid by Keith Davis?
 - b. List down the points in favour of social responsibility.
- 14. a. Discuss the basic requirements for technological development.

(or)

- b. Explain the state intervention in business activities.
- 15. a. Highlight the salient features of liberalisation.

(or)

b. Elaborate the potential benefits of privatisation.

PART - C (5X8=40 MARKS)

Answer all questions. Choosing either (a) or (b), Answer should not exceed 600 words.

16. a. Highlight the significance of understanding Business Environment.

(or

- b. Explain the macro environmental factors of business.
- 17. a. Elaborate the impact of foreign culture on business.

(or)

- b. Enumerate the elements of culture.
- 18. a. Explain the social responsibility towards shareholders of business.

(or)

b. Analyse the strategies for social responsibilities of business.

19. a. State the salient features of Industrial policy 1991.

(or)

- b. Analyse the difference between science and technology.
- 20. a. Highlight the essential conditions for Globalisation.

(or

b. Discuss the features of Globalisation and also explain its merits and demerits.

CODE: 24012

REG.NO: -----

SUBJECT CODE: APCM11

B.B.A./ B.Com., (CBCS) DEGREE EXAMINATION NOVEMBER 2020 FIRST SEMESTER

Add on Major

Professional English for Commerce and Management - I (For those who joined in July 2020 onwards)

TIME: Three hours

MAXIMUM: 75 Marks CODE:

PART - A (10X1=10 MARKS)

Answer all Questions. Choose the correct answer.

1. In the E- mail, BCC stands for

a. Blind carbon copy b. bright carbon copy c. blind clean copy d. before column copy

2. How does the speaker acknowledge that the listener is active?

- a. Interactive at all times
- b. Open Mindedness
- c. Poor Nonverbal cues
- d. Lack of comprehension

3. What is the relationship between hearing and listening?

- a. Both are discrete.
- b. Hearing is the first step to listening
- c. Listening and hearing are not skills.
- d. Hearing is a skill not listening

4. What way can the Ideas and concepts be visualized?

- a. Fantasy
- b. Mind-map
- c. Flow-chart
- d. paraphrasing

5. Negotiation succeeds ----

- a) selling
- b) argument c) Debate
- d) Payment

6. Group discussions are used in the job market during -----

a) Interviews b) Market discussions c) Business Meetings d) Listening precise

7. The 3 Ps refer in the presentation -----

- a. Preparation, Practice and Performance
- b. Perfections, Practice and Performance
- c. Practice, Performance and preaching

- d. Preparation, Practise and Purification
- 8. Good time management involves in ----
 - a. priority b. popularity c. Publicity d. fidelity
- 9. Note-taking is a process involves in----
 - a. Recording b. Erasing c. Taking d. Talking
- 10. Loyalty is ----
 - a. Ethics b.alife skill c. aprofessional skill d. a speaking skill

PART - B (5X5=25MARKS)

Answer all questions. Choosing either (a) or (b), Answer should not exceed 250 words.

(a) Attempt a description of the picture given below about 150-250 words.

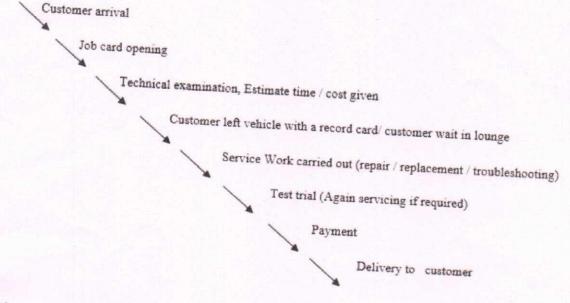


(OR)

- (b) Write a format of business letter.
- (a) Write a paragraph about "Subsidy'. 12.

(OR)

(b) Write a paragraph using the given flow-chart.



13. (a) Fill in the blanks with appropriate prepositions.

(OR)

- (b) Write a paragraph about descriptive essay.
- 14. (a) Write a topic on "Customer Service"

(OR)

- (b) Write a topic on "Team work"
- 15. (a) Write about Power Point Presentation?

(OR)

(b) What are the salient features to be followed to make Power Point presentation more effective?

PART - C (5X8=40 MARKS)

Answer all questions. Choosing either (a) or (b), Answer should not exceed 600 words.

(a) Compare the advantages and disadvantages of E - mail with physical mail.

(OR)

- (b) What are the salient features of writing business letter?
- 17. (a) Read the passage and draw a flow chart.

Preparing cappuccino

Pour cold milk into a metal steaming pitcher, about a third full. Release steam from the steaming wand for two seconds to eliminate any residual water. Dip the tip of the steaming wand into milk and start frothing. As the foam rises and the volume of milk increases, lower the pitcher, always keeping the tip submerged and tilted to create a vortex. Do not mix unnecessarily. Continue steaming until the milk reaches 65 degrees and its volume doubles. Tap the base of the pitcher firmly on the countertop to compress the foam. Prepare an espresso in a large cup .Pour the foamed milk directly into the cup, first aiming for the center, then continuing in a circular motion out toward the rim . Operate the steam one more time to eliminate any remaining milk residue. The cappuccino is ready to serve.

(OR)

- (b) What is flow-chart? Discuss the uses in 150 words.
- 18. (a) Illuminate the importance of Group Discussion and explain its objectives

(OR)

- (b) Write an argumentative essay on "corona holidays"- a boon or a bane.
- 19. (a) Write eight recommendations to be followed to get rid of mobile phone addiction.

(OR)

- (b) Write eight recommendations to be followed in the classroom during pandemic
- (a) Why Critical thinking skill is inevitable for good employability? 20.

(OR)

(b) What are the salient features of a perfect Power Point Presentation?

	Reg. No.:
Code No.:SS23038	Sub. Code: J2EN21/S2EN21
	CURRIEMENTARY EXAMINATION, APRIL 2020
U.G. (CBCS) DEGREE SPECIAL	SUPPLEMENTARY EXAMINATION, APRIL 2020 econd Semester
	AL ENGLISH-Paper II
	o joined in July 2016 onwards) Maximum: 75 marks
Time: Three hours	
Answer ALL ques	— (10 X 1 = 10 marks) tions, Choose the correct answer
1 Is the most offer (a) children (b) middle a	ensive traveller according to J B Priestly ged women (c) sea fearers (d) soldiers
2. The dominion of the Mand (a) 1910 (b) 1911 (c) 1912 (d) 1913
3. The mother recovers after the scorpion. (a) 10 (b) 14 (c)	hours of pain and agony from the bite of (d) 24
(a) 1895 (b) 1896	
 The title —— was confe (a) Mathematical Genius (d) Business Tycoon 	rred by the mathematics teacher to Wasserkopf (b) Scientific Scholor (c) Math Wizard
) / (d) 8
broken by the children." (a) The children had bro (b) The children had been had be	oken the window pane. ken the window pane. ken the window pane. en breaking the window pane. en breaking the window pane. en breaking the window pane.
Paris". (a) Past tense (b) Pa (d) past perfect continue	
9. —— is a way of reco (a) Note Making (b)	rding important details from a source agenda (c) minutes (d) essay
10 is an examp (a) Sir (b) hai (c)	le for salutation halo (d) see you

PART B - (5 \times 5 = 25 marks) Answer ALL questions, choosing either (a) or (b). Each answer should not exceed 250 words.

- 11.(a) Explain the travellers on the wrong train as cited by J.B. Priestly.

 OR
 - (b) How does the source of water reflect the mood of the person according to C.V. Raman?
- 12.(a) "Our two souls, therefore, which are one" Explain with reference to John Donne's poem "Valedicition: Forbidding Mourning"

 OR
 - (b) How did the peasants view the scorpion stinging in a positive manner?
- 13.(a) How does the play Never Never Nest portray the demerits of buying things on hire-purchase basis?

 OR
 - (b) What prompted Wasserkopf to go to his school seeking a refund of his tuition fee?
- 14.(a) Change the voice to its other forms.
 - (i) The science class viewed the comet.
 - (ii) Instructions will be given to you by the director.
 - (iii) Thousands of tourists visit the Grand Canyon every year.
 - (iv) The house was remodeled by the homeowners to help it sell.
 - (v) The saltwater corroded the metal beams.

