

**A STUDY ON CUSTOMER SATISFACTION IN UPI
PAYMENT SYSTEM WITH SPECIAL REFERENCE TO
THOOTHUKUDI CITY**

Major Project report submitted to MANONMANIAM SUNDARANAR
UNIVERSITY, TIRUNELVELI in partial fulfillment of the
requirement for the Award of the Degree of

BACHELOR OF COMMERCE

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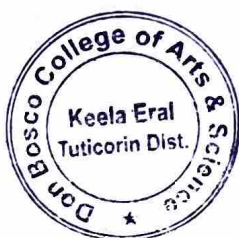


DEPARTMENT OF COMMERCE

DON BOSCO COLLEGE OF ARTS AND SCIENCE

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APRIL - 2024



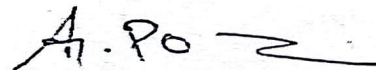

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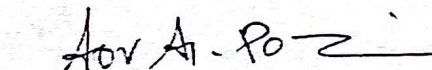
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CERTIFICATE

This is to certify that the project report entitled, "A STUDY ON CUSTOMER SATISFACTION IN UPI PAYMENT SYSTEM WITH SPECIAL REFERENCE TO THOOTHUKUDI CITY" is submitted by ANTONY MARSTON J.D. (20212041301205), ALEXINPIO S. (20212041301203), and MAHARAJA M. (20212041301225), SAVARI REMINGSTON R. (20212041301249), STEPHANGERO M. (20212041301258) in partial fulfillment of the requirement of the degree of Bachelor of commerce is an independent research work carried out by him during the period of 2023-2024 under my guidance and supervisions and this project or my part thereof has not been submitted elsewhere for any degree.


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DECLARATION

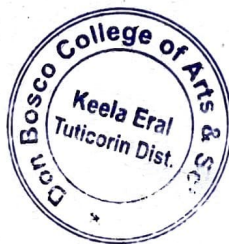
We hereby declare that the MAJOR PROJECT entitled as "A STUDY ON CUSTOMER SATISFACTION IN UPI PAYMENT SYSTEM WITH SPECIAL REFERENCE TO THOOTHUKUDI CITY" submitted for the degree of B.com is our original work. It has been submitted to any institution for the award of any degree.

Place: Keela Eral

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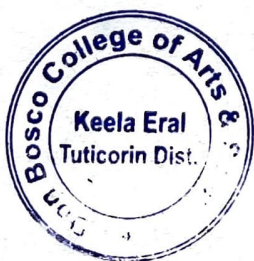
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