OR

b. Fill the gaps with the correct tenses.
i) I (learn) English for seven years now.
ii) But last year I (not//work) hard and I S. F. W.
ii) But last year I (not//work) hard enough for English, that's why my marks were not really good then.
iii) As I (pass/want) my English exam successful.
this term.
iv) During my last summer holidays, my parents (send) me on a language
v) It (be) great and I think I learned a lot.
15 a. Write a letter to your friend Pomeni in the
15 a. Write a letter to your friend Ramani inviting him to spend the summer vacation at your place in Ooty. Assuming that You are Mani.
Or
b. Develop the following lines into a story:
Long ago there was an old man in a village II.
he saw some yoga teacher conducting yoga classes in the field
PART $C - (5 \times 8 = 40 \text{ Marks})$
Answer ALL questions choosing either (a) or (b)
Each answer should not exceed 600 words.
16 a. Why do you think the tiger had not be a life
16 a. Why do you think the tiger had not heard the approach of the night train? Why was escape useless for the tiger?
b. How can we free ourselves from dogmetically
17 d. Wary Moorman calls the poem Lucy Gray and have
childhood". Discuss.
Or
b. Analyse the message rendered by the poem IF.
18 a. What was unusual about Jack's owning his car?
b. Discuss in detail the atmosphere Col.
b. Discuss in detail the structure of the play Bishop's Candlesticks?
19 a. Fill in the blanks with appropriate forms of tenses:
1) The used to
i) The used to with furniture but now she with cars (deal, deal)
111) Our cows mars will go out now. (Just do)
iv) It was hot yesterday. The children swimming. (go)
v) Since his departure to France I swimming. (go) vi) The ball me on the head and I went to the
vi) The ball any news from him (not hear). vii) Please on the head and I went to the ground (hit)
VII) Please on the shirt I let went to the ground (hit)
viii) She was lying in her bed when the phone (ring).
Or (ring).
D. Write the following sentences in reported speech.
Main. Sile Works in an office "
ii) Jane: "I am going to clean the room."
iii) John: "They like the song."
iv) Ram and Laxman: "We need new shoes."
V) Kale: "He can speak Spanish"
vi) Teacher: "Ravi has never been to Philadelphia."
The train didn't arrive on time "
viii) Emma: "I'm sitting on the chair."

20 a.Sita is being interviewed for the job of a teacher in a school. Complete the dialogue by
filling in the gaps.
Interviewer: Why do you think you (i)?
these traits make me (ii) and I have a passion for children and teaching. All
Interviewer: Can (iii) any foreign language?
Sita: Yes, I can speak and write German
Interviwrer: What (iv) in graduation?
Sita: Mam, I have graduated in Chemistry Honours
interviewer: Do you (V) experience?
Sita. Tes, I have five years of teaching experience in a school
Interviewer: Well, then we may consider you for the job.
Or

b. Develop the following hints into a readable passage and give a suitable title.

Ram – actor – brilliant - strange character - insists on realism - headache to the manager - a new drama - first drinking scene - water provided in a cup as usual - Dick insists on liquor - manager has to buy a bottle of liquor - second scene – fight - insists on real swords - refuses to handle wooden swords - steel swords brought - third scene - hero drinks poison - manager has real poison - actor in a fix - promises to be sensible in future.

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B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

First Semester

Business Administration/Shipping and Logistics-Main

BUSINESS STATISTICS

(For those who joined in July 2020 onwards)

Time: Three hours Maximum: 75 marks

PART A — $(10 \times 1 = 10 \text{ marks})$

Answer ALL questions.

Choose the correct answer:

- 1. Data collected from "Hindu" Newspaper is an example of
 - (a) Primary data
 - (b) Secondary data
 - (c) Primary and Secondary data
 - (d) None of these

2.	Total angle of the pie-chart is							
	(a) 45	(b) 90						
	(c) 180	(d) 360						
3.	In chronological classif on the basis of	ication, data are classified						
	(a) Attributes	(b) Class interval						
	(c) Time	(d) Locations						
4.	Which of the following average?	ng is the most unstable						
	(a) Mode	(b) Median						
	(c) Geometric mean	(d) Harmonic mean						
5.	Range is —	_						
	(a) Large value + Smal	ll value						
	b) Large value – Small value							
	(c) Large value × Small value							
	(d) Large value / Small	value						
6.	Standard deviation is a	lso called ————						
	(a) Root mean square deviation							
	(b) Root Deviation							
	(c) Sigma Square Devi	ation						
	(d) Positive Meandevia	tion						

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	(b) cannot be negative
	(c) can be either positive or negative
	(d) none of these
8.	The relationship between three or more variable is studies with help of ———————————————————————————————————
	(a) Positive
	(b) Negative
	(c) Linear
	(d) Multiple
9.	The circular test is satisfied by
	(a) Simple aggregative index
	(b) Passche's Index
	(c) Laspeyre's index
	(d) Kelly's index
10.	Seasonal variations respect during a period of
	(a) One year
	(b) Five year
	(c) Seven year
	(d) Three year

The co-efficient of correlation

(a) cannot be positive

7.

Page 3 Code No. : 24037 E

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b). Each answer should not exceed 250 words.

11. (a) Discuss the functions of statistics.

Or

- (b) Describe the methods of collecting primary data.
- 12. (a) Explain the different types of classification.

Or

(b) Calculate Harmonic Mean from the following data.

Size of	6	7	8	9	10	11
items						
Frequency	4	6	9	5	2	8

13. (a) Calculate quartile deviation and its coefficient of A's monthly earning for a year.

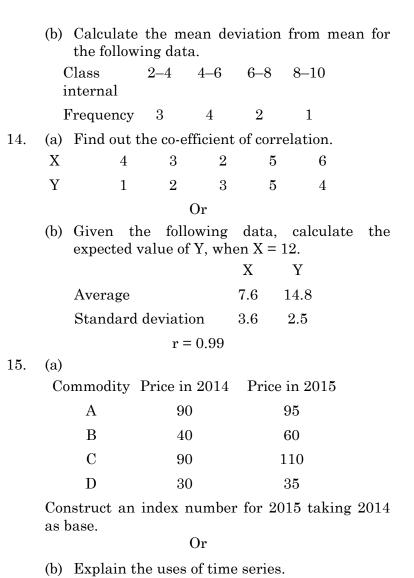
Month	1	2	3	4	5	6	7
Monthly	239	250	251	251	257	258	260
earning							

Month 8 9 10 11 12 Monthly 261 262 262 273 275 earning

Or

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[P.T.O.]



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PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b) Each answer should not exceed 600 words.

16. (a) Describe the scope and uses of statistics in business.

Or

(b) Draw a multiple bar diagram for the following data.

Year	Sales	Gross profit	Net Profit
	(000, 000)	(000)	(000)
2012	100	30	10
2013	120	40	15
2014	130	45	25
2015	150	50	25

17. (a) Calculate the mode from the following series.

Size of 0-5 5-10 10-15 15-20 20-25 25-30 30-35 35-40 40-45 item

Frequency 20 24 32 28 20 16 34 10 8

Or

(b) Find out the Geometric mean

Yield of $$ 7.5-10.5 $\,$ 10.5-13.5 13.5-16.5 16.5-19.5 19.5-22.5 22.5-25.5 25.5-28.5 wheat

No. of 5 9 19 23 7 4 1 farms

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18. (a) Calculate standard deviation for the following data.

Class Interval 5-10 10-15 15-20 20-25 25-30 Frequency 6 5 15 10 14 Or

(b) Prices of a particular commodity in five years in two cities are given below.

Price in city 'A'	Price in city 'B'
20	10
22	20
19	18
23	12
16	15

From the above data find the city which more stable prices.

19. (a) Explain the different types of correlation.

Or

(b) Calculate co-efficient of correlation from the following data.

 x:
 12
 9
 8
 10
 11
 13
 7

 y:
 14
 8
 6
 9
 11
 12
 3

Page 7 $\mathbf{Code\ No.}: \mathbf{24037\ E}$

20. (a) Calculate Index number through Bowley's Method form the following data.

2016 2017Commodity Price Quantity Price Quantity Α 10 3 8 3.25 В 20 15 15 20 \mathbf{C} 2 25 3 23 Or

(b) Calculate three yearly moving average of the following data.

Year: 2006 2007 2008 2009 2010 No. of 15 18 17 20 23 Students:

 Year:
 2011
 2012
 2013
 2014
 2015

 No. of
 25
 29
 33
 36
 40

 Students:

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B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

First Semester

Business Administration/Shipping and Logistics-Main

BUSINESS STATISTICS

(For those who joined in July 2020 onwards)

Time: Three hours Maximum: 75 marks

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Answer ALL questions.

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2.	Total angle of the pie-chart is								
	(a) 45	(b) 90							
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3.	In chronological classifi on the basis of	cation, data are classified							
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6.	Standard deviation is al	so called ———							
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Page 3 Code No. : 24037 E

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Answer ALL questions, choosing either (a) or (b). Each answer should not exceed 250 words.

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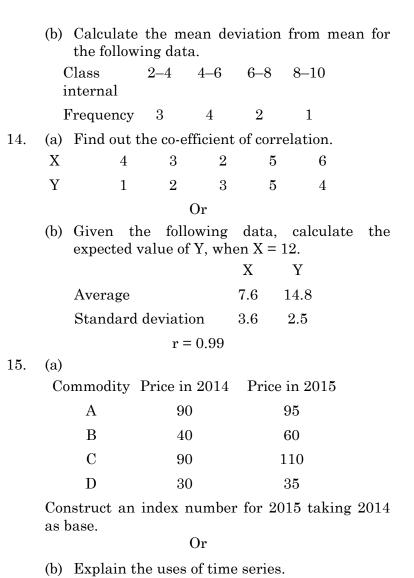
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[P.T.O.]



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Yield of $$ 7.5-10.5 $\,$ 10.5-13.5 13.5-16.5 16.5-19.5 19.5-22.5 22.5-25.5 25.5-28.5 wheat

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Page 6 Code No. : 24037 E

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16	15	

From the above data find the city which more stable prices.

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Page 7 $\mathbf{Code\ No.}: \mathbf{24037\ E}$

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(b) Calculate three yearly moving average of the following data.

Year: 2006 2007 2008 2009 2010 No. of 15 18 17 20 23 Students:

Year: 2011 2012 2013 2014 2015 No. of 25 29 33 36 40 Students:

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Code No: SS22228E

Sub. Code: JSBA4A/SSBA4A

B.B.A.(CBCS) DEGREE SPECIAL SUPPLEMENTARY EXAMINATION, APRIL 2020 FOURTH SEMESTER

BUSINESS ADMINISTRATION

SKILL BASED SUBJECT - MANAGERIAL SKILL DEVELOPMENT

(For those who joined in July 2016 onwards)

Time: Three hours

Maximum: 75 marks

Part – A (10 X 1 = 10 marks) Answer all questions, choose the correct answer

1	TL	out specific tasks that fall within the purview of the job			
1.	a) Technical	b) Conceptual			
	c) Human relations	d) None of the above			
2.	32				
2.		yond the control of the business.			
	a) Internal c) Micro	b) External			
_	,	d) Macro			
3.		effective ways of communication.			
	a) Verbal	b) Non-verbal			
	c) Written	d) All of the above			
4.	The study of the way in which connon-verbal communication.	ertain body movements and gestures serve as a form of			
	a) Kinesics	b) Proxemics			
	c) Paralanguage	d) None of the above			
5.	One of the key factors of emotional intelligence is				
	a) Self-awareness	b) Self-management			
	c) Social awareness	d) All of the above			
6.	reaches the people wit	reaches the people with news and opinions and work as a link.			
	a) Suppliers	b) Opinion Leaders			
	c) Executives	d) Media			
7.	Aches, shallow breathing and sw	eating, frequent colds are symptoms of stress.			
	a) Physical	b) Behavioural			
	c) Emotional	d) Cognitive			
8.	Transactional Analysis (TA) is re	elated to			
	a) Learning	b) Attitudes			
	c) Perception	d) Personality			
9.	A speech must always present				
	a) Facts	b) Opinions			
	c) Suggestions	d) Perspectives			
0.	Which of these must be avoided by	by a speaker?			
	a) Abstract words	b) Short sentences			
	c) Good pronunciation	d) Steady pace			

Continuation Sheet

SECTION - B (5X5=25 Marks)

Answer ALL questions choosing either (a) or (b) in 250 words.

11. a) Write down the importance of managerial skills in an organization.

(OR)

- b) What are the human activities that affect the environment?
- 12. a) Outline the role of Non-verbal communication in business.

(OR)

- b) What are the major components of paralanguages?
- 13. a) What are the different types of emotions?

(OR)

- b) Write down the functions of public relations.
- 14. a) List out the various types of stressors.

(OR)

- b) Describe the four quadrants of Johari Window.
- 15. a) Write down the various materials used for presentation.

(OR)

b) What are the speaker personality types?

SECTION - C (5X8=40 Marks)

Answer ALL questions choosing either (a) or (b) in 600 words.

16. a) Discuss the managerial skills needed at the different levels of management.

(OR)

- b) Explain the management of environmental issues in an organization.
- 17. a) Explain the practical ways to improve the verbal communication skills.

(OR)

- b) Discuss the different types of touch used in non-verbal communication.
- 18. a) Explain the strategies to manage emotions at work place.

(OR)

- b) Discuss the important objectives of public relations.
- 19. a) Describe the stress management strategies.

(OR)

- b) What are the sources of inter-personal conflict? Discuss how TA will help resolve inter-personal conflict.
- 20. a) Explain the ways to improve the presentation skills.

(OR)

b) Discuss the profile of a good speaker.

(6 pa	ges) Reg. No.:
Cod	le No. : 22487 E Sub. Code : SSBA 3 A
	B.B.A. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.
	Third Semester
	$Business\ Administration Main$
Skill	Based Subject — INTRODUCTION TO BANKING
	(For those who joined in July 2017 onwards)
Time	: Three hours Maximum : 75 marks
	PART A — $(10 \times 1 = 10 \text{ marks})$
	Answer ALL the questions.
	Choose the correct answer:
1.	Banks in India followed the — pattern of deposit banking.

(b) US

(d) China

(a) British

(c) Canada

- 2. The banker has a statutory obligation to(a) Honor customers cheques(b) Exercise lien
 - (c) Maintain secrecy of his customer's accounts
 - (d) Honor customer's bills
- 3. The best suited deposit for a trading company is
 - (a) Savings deposit
- (b) Fixed deposit
- (c) Current deposit
- (d) Recurring deposit
- 4. According to IBA, the maximum period for which a fixed deposit can be obtained is
 - (a) No Limit
- (b) 5 Years
- (c) 7 Years
- (d) 10 Years
- 5. A floating charges means
 - (a) A charge of the assets of the company which is being floated
 - (b) A charge on the shares or the company
 - (c) A charge on the current assets of the company which ate constantly changing
 - (d) none of the above

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	(a)	Actual delivery		
	(b)	Constructive delive	ery	
	(c)	Symbolic delivery		
	(d)	Any of the above		
7.	In c	ase of hypothecation	, the	banker has
	(a)	The possession of g	goods	
	(b)	Right to sell the go	od	
	(c)	A specific interest	in the	goods
	(d)	None of the above		
8.	The	banker has a lien o	n	
	(a)	Bonds given for col	lectio	n
	(b)	Bonds given for saf	e cust	tody
	(c)	Bonds lift by mista	ke	
	(d)	Trustee		
9.		refers to a bough internet.	ankii	ng transaction routed
			(b)	Magya hanking
	(a)	g	` ,	Macro banking Firewall
	(c)	E-banking	(d)	rirewan
10.		authorized users acc prevented through -		g the private network —— controls.
	(a)	Firewall	(b)	Virtual
	` ′		` ,	
	(c)		(d)	G
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Pledge can be created by

6.

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) What are the general relationships between banker and customer?

Or

- (b) Describe the duties of a banker.
- 12. (a) Describe the types of crossing.

Or

- (b) Give details about Golden Cheque Scheme.
- 13. (a) Describe the difference between overdraft and cash credit.

Or

- (b) State the important features of Cash Credit Facility.
- 14. (a) Describe the characteristics of good security.

Or

(b) List out the duties of the Pledgee.

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[P.T.O.]

15. (a) Briefly explain the types of E-Banking.

Or

(b) Summarize the various constraints in E-banking.

PART C —
$$(5 \times 8 = 40 \text{ marks})$$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Discuss about the various functions of bank.

Or

- (b) What are the rights of bankers? Explain in detail.
- 17. (a) What are the general precautions for opening account? Explain.

Or

- (b) Distinguish between Cheque and Bill of exchange.
- 18. (a) Critically evaluate the various forms of advances in commercial banking.

Or

(b) Discuss about the principles of sound lending.

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19. (a) Explain the rights of a banker as a pledge.

Or

- (b) What are the differences between pledge and hypothecation?
- 20. (a) Critically evaluate the E-banking transactions.

Or

(b) Discuss about differences between traditional banking and E-Banking.

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SUBJECT CODE : SMBA41

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		Reg. No
<u></u>	ode No: SS22468E	Sub. Code: SMBA41
C		SUPPLEMENTARY EXAMINATION, APRIL 2020
		DURTH SEMESTER
		DMINISTRATION - Main
		COST ACCOUNTING
		o joined in July 2017 onwards) Maximum: 75 marks
Т	ime : Three hours	A THE PROPERTY OF THE PROPERTY
	Part – Answer all quest	A $(10 \times 1 = 10 \text{ marks})$ tions, choose the correct answer
1.	is the technique and p	rocess of ascertainment of costs.
		b) Financial accounting
	c) Financial management	d) None of the above
2.	Fixed cost per unit	with increase in output.
	a) Increases	b) Decreases
	c) Constant	d) None of the above
3.	The quantity of material to be order	red at one time is known as
	a)Re-order lever	b) Economic order quantity
	c) Re-order quantity	d) None of the above
4.	First in first out method of valuing	material issues is suitable in times of prices.
	a) Falling	b) Rising
	c) Constant	d) None of the above
5.	In Merrick's Multiple piece rate sys	stem, piece rates are set for each job.
	a) Two	b) Three
	c) Four	d) None of the above
6.	It denotes the percentage change in	the labour force of an organisation.
	a) Sales turnover	b) Labour turnover
	c) Strike	d) None of the above
7.	Basis of apportionment of welfare d	lepartment expenses is
	a) Direct wages	b) Number of employees
	c) Direct materials	d) None of the above
8.		st unit to which all costs are assigned.
	a) Contract	b) Job
200	c) Batch	d) None of the above
9.	Operating costing is suitable for	
		b) Contracted harmonic by
	c) Sugar industries	d) Service industries
10.		son such as theft, fire etc is called as
	a) Normal loss	b) Abnormal loss
	c) Seasonal loss	d) Standard loss

Continuation Sheet

SECTION - B (5X5=25 Marks)

Answer ALL questions choosing either (a) or (b) in 250 words.

11. a) What are the different methods of costing used for the ascertainment of cost?

(OR)

b) A factory produces 100 units of a commodity. The cost of production is:

Direct materials 10,000
Direct wages 5,000
Direct expenses 1,000
Factory overheads 6,500
Administrative overheads 3,480

If a profit of 25% on sales is to be realized, what would be the selling price of each unit of the commodity?

12. a) What are the advantages of material control?

(OR)

b) Calculate maximum level, minimum level and re-order level from the following:

Re-order quantity

1,500 units

Re-order period

10-15 days

Normal re-order period

12 days

Maximum consumption

150 units per day

Normal consumption

120 units per day

Minimum consumption

100 units per day

13. a) Distinguish between overtime and idle time.

(OR)

b) Using the following data, calculate the wage payable to a workman under the Halsey plan and Rowan plan.

Time allowed =40 hours; Time taken = 32 hours and Rate per hour = Rs.5.00

14. a) What are the distinguishing features of contract accounts?

(OR)

b) The monthly budget of a department is as under:

Direct materials

Rs.45,000

Direct labour

Rs.60,000

Overheads

Rs.90,000

Direct Labour hour

15,000

Machine hour

30,000

Find out the overhead recovery rate based on the following methods of absorption of overheads:

i) Direct labour hour method, ii) Direct labour cost method; iii) Machine hour method; iv) Direct material cost method

15. a) What are the main objectives of motor transport costing?

(OR)

b) In process B, 75 units of a commodity were transferred from Process A at a cost of Rs.1,310. The additional expenses incurred by the process were Rs.190. 20% of the units entered are normally lost and sold @ Rs.4 per unit. The output of the process was 70 units. Prepare Process B account and Abnormal Gain Account.

SECTION - C (5X8=40 Marks)

Answer ALL questions choosing either (a) or (b) in 600 words.

16. a) Distinguish between financial accounting and cost accounting.

(OR)

b) Following information has been obtained from the records of a Manufacturing Company:

	1.1.2019	31.12.2019
~	Rs.	Rs.
Stock of Raw Materials	40,000	50,000
Stock of Finished Goods	1,00,000	5
Stock of work-in-Progress	• In the state of	1,50,000
Transactions during the	10,000	14,000

Transactions during the year:

	Rs.		Rs.
Indirect Labour	50,000	Administration expenses	
Lubricants	10,000	Power	1,00,000
Insurance on plant	3,000	Direct Labour	
Purchase of Raw Materials	4,00,000	Depreciation on Machinery	3,00,000
Sale commission	60,000	Factory Rent	50,000
Salaries of salesmen	1,00,000	Property tax on factory building	60,000
Carriage outward	20,000	Sales	11,000

Prepare a Statement of Cost showing the components of total cost and profit.

17. a) Discuss the various techniques of material control.

(OR)

b) Show the Stores Ledger entries as they would appear when using a) LIFO method and b) weighted average method of pricing issues, in connection with the following transactions:

	Unit	Price (Rs.)
May 1 Purchase	300	3.00
May 4 Purchase	600	4.00
May 6 Issue	400	
May 10 Purchase	600	4.00
May 15 Issue	1000	
May 20 Purchase	400	5.00
May 23 Issue	200	00

18. a) Discuss the causes of labour turnover and its effect on cost of production.

(OR)

The standard hours of Job X is 100 hours. The job has been completed by Amar in 60 hours, Akbar in 70 hours and Anthony in 95 hours.

The bonus system applicable to the job is as follows:

Percentage of time saved to time allowed	Bonus
Saving upto 10%	10% of time saved
From 11% to 20%	15% of time saved
From 21% to 40%	20% of time saved
From 41% to 100%	
rate of pay is Re.1 per hour Calculate the	25% of time saved

The rate of pay is Re.1 per hour. Calculate the total earnings of each worker and also the

Describe the various methods of absorption of factory overheads. Which of these methods 19. a) do you consider most scientific and why?

- S.V.Construction Ltd. have obtained a contract for the construction of a bridge. The value of the contract is Rs.12 Lacs and the work commenced on 1st October, 2018. The following details are shown in their books for the year ended 30th September, 2019: Plant purchased Rs.60,000; Wages paid Rs.3,40,000; Materials issued to site Rs.3,36,000; Direct expenses Rs.8,000; General overhead apportioned Rs.32,000; Wages accrued as on 30.09.2019 Rs.2,800; Materials at site as on 30.09.2019 Rs. 4,000; Direct expenses accrued as on 30.09.2019 Rs.1,200; Work not yet certified at cost Rs.14,000; Cash received being 80% of work certified Rs.6,00,000. Life of plant purchased is 5 years and scrap value is nil.
 - i) Prepare the contract account for the year ended 30th September, 2019.
 - ii) Show the amount of profit which you consider might be fairly taken on the contract and how you have calculated it.
- Explain normal loss, abnormal loss and abnormal gain and state how they should be dealt 20. a) with in process cost accounts.

(OR)

b) A transport Service Company is running 4 buses between two towns which are 50 kms. apart. Seating capacity of each bus is 40 passengers. The following particulars were obtained from their books for April, 2019:

Wages of drivers, conductors and cleaners Rs.2,400; Salaries of office and Supervisory staff Rs. 1,000; Diesel oil and other oils Rs.4,000; Repair and maintenance Rs.800; Taxation, Insurance, etc. Rs.1,600; Depreciation Rs.2,600; Interest and other charges Rs.2,000.

Actual passengers carried were 75% of the seating capacity. All the four buses ran on all the days of the month. Each bus made one round trip per day. Find out cost per passenger km.

: SMBA41

Page No.

CONFIDENTIAL

TITLE OF THE PAPER · 🔨	01- 100	•	\	- /
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		Reg. No
_		Sub. Code: SMBA41
Co	ode No: SS22468E	SUPPLEMENTARY EXAMINATION, APRIL 2020
		OURTH SEMESTER
		DMINISTRATION - Main
		COST ACCOUNTING
	(For those who	joined in July 2017 onwards)
Т	ime: Three hours	Maximum: 75 marks
	Part - A	A $(10 \times 1 = 10 \text{ marks})$
	Answer all quest	tions, choose the correct answer
1.	is the technique and pr	roposs of accordainment of and
	a) Cost accounting	b) Financial accounting
	c) Financial management	
2.		
	Fixed cost per unita) Increases	
	c) Constant	b) Decreases d) None of the characteristics
2		d) None of the above
3.	The quantity of material to be order	
	a) Re-order lever V	b) Economic order quantity
	c) Re-order quantity	d) None of the above
4.		material issues is suitable in times of prices.
	a) Falling	b) Rising
	c) Constant	d) None of the above
5.		tem, piece rates are set for each job.
	a) Two	b) Three
	c) Four	d) None of the above
6.	It denotes the percentage change in	the labour force of an organisation.
	a) Sales turnover	b) Labour turnover
	c) Strike	d) None of the above
7.	Basis of apportionment of welfare d	epartment expenses is
	a) Direct wages	b) Number of employees
	c) Direct materials	d) None of the above
8.	In job costing eachis a cos	st unit to which all costs are assigned.
	a) Contract	b) Job
	c) Batch	d) None of the above
9.	Operating costing is suitable for	,
	a) Job order business	b) Contracted Juniores
	c) Sugar industries	d) Service industries
10.	The loss arising out of abnormal reas	son such as theft, fire etc is called as
	a) Normal loss	b) Abnormal loss
	c) Seasonal loss	d) Standard loss

Continuation Sheet

SECTION - B (5X5=25 Marks)

Answer ALL questions choosing either (a) or (b) in 250 words.

11. a) What are the different methods of costing used for the ascertainment of cost?

(OR)

b) A factory produces 100 units of a commodity. The cost of production is:

Direct materials 10,000
Direct wages 5,000
Direct expenses 1,000
Factory overheads 6,500
Administrative overheads 3,480

If a profit of 25% on sales is to be realized, what would be the selling price of each unit of the commodity?

12. a) What are the advantages of material control?

(OR)

b) Calculate maximum level, minimum level and re-order level from the following:

Re-order quantity

1,500 units

Re-order period

10-15 days

Normal re-order period

12 days

Maximum consumption

150 units per day

Normal consumption

120 units per day

Minimum consumption

100 units per day

13. a) Distinguish between overtime and idle time.

(OR)

b) Using the following data, calculate the wage payable to a workman under the Halsey plan and Rowan plan.

Time allowed =40 hours; Time taken = 32 hours and Rate per hour = Rs.5.00

14. a) What are the distinguishing features of contract accounts?

(OR)

b) The monthly budget of a department is as under:

Direct materials

Rs.45,000

Direct labour

Rs.60,000

Overheads

Rs.90,000

Direct Labour hour

15,000

Machine hour

30,000

Find out the overhead recovery rate based on the following methods of absorption of overheads:

i) Direct labour hour method, ii) Direct labour cost method; iii) Machine hour method; iv) Direct material cost method

15. a) What are the main objectives of motor transport costing?

(OR)

b) In process B, 75 units of a commodity were transferred from Process A at a cost of Rs.1,310. The additional expenses incurred by the process were Rs.190. 20% of the units entered are normally lost and sold @ Rs.4 per unit. The output of the process was 70 units. Prepare Process B account and Abnormal Gain Account.

SECTION - C (5X8=40 Marks)

Answer ALL questions choosing either (a) or (b) in 600 words.

16. a) Distinguish between financial accounting and cost accounting.

(OR)

b) Following information has been obtained from the records of a Manufacturing Company:

	1.1.2019	31.12.2019
~	Rs.	Rs.
Stock of Raw Materials	40,000	50,000
Stock of Finished Goods	1,00,000	5
Stock of work-in-Progress	• In the state of	1,50,000
Transactions during the	10,000	14,000

Transactions during the year:

	Rs.		Rs.
Indirect Labour	50,000	Administration expenses	
Lubricants	10,000	Power	1,00,000
Insurance on plant	3,000	Direct Labour	
Purchase of Raw Materials	4,00,000	Depreciation on Machinery	3,00,000
Sale commission	60,000	Factory Rent	50,000
Salaries of salesmen	1,00,000	Property tax on factory building	
Carriage outward	20,000	Sales	11,000

Prepare a Statement of Cost showing the components of total cost and profit.

17. a) Discuss the various techniques of material control.

(OR)

b) Show the Stores Ledger entries as they would appear when using a) LIFO method and b) weighted average method of pricing issues, in connection with the following transactions:

	Unit	Price (Rs.)
May 1 Purchase	300	3.00
May 4 Purchase	600	4.00
May 6 Issue	400	
May 10 Purchase	600	4.00
May 15 Issue	1000	
May 20 Purchase	400	5.00
May 23 Issue	200	00

18. a) Discuss the causes of labour turnover and its effect on cost of production.

(OR)

The standard hours of Job X is 100 hours. The job has been completed by Amar in 60 hours, Akbar in 70 hours and Anthony in 95 hours.

The bonus system applicable to the job is as follows:

Percentage of time saved to time allowed	Bonus	
Saving upto 10%	10% of time saved	
From 11% to 20%	15% of time saved	
From 21% to 40%	20% of time saved	
From 41% to 100%		
rate of pay is Re.1 per hour. Calculate the	25% of time saved	

The rate of pay is Re.1 per hour. Calculate the total earnings of each worker and also the

Describe the various methods of absorption of factory overheads. Which of these methods 19. a) do you consider most scientific and why?

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Actual passengers carried were 75% of the seating capacity. All the four buses ran on all the days of the month. Each bus made one round trip per day. Find out cost per passenger km.

Reg. No.:....

Code No.: 32052 Sub. Code: JNTL 3A/ SNTL 3A

U.G. (CBCS) DEGREE EXAMINATION, NOVEMBER 2020.

Third Semester

தமிழ்

Non-Major Elective

அறிமுகத் தமிழ் — தாள் ${
m I}$

(For those who joined in July 2016 onwards)

Time: Three hours

Maximum: 75 marks

பகுதி அ —
$$(10 \times 1 = 10$$
 மதிப்பெண்கள்)

அனைத்து வினாக்களுக்கும் விடை தருக.

சரியான விடையைத் தேர்ந்து எழுதுக.

- 1. இடையின மெய்கள் எத்தனை?
 - (அ) 7

(ച്ക) 18

(இ) 6

- (m) 5
- 2. உயிரெழுத்துகள் எத்தனை?
 - (அ) 5

(ച്ച) 12

(Q) 7

(所) 18

3.	ஓ ြ -	ஓடு — என்பது எவ்வகைச் சொல்?		
	(괵)	வினைச்சொல்	(ஆ)	இடைச்சொல்
	(இ)	உரிச்சொல்	(n·)	பெயர்ச்சொல்
4.	நெடி	ம் எழுத்தினை முதலா	கக் செ	எண்ட சொல் எது?
	(곽)	கல்வி	(ஆ)	உயிர்
	(இ)	காதல்	(n·)	மரம்
5.	'கூவுட	ம்' பறவை எது ?		
	(괵)	ஆந்தை	(ஆ)	மயில்
	(இ)	காகம்	(n·)	குயில்
6.	300 -	— என்ற எண்ணின் த	மிழ் உ	_ச்சரிப்பு
	(곽)	முன்நூறு	(ஆ)	முன்னூறு
	(இ)	முந்நூறு	(n·)	முண்ணூறு
7.	ஓர் ஆ	ஆண்டிற்கு எத்தனை ம	ாதங்க	ள் ?
	(곽)	8	(ஆ)	10
	(இ)	14	(n·)	12
8.	பறை	வ இனம் எது?		
	(곽)	பலா	(ஆ)	црп
	(இ)	சுறா	(m)	மிளா
9.	மலரி	ன் பெயர் எது?		
	(곽)	அல்லி	(ஆ)	கள்ளி
	(இ)	நெல்லி	(n·)	மல்லி
		Page	2	Code No. : 32052

10.	வீட்டு) விலங்கு எ	ы?					
	(의)	நி			(ஆ)	சிங்கம்		
	(இ)	ଧ୍ୟରୀ			(n·)	니뜌		
		பகுதி ஆ	. —	(30 ⊔	நிப் ெ	பெண்கள்)		
	•	அனைத்து வி	ினா	க்களு	க்கும்	ഖിഥെ த(நக.	
11.	பொடு	நத்துக.					(10 ×	1 = 10)
	(의)	வகுப்பறை	_	கடிகா	тரம்			
	(ஆ)	மரம்		பணப	Ġ			
	(<u>@</u>)	நீதி		ஆசிர்	ரியர்			
	(ਜ-)	வங்கி	_	கடல்				
	(உ)	@ 4	_	மன்ற	ம்			
	(ഉബ)	உப்பு	_	பறன	ഖ			
	(எ)	நேரம்	_	துடுட்	JЦ			
	(ஏ)	முக்கு	_	மின்	னல்			
	(恕)	கூடு	_	நிழல்)			
	(ඉ)	ஓடம்	_	மணு	ف			
12.	பிழை	் நீக்கி எழுது	க.				(10 ×	1 = 10)
	(௮)	பன்பு						
	(ஆ)	அளைபேசி						
	(இ)	குழம்						
						G 1		000 70

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- (ஈ) மானவர்
- (உ) கழ்வி
- (ஊ) செழ்வம்
- (எ) உளகம்
- (ஏ) கப்பள்
- (ஐ) நன்பன்
- (ஒ) முன்நூறு
- 13. விடுபட்ட எழுத்துக்களை எழுதுக. (10 imes 1 = 10)
 - (அ) அறிவி_ல்
 - (ஆ) த_ழ்
 - (இ) நா_ரிகம்
 - (ஈ) பய_ம்
 - (உ) அமி_தம்
 - (ஊ) ഖിடு_லை
 - (ഒ) உய_ഖു
 - (ஏ) இலக்_யம்
 - (ஐ) தமிழ்_டு
 - (ஒ) ஒழு_கம்

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[P.T.O.]

பகுதி இ — (35~மதிப்பெண்கள்)

- 14. பொருள் மாறுபடாமல் வாக்கியம் அமைக்க. $(20 \times 1 = 20)$
 - (1) பொன் அடக்கம் தரும் ஆயிரம்
 - (2) காரியம் பதறாத சிதறாது
 - (3) கடிப்பதில்லை நாய் குறைக்கும்
 - (4) சிறப்பு சென்ற கற்றோருக்கு இடமெல்லாம்
 - (5) குறைவற்ற வாழ்வே செல்வம் நோயற்ற
 - (6) தூற்றிக்கொள் போதே காற்றுள்ள
 - (7) உண்டு ஒன்றுபட்டால் வாழ்வு
 - (8) காத்த இலவு கிளி
 - (9) முளைத்த செந்தாமரை சேற்றில்
 - (10) திறந்த வெள்ளம் மடை
 - (11) கணக்கு நிதி பொது
 - (12) வந்தவர் வாக்குரிமை வயது
 - (13) உறுப்பினர் மன்ற நகர்
 - (14) பட்டியல் வரிசைப் அகர
 - (15) நிலைஆண்டு நிதி
 - (16) சட்டம் வருவாய் நில

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		(19) தெரிவது நிலா இரவில்
		(20) சமைத்தாள் கமலி உணவு
15.	இனம்	ில்லாதவற்றை எடுத்து எழுதுக. $(10 imes 1 = 10)$
	(의)	பள்ளி, மாணவர், புத்தகம், கருப்பட்டி, பேனா
	(ஆ)	தாய், தந்தை, கொல்லன், அண்ணன், தங்கை
	(இ)	சித்திரை, சனி, ஆனி, ஆவணி, புரட்டாசி
	(m)	அரிசி, பருப்பு, காய், கனி, திறவுகோல்
	(உ)	மாம்பழம், பலாப்பழம், வாழைப்பழம், மாதுளைப்பழம், தக்காளிப்பழம்
	(ഉബ)	நிலா, விண்மீன், வானம், கோள்கள், கடல்
	(எ)	நிலம், நீர், காற்று, ஆகாயம், மீன்
	(ஏ)	செம்பு, வெள்ளி, ஈயம், பித்தளை, கப்பல்
	(සු)	வேர், தண்டு, இலை, காய், குரங்கு
	(용)	கண், காது, செவி, வாய், எலும்பு
16.	உன்ன	னைப் பற்றிய தன்விவரக் குறிப்பை எழுதுக. (5)

(17) நாடு பழம் பெரும் பாரத

(18) செலுத்தும் வங்கி பணம்

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SYLLABUS

MANONMANIAM SUNDARANAR UNIVERISTY, TIRUNELVELI-12

UG COURSES – AFFILIATED COLLEGES

BACHELOR OF BUSINESS ADMINISTRATION (B.B.A)

(Choice Based Credit System) (with effect from the academic year 2021-2022 onwards)

Semester-I						
Part	Subject Status	Subject Title	Subject Code	Credit		
I	Language	Tamil / Other Language	C1TL11 /C1MY51	4		
II	Language	Communicative English	C2EN11	4		
	Core-1	Professional English for Commerce and Management-I	CPCM11	4		
III	Core-2	Principles of Management	CMBA11	4		
	Allied-1	Business Statistics	CABA11	4		
IV	Common	Environmental Studies	CEVS11	2		



Total Marks: 100 Internal Exam: 25 marks + External Exam: 75 marks

A. Scheme for internal Assessment:

Maximum marks for written test: 20 marks

3 internal tests, each of **I hour** duration shall be conducted every semester.

To the average of the **best two** written examinations must be added the marks scored in. The **assignment** for 5 marks.

The break up for internal assessment shall be:

Written test- 20 marks; Assignment -5 marks Total - 25 marks

B. Scheme of External Examination

3 hrs. examination at the end of the semester

A-Part: 1 mark question two - from each unit B-Part: 5 marks question one - from each unit C-Part: 8 marks question one - from each unit

Conversion of Marks into Grade Points and Letter Grades

S.No	Marks	Letter Grade	Grade point (GP)	Performance
1	90-100	O	10	Outstanding
2	80-89	A+	9	Excellent
3	70-79	A	8	Very Good
4	60-69	B+	7	Good
5	50-59	В	6	Above Average
6	40-49	C	5	Pass
7	0-39	RA	-	Reappear
8	0	AA	-	Absent

Cumulative Grade Point Average (CGPA)

$$CGPA = \frac{\Sigma (GP \times C)}{\Sigma C}$$

- **GP** = Grade point, **C** = Credit
- CGPA is calculated only for Part-III courses
- CGPA for a semester is awarded on cumulative basis

Classification

a) First Class with Distinction
 b) First Class
 c CGPA ≥ 7.5*
 c CGPA ≥ 6.0

c) Second Class : $CGPA \ge 5.0$ and < 6.0

d) Third Class : CGPA < 5.0

முதலாம் பருவம்

பாடத்திட்டப்பதிப்பு -2021-2022

பகுதி – ஒன்று – பொதுத்தமிழ் - முதல் தாள்

Unit:1

செய்யுள்

தமிழ்த்தாய் வாழ்த்து முதல் நாட்டுப்புறப்பாடல்கள் வரை பல்கலைக்கழக வெளியிடு,

அனுசித்ரா பப்ளிகேஷன்ஸ், சென்னை-33.

தொலைபேசிஎண் : 044-24743719,

Email: anuchitrapublications@gmail.com

Unit:2

இலக்கணம் : எழுத்து இலக்கணம்

- 1. எழுத்தின் விளக்கம்
- 2. எழுத்தின் வகைகள் முதல் எழுத்துக்கள், சார்பு எழுத்துக்கள்
- 3. வினா எழுத்துக்கள், சுட்டெழுத்துக்கள்
- 4. வல்லினம் மிகும் இடங்கள், வல்லினம் மிகா இடங்கள்
- 5. ஒலிப்பு மாறுபாடுகளும் பொருள் வேறுபாடுகளும

Unit:3

உரைநடை

இலக்கியச்சாரல் - தொகுப்பாசிரியர் முனைவர் ச.அருள்மணி பிரிசாட் பப்ளிகேஷன்ஸ் சென்னை — 3

Unit:4

சிறுகதை

நவரத்தினக்கதைகள் - தொகுப்பாசிரியர் முனைவர் சு.நயினார் அறிவுப்பதிப்பகம்(பி)லிட்., சென்னை —14 தொலைபேசி எண் : 044-28482441

Unit:5

இலக்கிய வரலாறு

- 1. புதுக்கவிதையின் தோற்றமும் வளர்ச்சியும்
- 2. சிறுகதையின் தோற்றமும் வளர்ச்சியும்
- 3. நாவலின் தோற்றமும் வளர்ச்சியும்
- 4. நாடகத்தின் தோற்றமும் வளர்ச்சியும்
- 5. நாட்டுப்புறப்பாடல்களின் தோற்றமும் வளர்ச்சியும்



PART-1 MALAYALAM

For B.Com., BCA, B.Sc. Computer Science, B.Sc. Electronics, BBA and other Job Oriented Courses, Part-1 Language will be in the first two semesters only. In that case they are supposed to study Paper-III & Paper-IV only. Other B.A. & B.Sc. Degree Course Students should study all four papers. Each paper shall divide into five units having one or two poems / prose works / parts / chapters etc for detailed study. In addition to these lessons, the teachers should brief about the Origin and History of the Literary Movements, Disciplines, Theories of Classical and Modern Theatre, Print & Visual Media.

The present Board of Studies in Malayalam is strictly adhered to the directions put forwarded by UGC & TANSCHE Govt. of Tamilnadu. Presently the language learning is closely associated with Print and Visual Media. The learner must be aware about the practicality of the language in the present scenario. That is why in the last semester media literature and art of advertising is included. The new curriculum is designed on par with the Part-1 Malayalam Syllabus of other major Universities in Kerala. The Course Structure is 75% equal in compared with other Universities

OBJECTIVE OF THE STUDY

The study of early days of Malayalam poetry, origin from Pattu movement to contemporary poetry should be introduced. The aim is to develop general knowledge about Malayalam poetry. To Develop ability to appreciate poetry and critical analysis. By understanding the history of poetry and its growth over time, one can understand the various levels associated with poetical studies and criticism.



THIRD SEMESTER PAPER - III

A1MY31 - ദൃശൃകലാസാഹിതൃം (Drusyakalasahithyam)- Classical and Modern Theatre / Cinema Literature

OBJECTIVE OF THE STUDY

In the present scenario Visual arts especially, Cinema is influenced a lot. It gives lot of job opportunity also. Inclusion of Drama and Cinema in this semester will create interest among the students to opt for future endevours. It helps to know more about the visual arts sensitivities and enable them to appreciate the art forms very well. To achieve these it is necessary to create a general awareness among the students to Visual Arts and their literary Genres. We need to convince the students about the specific factors of art forms that are changing from time to time and their relevance. To enable them to understand the general nature of a Film Script, Screen Play and the transition of a story/short-story/Novel/an idea into a film.

UNIT - 1- Thullal- A Satirical Classical Visual Art Form

തള്ളൽ

തുള്ളൽപ്രസ്ഥാനം - ചരിത്രം - സാമൂഹൃമാറ്റങ്ങൾ - ആക്ഷേപഹാസ്യം - ജനകീയത - പ്രധാനപ്പെട്ട തുള്ളലുകൾ - ഇവയുടെ പരിചയം

FOR DETAILED STUDY

കഞ്ചൻ നമ്പ്യാർ - ഘോഷയാത്ര
 (ഒദ്വതേതസേഖരസികന്മാരായ്...
 ...പണ്ടേക്കാൾ പല വിക്രമപൗരുഷമുണ്ടിപ്പോൾ മമ കൗരവവീരാ)

UNIT - 2-KADHAKALI- A Classical Visual Art Form

കഥകളി

ചരിത്രം - കാക്കാരിശ്ശി നാടകം - പൊറാട്ട് നാടകം - ചവിട്ടു നാടകം - തെയ്യം -എന്നിവയെ പരിചയപ്പെടുത്തുക - സംസ്കാരം - സാമൂഹ്യപ്രാധാന്യം - പുതിയ കാലത്തെ മാറ്റങ്ങൾ - സാങ്കേതിക കാര്യങ്ങൾ - അഭിനയരീതികൾ - വേഷം

FOR DETAILED STUDY

 നളചരിതം ആട്ടക്കഥ നാലാം ദിവസം (ഏ. ആർ. രാജരാജവർമ്മയുടെ കാന്താരതാരകം) ഉണ്ണായിവാരിയർ ആദ്യത്തെ ആറു രംഗങ്ങൾ



UNIT - 3- Translation of a Sanskrit Drama

നാടകം (സംസ്കത നാടക വിവർത്തനം)

നാടകവുമായി ബന്ധപ്പെട്ട വിവത്തേനചരിത്രം - ആദ്യകാലത്തെ വിവത്തേനങ്ങളുടെ പ്രത്യേകതകൾ - സംസ്മതനാടകവുമായി ബന്ധപ്പെട്ട സങ്കേതങ്ങൾ -നാടകാസ്വാദനവുമായി ബന്ധപ്പെട്ട ചുറ്റപാടുകൾ - സാമൂഹ്യാവസ്ഥ - പ്രാധാന്യം

FOR DETAILED STUDY

3. മലയാളശാകന്തളം - നാലാമങ്കം - വിവർത്തനം ഏ. ആർ. രാജരാജവർമ്മ

UNIT - 4- A Modern Drama in Malayalam

നാടകം (മലയാള നാടകം)

മലയാളനാടകചരിത്രം - പ്രധാനപ്പെട്ട നാടകാചാര്യന്മാർ - ആദ്യകാലത്തെ പ്രവർത്തനങ്ങൾ - അരങ്ങും നാടകസാഹിത്യവും -പ്രധാനപ്പെട്ട നാടകങ്ങൾ - സാമൂഹൃ മാറ്റങ്ങൾ - രാഷ്ട്രീയചരിത്രം - പ്രവർത്തനങ്ങൾ - നാടകത്തിന്റെ സമകാലികാവസ്ഥ -റേഡിയോ തുടങ്ങിയ മാധ്യമങ്ങൾ - പ്രൊഫഷണൽ നാടകങ്ങൾ - അമേച്ചർ നാടകങ്ങൾ

FOR DETAILED STUDY

 സി. എൻ. ശ്രീകണ്ഠൻനായർ - കാഞ്ചനസീത ആദ്യത്തെ രണ്ട് രംഗം

UNIT - 5- Cinema

സിനിമ

സിനിമയുടെ ചരിത്രം - ആദ്യകാലം - ഓരോ ഘട്ടത്തിലെയും വികാസം - സിനിമാ പഠനം - സിദ്ധാന്തങ്ങൾ - മലയാള സിനിമ - ആദ്യകാലത്തെ സിനിമ - ശബ്ദചിത്രം -നിശ്ശബ്ദചിത്രം - ദൃശ്യഭാഷ - സംവിധാനം - തിരക്കഥയിൽ നിന്ന് സിനിമയിലേക്കുള്ള വികാസം

FOR DETAILED STUDY

5. അടൂർ ഗോപാലകൃഷ്ണൻ - മതിലുകൾ

REFERENCE BOOKS

കൈരളിയുടെ കഥ - പ്രൊഫ. എൻ. കൃഷ്ണപിള്ള നളചരിതം ആട്ടക്കഥ - കാന്താരതാരകം - ഏ. ആർ. രാജരാജവർമ്മ ഉയരുന്ന യവനിക - സി. ജെ. തോമസ് മലയാളനാടകസാഹിതൃചരിത്രം - ഡോ. വയലാ വാസുദേവൻ പിള്ള മലയാളനാടകസാഹിതൃചരിത്രം - ജി. ശങ്കരപ്പിള്ള



സിനിമയുടെ വ്യാകരണം - ഡോ. ടി. ജിതേഷ് തിരക്കഥാരചന - കലയും സിദ്ധാന്തവും - ജോസ്. കെ. മാന്തവൽ കഥയും തിരക്കഥയും - ആർ. വി. എം. ദിവാകരൻ നാടോടി വിജ്ഞാനീയം - എം. വി. വിഷ്ണനമ്പുതിരി മലയാള സംഗീതനാടകചരിത്രം - കെ. ശ്രീകമാർ ചവിട്ടുന്നടകം - സെബീനാറാഫി കേരളത്തിലെ നാടോടി നാടകങ്ങൾ - ഡോ. എസ്. കെ. നായർ ഫോൿലോർ - തഘവൻ പയ്യനാട് നാട്ടരങ്ങ് - ജി. ഭാർഗ്ഗവൻ പിള്ള കഞ്ചൻനമ്പ്യാരും അദ്ദേഹത്തിന്റെ കൃതികളം - വി. എസ്. ശർമ്മ

PART II ENGLISH

Unit I

- 1. Listening and Speaking
 - a. Introducing self and others
 - b. Listening for specific information
 - c. Pronunciation (without phonetic symbols)
 - i. Essentials of pronunciation
 - ii. American and British
 - iii. pronunciation
- 2. Reading and Writing
 - a. Reading short articles newspaper reports / fact based articles
 - I. Skimming and scanning
 - II. Diction and tone
 - III. Identifying topic sentences
 - b. Reading aloud: Reading an article/report
 - c. Journal (Diary) Writing
- 3. Study Skills 1
 - a. Using dictionaries, encyclopaedias, Thesaurus
- 4. Grammar in Context:

Naming and Describing

- Nouns & Pronouns
- Adjectives

Unit II

- 1. Listening and Speaking
 - a. Listening with a Purpose
 - b. Effective Listening
 - c. Tonal Variation
 - d. Listening for Information
 - e. Asking for Information
 - f. Giving Information
- 2. Reading and Writing
 - 1. a. Strategies of Reading:

Skimming and Scanning

b. Types of Reading:

Extensive and Intensive Reading

- c. Reading a prose passage
- d. Reading a poem
- e. Reading a short story
- 2. Paragraphs: Structure and Types
 - a. What is a Paragraph?
 - b. Paragraph structure
 - c. Topic Sentence



- d. Unity
- e. Coherence
- f. Connections between Ideas: Using Transitional words and expressions
- g. Types of Paragraphs
- 3. Study Skills II:

Using the Internet as a Resource

- a. Online search
- b. Know the keyword
- c. Refine your search
- d. Guidelines for using the Resources
- e. e-learning resources of Government of India
- f. Terms to know
- 4. Grammar in Context

Involving Action-I

- a. Verbs
- b. Concord

Unit III

- 1. Listening and Speaking
 - a. Giving and following instructions
 - b. Asking for and giving directions
 - c. Continuing discussions with connecting ideas
- 2. Reading and writing
 - a. Reading feature articles (from newspapers and magazines)
 - b. Reading to identify point of view and perspective (opinion pieces, editorials etc.)
 - c. Descriptive writing writing a short descriptive essay of two to three paragraphs.
- 3. Grammar in Context:

Involving Action – II

- a. Verbals Gerund, Participle, Infinitive
- b. Modals

Unit IV

- 1. Listening and Speaking
 - a. Giving and responding to opinions
- 2. Reading and writing
 - a. Note taking
 - b. Narrative writing writing narrative essays of two to three paragraphs
- 3. Grammar in Context:

Tense

- a. Present
- b. Past
- c. Future



Unit V

- 1. Listening and Speaking
 - a. Participating in a Group Discussion
- 2. Reading and writing
 - a. Reading diagrammatic information interpretations maps, graphs and pie charts
 - b. Writing short essays using the language of comparison and contrast
- 3. Grammar in Context:

Voice (showing the relationship between Tense and Voice)



PROFESSIONAL ENGLISH FOR COMMERCE AND MANAGEMNT- I

Course objective:

To develop the language skills of students by offering adequate practice in professional contexts and to focus on developing student's knowledge of domain specific registers and the required language skills

UNIT I-

COMMUNICATION

Listening : Listening to audio text and answering questions - Listening to

Instructions

Speaking : Pair work and small group work.

Reading : Comprehension passages –Differentiate between facts and opinion

Writing : Developing a story with pictures.

Vocabulary : Register specific - Incorporated into the LSRW tasks

UNIT II -

DESCRIPTION

Listening : Listening to process description.-Drawing a flow chart.

Speaking : Role play (formal context)

Reading : Skimming/Scanning- Reading passages on products, equipment and

gadgets.

Writing : Process Description –Compare and Contrast Paragraph-Sentence

Definition and Extended definition- Free Writing.

Vocabulary: Register specific -Incorporated into the LSRW tasks.

UNIT III-

NEGOTIATION STRATEGIES

Listening : Listening to interviews of specialists / Inventors in fields

(Subject specific)

Speaking : Brainstorming. (Mind mapping). Small group discussions

(Subject-Specific)

Reading : Longer Reading text.

Writing : Essay writing (250 words)

Vocabulary: Register specific - Incorporated into the LSRW tasks

UNIT IV-



PRESENTATION SKILLS

Listening : Listening to lectures.

Speaking : Short talks.

Reading : Reading Comprehension passages

Writing : Writing Recommendations Interpreting Visuals inputs
Vocabulary : Register specific - Incorporated into the LSRW tasks

UNIT - V

CRITICAL THINKING SKILLS

Listening : Listening comprehension- Listening for information.

Speaking : Making presentations (with PPT- practice).

Reading : Comprehension passages –Note making. Comprehension: Motivational

article on Professional Competence, Professional Ethics and Life Skills

Writing : Problem and Solution essay– Creative writing –Summary writing

Vocabulary : Register specific - Incorporated into the LSRW tasks

References:

- 1. Shiv Khera You Can Win
- 2. Robin Sharma The Monk Who Sold His Ferrari
- 3. A.P.J.AbdulKalam Ignited Minds Wings of Fire
- 4. Richard Back Jonathan Livingston Seagull
- 5. Med Serif How to Manage Yourself



PRINCIPLES OF MANAGEMENT

Course Objectives:

To acquaint students with the fundamentals of management and the basic functions of modern management.

UNIT I

INTRODUCTION TO MANAGEMENT

Definition of Management – managerial roles and skills- Science or Art – Manager Vs Administrator – Evolution of Management – Scientific, human relations, system and contingency approaches (contributions of F.W Taylor, Henry Fayol, Elton Mayo, Glberth and Mcgregor) - Levels and Functions of Management.

UNIT II

PLANNING

Nature and purpose of planning – planning process – types of planning – objectives – setting objectives – policies – Planning premises – Planning Tools and Techniques – Decision making steps and process.

UNIT III

ORGANISING

Nature and purpose – Formal and informal organization – organization chart – organization structure – types – Line and staff authority – departmentalization – delegation of authority – centralization and decentralization —Span of Management-Job design- Recruitment, selection, Training and Compensation.

UNIT IV

DIRECTING

Foundations of individual and group behaviour – motivation – motivational techniques – job enlargement – job enrichment – leadership – types and theories of leadership – communication – process of communication – barrier in communication – effective communication.

UNIT V

CONTROLLING

System and process of controlling – budgetary and non-budgetary control techniques – use of computers and IT in Management control – Productivity problems and management – control and performance – direct and preventive control – reporting.



Reference books:

- 1. Principles of Management- T.RAMASAMY.
- 2. Principles and Practices of Management- L.M. PRASAD.
- 3. Essentials of Management KOONTZ AND O"DONNEL
- 4. Principles of Management SHERLEKAR S. A.
- 5. Business Management DINKAR PAGARE
- 6. Principles of Management TRIPATHI AND REDDY

Allied-1 BUSINESS STATISTICS

Course Objective:

To familiarize the students with various statistical Data Analysis tools that can be used for effective decision making. Emphasis will be on the application of the concepts learned.

UNIT I

MEASURE OF CENTRAL TENDENCY

Measures of Central value- characteristics of an ideal measure- Measures of Central tendency -mean, median, mode - Application in Business decisions - Measures of Dispersion - absolute and relative measures of dispersion - Range, Quartile Deviation, Mean Deviation, Standard Deviation, Co-efficient of Variation - Moments, Skew ness, Kurtosis - (Conceptual frame work only)

UNIT II

CORRELATINON ANALYSIS

Correlation analysis: Meaning and Significance – Correlation and Causation, Types of Correlation, Methods of studying Simple Correlation – Scatter diagram, Karl Pearson's Co efficient of Correlation, Spearman's Rank Correlation co-efficient.

UNIT III

REGRESSION ANALYSIS

Regression Analysis – Regression vs Correlation, Linear Regression, Regression lines, Standard error of estimates.

UNIT IV

TIME SERIES ANALYSIS

Time Series-Meaning and significance – utility, components of Time series-Measurement of Trend: Method of least squares, Parabolic Trend and Logarithmic trend.

UNIT V

INDEX NUMBERS

Meaning and significance, problems in construction of index numbers, methods of constructing index numbers – weighted and un weighted, test of adequacy of index numbers, chain index numbers, base shifting, splicing and deflating index numbers

Reference Books:

- 1) Business Statistics R.S.N.PILLAI
- 2) Statistical Methods S.P.GUPTA
- 3) Statistics ELHANCE.



ENVIRONMENTAL STUDIES

PART IV-COMPULSORY PAPER

UNIT I:

THE MULTIDISCIPLINARY NATURE OF ENVIRONMENTAL STUDIES

Definition, scope and importance Natural resources and associated problems:

- a) Forest resources: Use and over-exploitation, deforestation, timber extraction, dams and their effects on forests and tribal people.
- b) Water resources: Use and over-utilization of surface and ground water, floods, drought, dams-benefits and problems, water conservation and watershed management.
- c) Mineral resources: Use and exploitation, environmental effects.
- d) Food resources: World food problems, changes, effects of modern agriculture, fertilizer-pesticide problems.
- e) Energy resources: Growing energy needs, renewables and non-renewable energy sources, alternate energy sources.
- f) Land resources: Land as a resource, land degradation, man-induced landslides, soil erosion and desertification.
- g) Role of an individual in conservation of natural resources.
- h) Equitable use of resources for sustainable lifestyles.

UNIT II:

ECOSYSTEMS

- a) Forest Ecosystem
- b) Grassland Ecosystem
- c) Desert ecosystem
- d) Aquatic Ecosystem (Ponds rivers, oceans, estuaries)
 Food Chains, Food Webs and Ecological Pyramids Energy flow in the ecosystem
 Ecological succession

UNIT III:

BIODIVERSITY AND ITS CONSERVATION

Introduction Definition: Genetic, species and ecosystem diversity. Bio geographical classification of India Values of Biodiversity Biodiversity at global, national and local levels India as a mega-diversity nation Hot-Spots of biodiversity Threats to biodiversity

Endangered and endemic species of India

Conservation of biodiversity: In-situ and Ex-situ conservation of biodiversity.



UNIT IV:

ENVIRONMENTAL POLLUTION

Definition- Causes, effects and control measures of:-

- a) Air Pollution
- b) Water Pollution
- c) Soil Pollution
- d) Marine Pollution
- e) Noise Pollution.
- f) Thermal Pollution

Solid Waste Management

Disaster Management: Floods, earthquake, cyclone and landslides.

UNI TV:

SOCIAL ISSUES AND THE ENVIRONMENT

Climatic change, global warming, acid rain, ozone depletion.

Wasteland reclamation

Consumerism and Waste products, use and through plastics

Environment Protection Act

Air (Prevention and Control of Pollution Act

Water (Prevention and Control of Pollution) Act

Wildlife Protection Act

Forest Conservation Act

Population Explosion — Family Welfare Programme

Human Rights

REFERENCES:

- 1. Vijayalakshmi, G. S., A. G. Murugesan and N. Sukumaran. 2006. Basics of Environmental Science, Manonmaniam Sundaranar University Publications, Tirunelveli, pp. 160
- 2. Agarwal. K. C.2001.Environmental Biology, Nidi Publications Limited, Bikaner.
- 3. A.K. De. 1999. Environmental Chemistry, Wiley Eastern Limited, India.
- 4. Jadhav, H. and Bhosale, V.M.1995. Environmental Protection and Laws, Himalaya Publishing House, Delhi. pp284.
- 5. Odum, E.P.1971. Fundamentals of Ecology, W.B.Saunders Co., USA.pp.574.



ুমুছ		2.	Entrepreneurial development is the key to achieve all-round ————————————————————————————————————
wae	No.: 20548 E Sub. Code: SEBA 6 A		(a) Economic development
	CBCS) DEGREE EXAMINATION, APRIL 2022		(b) Increase in profits
* * * ***	Sixth Semester		(c) Shareholders values
	Business Administration		(d) Business development
		3.	A ——— is a professional money manager
	Iajor Elective — ENTREPRENEURSHIP	0.	who makes risk investment from a pool of equity
	'or those who joined in July 2017 onwards)		capital to obtain a high rate of return on
Time '	Three hours Maximum: 75 marks		investments. (a) Venture capitalist (b) Entrepreneur
	PART A — $(10 \times 1 = 10 \text{ marks})$		(a) Venture dapates (7)
	Answer ALL questions.		(c) Businessa.
	hoose the correct answer:	4.	A new venture's business plan is important because ———
	ntrepreneurship can best be described as		(a) It helps to persuade others to commit funding to the venture
	A process that requires setting up a business Taking a significant risk in a business		(b) Can help demonstrate the viability of the venture
	ontext		
	e) Having a strong vision		defining objectives
	d) A process involving innovation, new products or services, and value creation		(d) All the above
			Page 2 Code No.: 20548 E
	To provide financial assistance to entrepreneurs the government has set up a number of ————	9	proposed business has sufficient managemen
	(a) Financial advisors		expertise, organizational competence, and resources to successfully launch its business.
	(b) Financial intermediaries		(a) A marketing plan
	(c) Industrial estates		(b) Financial feasibility analysis
	(d) Financial institutions		(c) Industry/market feasibility analysis
	The financial assistance to small business provided by the small business administration		(d) Organizational feasibility analysis

- ne whether a management etence, and usiness.
 - alysis
 - vsis
 - is a favorable set of circumstances that 10. creates a need for a new product, service, or business.
 - A niche (a)
- (b) A venture
- A trend (c)
- An opportunity (d)

PART B — $(5 \times 5 = 25 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

successful of qualities the 11. State (a) entrepreneur.

Or

Why entrepreneurship is important for the (b) development of economy?

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Schedule

Network analysis

Critical planning

Systems design

takes the form of

limited resources.

(a)

(b)

(c)

(d)

(a)

(c)

(a)

(c)

Direct loans

Loan guarantees

Project scheduling (b)

Budget analysis

project management process?

Estimation

Monitor

Guidance in locating lenders

Assistance in filling out paperwork

economically in the minimum available time with

(d)

Which of the following is not a main element of the

(b)

(d)

is used to accomplish the project

[P.T.O]

12. (a) Explain the procedures to start a business.

- (b) What should be kept in mind while selecting precuts fro profit stability?
- 13. (a) Give a short note on DIC.

Or

- (b) Give a short notes on SISI.
- 14. (a) Examine the importance of project report.

Or

- (b) What is more important in sorting out for selecting profitable project?
- 15. (a) Explain the methods of project appraisal.

Or

(b) Describe the components of financial feasibility.

PART C — $(5 \times 8 = 40 \text{ marks})$

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Discuss the characteristics of different style of entrepreneurs.

Or

(b) Examine the functions of a successful entrepreneur.

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17. (a) Infrastructure plays vital role in smooth functioning of business — support the statement.

Or

- (b) Elaborate the forms of Ownership.
- 18. (a) Explain the role of commercial banks in development of entrepreneurship.

Or

- (b) Write short note on NSIC and SIDB.
- 19. (a) Elucidate the contents of project report.

Or

- (b) Identify the stages of project formulation.
- 20. (a) Explain the purpose and components of economic feasibility.

Or

(b) Discuss the challenges faced by women entrepreneur.

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